

Chief Officer Report for Wednesday 5th September 2018 – Open/Closed Session

	Item	Information	Links	Paper
1	Apologies for absence	Fiona Sitch		
2	Sponsorship	This meeting and the AGM training event has been sponsored by: Pfizer Ltd, Eli Lilly & Co, Astra Zeneca UK and Teva UK Limited who will have exhibition stands available for viewing		
3/3a	Minutes of the last meeting	Open/Closed		Yes
3/3a	Strategy meeting	Strategy		Yes
4	Matters Arising	8.2.1 GDPR LPC office – verbal update 8.5 RA visits to pharmacies – verbal update		
5	Finance Report	5.0 Finance Report		Yes
6	Chief Officer Report	6.1 Reading 6.2 Update from Regional PSNC representative – David Broome		Yes
7	LPC Work Plan 18/19	The Work Plan 2018/19 Discussion and review for 2018-19.	LPC members only (x6) Work plan	Yes x 6 Yes
8	Essential services	<p>8.1 Falsified Medicines Directive (FMD) FMD Source – is a new website developed for the UK FMD Working Group for Community Pharmacy This website provides UK community pharmacies with authoritative and reliable information on how to implement the Falsified Medicines Directive (FMD). Community pharmacies must comply with the requirements of FMD from 9th February 2019 onwards. Visit FMD Source at the following link</p> <p>8.2 Health Promotion The next mandated Public Health Campaign for October 2018 is Stop Smoking. View more information about the Public Health campaigns and available resources by clicking the link to our website.</p> <p>8.3 Endorsing webinar Watch the webinar View an on-demand version of the webinar at:</p>	<p>https://fmdsource.co.uk/</p> <p>http://communitypharmacyhumber.org/wp-content/uploads/sites/22/2018/02/PUBLIC-HEALTH-CAMPAIGNS-2018-HUMBER-3.pdf</p> <p>https://psnc.org.uk/psncs-work/our-events/register-your-interest-in-our-webinar/endorsing-and-submission-good-practice-workshop/</p>	
9	Advanced Services	9.1 MURs Figures		

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April 2017				
LPC	No. of CPs	No Claiming	No MURs conducted	% Claiming
Humber	208	188	4415	90%
May 2017				
LPC	No. of CPs	No Claiming	No MURs conducted	% Claiming
Humber	208	188	5636	90%
June 2017				
LPC	No. of CPs	No Claiming	No MURs conducted	% Claiming
Humber	209	189	5971	90%
July 2017				
LPC	No. of CPs	No Claiming	No MURs conducted	% Claiming
Humber	209	189	5383	90%
August 2017				
LPC	No. of CPs	No Claiming	No MURs conducted	% Claiming
Humber	209	189	5223	90%
September 2017				
LPC	No. of CPs	No Claiming	No MURs conducted	% Claiming
Humber	209	191	4895	91%
October 2017				
LPC	No. of CPs	No Claiming	No MURs conducted	% Claiming
Humber	209	188	4711	90%
November 2017				
LPC	No. of CPs	No Claiming	No MURs conducted	% Claiming
Humber	208	189	4567	91%
December 2017				
LPC	No. of CPs	No Claiming	No MURs conducted	% Claiming
Humber	209	177	3961	85%
January 2018				
LPC	No. of CPs	No Claiming	No MURs conducted	% Claiming
Humber	209	170	5711	81%
February 2018				
LPC	No. of CPs	No Claiming	No MURs conducted	% Claiming
Humber	208	166	5463	80%
March 2018				
LPC	No. of CPs	No Claiming	No MURs conducted	% Claiming
Humber	206	155	4480	75%

