

Pharmacy Provider

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Dear Community Pharmacist,

**Re: Supply of Emergency Hormonal Contraception (EHC) in Pharmacies**

In light of the ongoing COVID-19 pandemic we are implementing a temporary amendment to the EHC service provided by community pharmacies. The EHC service is a valuable element of our sexual health provision, but it is vital that steps are taken in light of the ongoing situation to protect both the pharmacy teams and the wider public.

Accordingly, with immediate effect:

- All consultations can be provided remotely (either by telephone or video call). We recommend that pharmacists use the PharmOutcomes template during the call to support the consultation.
- Remote consultations should be the preferred method of service provision
- Where a patient is self-isolating, patient representatives can collect any medication being supplied or if available a delivery service can be used

There is no need to update the PGDs as these do not specify any need to face-to-face contact. However, all *clinical and safeguarding considerations of the service remain unchanged*. Pharmacists should continue to use their professional knowledge and expertise to provide the best care to patients. All consultations must be recorded on PharmOutcomes as normal.

If you have any questions then please contact the Local Pharmaceutical Committee ([support@cpcw.org.uk](mailto:support@cpcw.org.uk)) in the first instance.

Yours Faithfully,



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