



Community Pharmacy
Cheshire and Wirral



2 April 2020

Dear Community Pharmacist

MEDICINES DELIVERY SUPPORT

As part of the Cheshire COVID-19 response **CPCW and Cheshire Fire and Rescue** have worked together on a medicines delivery service to support community pharmacy.

This is a local service, in response to the COVID-19 pandemic to supplement any national arrangements. It will include collection of prescriptions from hospital, delivery of hospital only medicines following outpatient appointments and the delivery of community pharmacy dispensed medication if required.

It is intended to support community pharmacies prior to the announcement of further detail regarding national arrangements (Good Sam and Extended Access) and will be accessible as a resource to support staff shortages during the next few months or if community pharmacies require a driver once the extended access service is confirmed.

This service is intended to:

- Reduce the transmission of COVID -19 by supporting people to stay in their own home unless travel is necessary
- Ensure that patients in the vulnerable category group can remain in their own home
- Reduce footfall to protect our community pharmacy colleagues from infection
- Release community pharmacists time to focus on prescription checking and dispensing and over the counter and Think Pharmacy type advice
- Support the drug and alcohol recovery service to maintain supply chain
- Ensure hospital only medicines are delivered to reduce the risk to patients

All Community Pharmacies in Cheshire West and Chester, Cheshire East and Warrington can use this to increase their capacity to make medicine deliveries if, for example

- they have no delivery driver
- their delivery drivers are self-isolating or are sick
- they require additional support due to current workloads

It has been difficult to estimate demand and capacity and so if you need help can you please email delivery@cpcw.org.uk. Your email should include:

- Name of the pharmacy
- Contact at the pharmacy & telephone number - preferably mobile where we can easily contact you to discuss

Attached is a copy of the Action Card we have produced (this is an Emergency Planning Version of a SOP) describing the process.

CCA pharmacies should liaise with their area manager before requesting support.

At the present time **we cannot offer delivery of Controlled drugs or fridge lines**, but this may change.

Yours sincerely

Rachael Fairbrother (Engagement Officer) and Suzanne Austin (Pharmacy Services Manager)
CPCW