9.2 NMS – Figures				
April 2017				
LPC	No. of CPs	NMS Conducted	No Claiming	% Claiming
Humber	208	1536	142	68%
May 2017				
LPC	No. of CPs	NMS Conducted	No Claiming	% Claiming
Humber	208	1432	150	72%
June 2017				
LPC	No. of CPs	NMS Conducted	No Claiming	% Claiming
Humber	209	1395	146	70%
July 2017				
LPC	No. of CPs	NMS Conducted	No Claiming	% Claiming
Humber	209	1465	154	74%
August 2017				
LPC	No. of CPs	NMS Conducted	No Claiming	% Claiming
Humber	209	1367	152	73%
September 2017				
LPC	No. of CPs	NMS Conducted	No Claiming	% Claiming
Humber	209	1181	147	70%
October 2017				
LPC	No. of CPs	NMS Conducted	No Claiming	% Claiming
Humber	209	1294	154	74%
November 2017				
LPC	No. of CPs	NMS Conducted	No Claiming	% Claiming
Humber	208	1571	160	77%
December 2017				
LPC	No. of CPs	NMS Conducted	No Claiming	% Claiming
Humber	209	1596	153	73%
January 2018				
LPC	No. of CPs	NMS Conducted	No Claiming	% Claiming
Humber	209	1434	158	76%
February 2018				

LPC	No. of CPs	NMS Conducted	No Claiming	% Claiming	
Humber	208	1346	150	72%	
March 2018					
LPC	No. of CPs	NMS Conducted	No Claiming	% Claiming	
Humber	206	1290	148	72%	
<p>9.3 Flu vaccination service</p> <p>9.3.1 Flu Service specification and latest information including webinar</p> <p>Following publication of the service specification and the Patient Group Direction (PGD) for the Flu Vaccination Advanced Service 2018/19, PSNC has published detailed guidance on the service and has rescheduled the postponed flu webinar.</p> <p>PSNC Briefing 042/18: Guidance on the Seasonal Influenza Vaccination Advanced Service 2018/19 should be read in conjunction with the service specification and PGD and explains what community pharmacy contractors need to do to offer the service. This includes how to confirm that their premises are appropriate, pharmacist training and Declaration of Competence requirements, data capture and sharing of information, vaccine storage, gaining patient consent, GP notification and claiming payments. A checklist is also included in the Briefing, which contractors can print out and work through to ensure they have everything they need in place to successfully provide the service.</p> <p>On demand webinar</p> <p>A ‘must-watch’ for contractors and pharmacy team members who will be involved in the service, the webinar also provides guidance on managing the vaccination of the 65 years and over group with Adjuvanted trivalent influenza vaccine (aTIV).</p> <p>FAQs</p> <p>See the following link to the latest FAQs.</p>					<p>https://psnc.org.uk/our-news/psnc-guidance-and-webinar-on-the-national-flu-vaccination-service/</p> <p>https://psnc.org.uk/our-news/flu-vaccination-service-webinar-now-on-demand/</p> <p>ow.ly/Lpal30IB6s2</p>
10	Enhanced Services	<p>10.1 Enhanced Services</p> <p>10.1.1 Palliative Care Scheme</p> <p>Availability of diamorphine / morphine sulfate has resulted in discussions with the three CCGs of Hull, ERY and North Lincs. It has been agreed to add morphine sulfate to Part A of the scheme.</p> <p>ERYCCG are taking the updated service specification to a meeting in September</p>			<p>LPC Weekly Digest Issue 29/18</p> <p>https://gallery.mailchimp.com/04c9e9f95db8d5de35ac78d94/files/529aade8-7802-42a7-808e-2e9845b82dff/Shortage_Memo_DI_AMORPHINE_July_2018_Version_2.pdf</p>

		<p>2018 which will adopt the existing Hull CCG.</p> <p>North East Lincs CCG has agreed to adapt the North Lincs Scheme and will be going out for expressions of interest from pharmacies in specific geographical positions that operate opening hours in the OOH period.</p> <p>The PharmOutcomes platform is currently being updated to reflect the changes to Part A of the formulary of drugs.</p> <p>10.1.2 PODIS Promotion of service / LPC Office activity – verbal update.</p> <p>10.1.3 EL23/domMAR service in ERY CCG A review of both services is currently being undertaken and a new service will be proposed to the LPC during September 2018.</p> <p>10.1.4 Hypertension Screening Service in ERY / Hull CCGs Funding has been secured from BHF to roll-out a screening service in 40 HLP accredited pharmacies in ERY / Hull CCG.</p>		
11	Service/Initiatives	<p>11.1 Care Navigation – West Wakefield Model Care Navigation workshops have been allocated to various staff to attend across NE Lincs, North Lincs and East Riding of Yorkshire.</p> <p>11.1.1 NE Lincs is now live.</p> <p>11.1.2 North Lincs training of practice staff took place July/August. Awaiting launch date information.</p> <p>11.1.3 ERYCCG training of practice staff will commence September with a launch date of 1.10.18.</p>	See Work Plan Report - JMC	
		<p>11.2 Walk in my shoes</p>	See Work Plan Report - AB	
		<p>11.3 STP Programme</p>	See Work Plan Report - PR	
12	NECS	<p>12.1 No items at time of sending agenda</p>		

