

# Controlled Drugs (Delivery and Collection)

**A) Shielded patients** – If a shielded patient requires delivery of a CD this can be provided through the **Pandemic Delivery Service**. There are 3 x options for this (please click on the link below for flowchart).

<https://psnc.org.uk/wp-content/uploads/2020/05/Pandemic-Delivery-Service-Overview-v2-06-05-20.pdf>

- 1) As part of the Pandemic Delivery Service the pharmacy can deliver the CD to the patient.
- 2) If the pharmacy does not have a delivery option they can dispense the script and request another pharmacy to deliver.
- 3) Or they can pass the prescription to another pharmacy to dispense and deliver the CD.

As clearly states within the Pandemic Delivery Service details regarding volunteers and CD's please see below.

**Volunteers should not deliver Schedule 2 and 3 Controlled Drugs and pharmacists should use their professional judgement to determine whether it is appropriate for a volunteer to deliver Schedule 4 or 5 Controlled Drugs.**

**B) Non-Shielded / Self Isolated** - There are individuals who are vulnerable who however may not appear on the shielded list (due to a number of factors) that may require CD's as part of their medication but are unable to collect due to self-isolation. These individuals are not eligible for the Pandemic Delivery Service. Self-isolating patients requiring CD's that are unable to find family, carer or friend to help collect their medication from a pharmacy should contact the dispensing pharmacy to ask if there is a delivery service available (there may be a charge for this service). Pharmacies may accept a carer, friend, relative or neighbour that has been selected by the patient to collect their prescription to act on their behalf, however, ultimately it is down to the responsible pharmacist within the pharmacy to make this judgement.

Individuals who require CD's as part of their medication but have no family, carer or friend to collect on their behalf may contact the central Local Authority COVID 19 Team to request help in arranging for the CD to be delivered. If these prescriptions contain Schedule 2 or 3 controlled drugs then the Local Authority COVID 19 Team will not be able to allocate the collection of this medication by a DBS checked volunteer. The pharmacy will need to use their discretion to determine how these individuals will access CD's.

All individuals contacting the central Local Authority COVID 19 Team go through a triage process to determine levels of vulnerability and existing community support. Those individuals accessing the prescription request service are deemed to be vulnerable cases in need of support even if they are not identified on the central Shielded List.

**Volunteers should not deliver Schedule 2 and 3 Controlled Drugs and pharmacists should use their professional judgement to determine whether it is appropriate for a volunteer to deliver Schedule 4 or 5 Controlled Drugs.**

**If after all the above options have been exhausted then delivery of CDs to a self-isolating patient will be at the pharmacies discretion and goodwill.**