<p>13</p>	<p>Local Authorities</p>	<p>13.1 Public Health Services</p> <p>13.1.1 Substance Misuse Supervised Consumption – Hull CGL has been successful with the recent tender to provide specialist substance misuse services from 1.10.18, including the community pharmacy supervised consumption service for methadone and buprenorphine for 5 years. Information on the service specification and transition arrangements will be communicated in the LPC weekly digest and two representatives will be attending the Facing the Future training event / AGM tonight.</p> <p>13.1.2 Substance Misuse NX and Supervised consumption – North Lincs A partnership between Addaction and Agencia has been successful with the recent tender to provide specialist substance misuse services from 1.9.18, including the community pharmacy supervised consumption service for methadone and buprenorphine and Needle/syringe Exchange Service.</p> <p>Information regarding the transition for CD instalment prescriptions was communicated in the LPC weekly digest 33/18 on 16.8.18. See the links for the pharmacy letter and stakeholder bulletin. The local service of supervised consumption / NX scheme will remain unchanged.</p> <p>13.1.3 NHS Health Checks – Hull Service from community pharmacy end on 30.9.18.</p>	<p>https://gallery.mailchimp.com/04c9e9f95db8d5de35ac78d94/files/693e356f-6ab8-4735-a134-8c1890fe90d3/N_Lincolnshire_Letter_to_Pharmacies_V1.pdf</p> <p>https://gallery.mailchimp.com/04c9e9f95db8d5de35ac78d94/files/660ce2e2-7018-4eca-a2e3-6bd229b23ef9/N_Lincolnshire_Stakeholder_Bulletin_1_1_.pdf</p>	
<p>14</p>	<p>NHS England – Area Team</p>	<p>14.1 Failure to Open - Reminder It is now a requirement to report any pharmacy closures to NHS England Area Team on the PharmOutcomes website.</p> <p>14.2 NHS England review of patients receiving dispensing doctor services Contract Managers across the Yorkshire and Humber region will undertake a review of dispensing patients included on the GP practice lists in line with Chapter 15 of the Pharmacy Manual. Since NHS England was established no review has been undertaken despite this being an annual requirement, this is due in part to capacity and conflicting priorities for the teams. A consistent approach to the review will be undertaken across the region.</p>		

		<p>Below is an outline of the proposed timescales:-</p> <ul style="list-style-type: none"> ◆September 2018 – Liaise with LPCs, LMCs, CCGs and Pharmaceutical Committee ◆October – December 2018 – Review dispensing list rights to ensure no patients who live within 1.6 km of a community pharmacy are designated as dispensing patients unless an exception applies i.e. the only pharmacy a patient lives 1.6km within is a distance selling premises, or the pharmacy is within a reserved location or the patient has successfully applied under the serious difficulty rule <p>Patients who are listed as dispensing but live within 1.6 km of a pharmacy will have their status changed on the Exeter system and practice IT systems from dispensing to prescribing , the Regional Pharmacy Committee will be asked to agree a timescale for removal of dispensing rights (gradualisation), the length of notice will take account of various factors including the number of patients to be removed, this will be agreed on a case by case basis, the minimum notice period being one month</p> <ul style="list-style-type: none"> ◆January – February 2019 – Evaluate outcome of the review ◆March 2019 – Report confirming results of review to be shared with LPCs, LMCs, CCGs and Pharmaceutical Committee <p>Following completion of the review the list of dispensing patients will be rerun to ensure that the practice has removed dispensing rights as agreed.</p>		
15	<p>Contract Applications/ Primary Care Support Services (PCSE)/Litigation Authority</p>	<p>15.1 Area Team/PCSE/Litigation Authority</p> <p>15.1.1 Relocations</p> <ul style="list-style-type: none"> • Lloyds Pharmacy, Goodhart Shopping Centre, Bransholme. Re-application for relocation to a new unit within centre. LPC response same a previous. • Boots UK, Prospect Centre, Hull to St Stephens Shopping Centre, Hull. This is also a re-application. <p>15.2 Litigation Authority</p> <p>15.2.1 Unforeseen benefits application</p> <ul style="list-style-type: none"> • Medix-AG, 22 The Parkway, Cottingham, HU16 5DN – appeal the NHS England decision to decline the application. Appeal declined – application refused as did not meet the criterion. 		
16	<p>CPPE</p>	<p>16.1 Update – verbal update Joanne Lane.</p>		

17	LPC buddy system	<p>17.1 Buddy system for pharmacies / LPC members</p> <p>It was agreed at the July 2018 LPC meeting to re-introduce the buddy system to help gain feedback and engage with pharmacy contractors. All LPC members will have received a contact list and template to collect feedback from their engagement with their list of pharmacies.</p> <p>It is proposed that LPC members engage with their pharmacies either by telephone or face to face visits on the morning of the LPC meeting.</p> <p>Feedback should be recorded on the template and shared with the LPC office.</p>	<p><i>Each LPC member will have received an e-mail with their list of Pharmacy Contractors for the buddy system</i></p>	Yes
18	AOB	<p>To be notified to the Chair prior to the meeting.</p>		
19	LPC members only issues	<p>19.1 Finance</p> <ul style="list-style-type: none"> • Office review of PDP, SIP, HIL and PCSL • Review of 2017/18 Annual Report – Q+A <p>19.2 Risk Log April 2018 For Information Only – open risks only.</p> <p>19.3 Executive Minutes – for review</p> <p>19.4 CCA reporting questions</p> <p>19.5 Events / Training</p> <p>19.5.1 LPC Leaders Meeting – see attached feedback from the event.</p> <p>19.5.2 <u>LPC Conference 2018</u> –Birmingham, 26th September The annual conference of LPC representatives, starts at 10.30am.</p> <p>19.5.3 NHS Regulations Training Day The days will focus on the NHS regulations that LPCs and contractors will encounter the most in practice, and the practical implementation of those provisions. The day will also cover other regulatory issues that impact on contractors now and in the future. The day will include:</p>	<p>http://communitypharmacyhumber.org/resources-a-z/a-c/annual-report/</p> <p>PR, JA, LMG and KM to attend.</p> <p>JMC booked to attend.</p>	<p>Yes</p> <p>Yes</p> <p>Yes</p> <p>Yes</p> <p>Yes</p>

		<p>Market entry regulations – the provisions and some of the challenges; Pharmacy mergers; The Falsified Medicines Directive (FMD); Pharmacy related Apps; and The new Data Security and Protection Toolkit</p> <p>The day will involve presentations and discussions with practical exercises based on real situations faced by LPCs. And the day will be led by PSNC's Director of Operations and Support, Gordon Hockey.</p> <p>Where & When London Tuesday 16.10.18 and Leeds/Brighouse Wednesday 31.10.18 9.30am registration for 10am start, finishing at 4.00pm</p>		
		19.6 Failure to Open – reflections on July LPC meeting discussions.		
	Information Only	<p>PSNC Community Pharmacy News July 2018 This month's CPN features: Endorsement guidance; Flu Vaccination Service webinar; Opening hours factsheet; and CEO's diary</p>	<p>https://psnc.org.uk/wp-content/uploads/2018/07/July-2018-CPN.pdf</p>	
		<p>PSNC Community Pharmacy News August 2018 The August 2018 edition of PSNC's Community Pharmacy News (CPN) is now available. This month's CPN features: Flu Vaccination Service changes; First CEO blog; Category M increase; FMD update; and Exemptions factsheet.</p>	<p>http://psnc.org.uk/wp-content/uploads/2018/08/August-2018-CPN.pdf</p>	
		PSNC Briefings		
		<p>PSNC Briefing 034/18: Information and disclosure regulations (June 2018) The Health Service Products (Provision and Disclosure of Information) Regulations 2018 (the Regulations) give the Department of Health and Social Care (DHSC) greater powers to request information about the prices and costs associated with the distribution and supply of medicines and other products for the NHS in</p>	<p>http://psnc.org.uk/wp-content/uploads/2018/06/PSNC-Briefing-034.18-Information-and-disclosure-regulations.pdf</p>	

	<p>England.</p> <p>The Regulations apply to those involved in the medicines supply chain for the NHS; this briefing is directed at NHS community pharmacy contractors in England (contractors) but also includes brief details on the requirements relating to wholesalers, as some community pharmacies have wholesale dealer's licences.</p> <p>PSNC Briefing 034/18: Information and disclosure regulations (June 2018)</p>		
	<p>PSNC Briefing 035/18: Update on the Health and Care Landscape (June 2018)</p> <p>This briefing is part of a series issued regularly by PSNC to inform pharmacy contractors and LPCs of developments in the wider health and care landscape beyond community pharmacy. These briefings contain useful background information to help you understand what is happening in the wider health and care environment which may impact on community pharmacy. They build on the Health & Care Review articles which are published on the PSNC website every week.</p> <p>PSNC Briefing 035/18: Update on the Health and Care Landscape (June 2018)</p>	<p>http://psnc.org.uk/wp-content/uploads/2018/07/PSNC-Briefing-035.18-Update-on-the-Health-and-Care-Landscape-June-2018.pdf</p>	
	<p>PSNC Briefing 036/18: Contract Factsheet – Pharmacy opening hours in 2019 (July 2018)</p> <p>PSNC's Regulations and Support Team are often asked questions about the requirements in the terms of service relating to opening hours. This briefing contains a quick reference guide for 2019.</p> <p>PSNC Briefing 036/18: Contract Factsheet – Pharmacy opening hours in 2019</p>	<p>http://psnc.org.uk/wp-content/uploads/2018/07/PSNC-Briefing-036.18-Contract-Factsheet-Pharmacy-opening-hours-in-2019.pdf</p>	
	<p>PSNC Briefing 037/18: Dispensing & Supply monthly update (July 2018)</p> <p>This briefing is part of a series issued regularly by PSNC to inform pharmacy contractors and pharmacy teams on monthly Drug Tariff changes, commonly asked questions and articles regarding dispensing and supply.</p> <p>This briefing can also be found in the Dispensing & Supply section of July's CPN.</p> <p>PSNC Briefing 037/18: Dispensing & Supply monthly update (July 2018)</p>	<p>http://psnc.org.uk/wp-content/uploads/2018/07/PSNC-Briefing-037.18-Dispensing-and-Supply-monthly-update-July-2018.pdf</p>	
	<p>PSNC Briefing 038/18: Change of pharmacy circumstance guide: ODS codes and planning required should your ODS code change (July 2018)</p> <p>This briefing for pharmacy contractors explains pharmacy ODS (F) codes and those actions needed if your pharmacy circumstances are going to change (e.g. location or ownership).</p> <p>Pharmacy relocation, closures or sales are subject to regulatory requirements, but this briefing focuses on mitigating IT/Electronic Prescription Service (EPS) impacts</p>	<p>http://psnc.org.uk/wp-content/uploads/2018/07/PSNC-Briefing-038.18-Change-of-pharmacy-circumstance-guide-ODS-codes-and-planning-required-should-your-ODS-code-change.pdf</p>	

	<p>where such changes are planned. PSNC recommends that pharmacy contractors planning such changes work through all of this guide and give the local NHS England team <u>an absolute minimum of one month's notice</u> of the planned date for the change. The full transition period lasts for at least one month.</p> <p>PSNC Briefing 038/18: Change of pharmacy circumstance guide: ODS codes and planning required should your ODS code change (July 2018)</p>		
	<p>PSNC Briefing 039/18: Update on the Health and Care Landscape (July 2018)</p> <p>This briefing is part of a series issued regularly by PSNC to inform pharmacy contractors and LPCs of developments in the wider health and care landscape beyond community pharmacy. These briefings contain useful background information to help you understand what is happening in the wider health and care environment which may impact on community pharmacy. They build on the Health & Care Review articles which are published on the PSNC website every week.</p> <p>PSNC Briefing 039/18: Update on the Health and Care Landscape (July 2018)</p>	<p>http://psnc.org.uk/wp-content/uploads/2018/08/PSNC-Briefing-039.18-Update-on-the-Health-and-Care-Landscape-July-2018.pdf</p>	
	<p>PSNC Briefing 040/18: Dispensing & Supply Factsheet: Exemptions from the prescription charge (August 2018)</p> <p>In this PSNC factsheet our Dispensing and Supply Team guides you through the categories of exemptions from the NHS prescription charge and the proof required for each.</p> <p>PSNC Briefing 040/18: Dispensing & Supply Factsheet – Exemptions from the prescription charge (August 2018)</p>	<p>https://psnc.org.uk/wp-content/uploads/2018/08/PSNC-Briefing-040.18-Dispensing-Factsheet-Exemptions-from-the-prescription-charge.pdf</p>	
	<p>PSNC Briefing 041/18: Changes to the Seasonal Influenza Vaccination Advanced Service 2018/19 (August 2018)</p> <p>Following the recommissioning of the Seasonal Influenza Vaccination Advanced Service (Flu Vaccination Service) for 2018/19, PSNC has agreed several changes to the service with NHS England; this PSNC Briefing provides a summary of these changes.</p> <p>PSNC Briefing 041/18: Changes to the Seasonal Influenza Vaccination Advanced Service 2018/19</p>	<p>https://psnc.org.uk/wp-content/uploads/2018/08/PSNC-Briefing-041.18-Changes-to-the-Seasonal-Influenza-Vaccination-Advanced-Service-2018-19.pdf</p>	
	<p>PSNC Briefing 042/18: Guidance on the Seasonal Influenza Vaccination Advanced Service 2018/19 (August 2018)</p> <p>This PSNC Briefing provides guidance for community pharmacy contractors and their teams on the NHS Seasonal Influenza Vaccination Advanced Service 2018/19.</p>	<p>http://psnc.org.uk/wp-content/uploads/2018/08/PSNC-Briefing-042.18-Guidance-on-the-Seasonal-Influenza-Vaccination-</p>	

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		Information and resources to support the service are also available at psnc.org.uk/flu . PSNC Briefing 042/18: Guidance on the Seasonal Influenza Vaccination Advanced Service 2018/19	Advanced-Service-2018-19.pdf	
		PSNC Briefing 043/18: Factsheet: Eligible groups for the Flu Vaccination Service 2018/19 This Briefing outlines the eligible groups for the NHS Seasonal Influenza Vaccination Advanced Service 2018/19. This could be displayed and used as a 'quick reference' to assist with determining if a patient is eligible for a vaccination. Information and resources to support the service are also available at psnc.org.uk/flu PSNC Briefing 043/18: Factsheet – Eligible groups for the Flu Vaccination Service 2018/19	https://psnc.org.uk/wp-content/uploads/2018/08/PSNC-Briefing-043.18-Factsheet-Eligible-groups-for-the-national-flu-vaccination-service-2018-19.pdf	
		PSNC Briefing 044/18: Summary of the Judicial Review Appeal judgment (August 2018) This briefing summarises the judgment in PSNC's Judicial Review Appeal Case which was handed down on Thursday 23rd August 2018. There are also a selection of Frequently Asked Questions about the judgment. PSNC Briefing 044/18: Summary of the Judicial Review Appeal judgment (August 2018) Frequently Asked Questions on the Appeal judgment	http://psnc.org.uk/wp-content/uploads/2018/08/PSNC-Briefing-044.18-Summary-of-Judicial-Review-Appeal-judgment.pdf http://psnc.org.uk/wp-content/uploads/2018/08/FAQs-on-Judicial-Review-Appeal-Judgment.pdf	
	PSNC Events	Events <i>Forthcoming events 2018</i> <ul style="list-style-type: none"> • LPC Conference 2018 – Birmingham 26th September 2018 • NHS Regulations Training – Leeds 31st October 2018 		

LPC Strategy Session: This will follow immediately after the Open/closed meeting

LPC Strategy 2014-18 Review – **see attached.**