

## News and updates from your LPCs and partners

Surrey, East Sussex, West Sussex  
Every two weeks | Issue 18 | 24 October 2019

This week we start your round-up with CPCS, PQS and supply of medicines. After that content is laid out by category, **not** most important first, so be sure to go all the way to the end so you don't miss anything.

### Community Pharmacy Consultation Service (CPCS) goes live next week on 29 October

- **Are you ready?** The NHS Community Pharmacist Consultation Service (CPCS) will launch on 29 October 2019. Make sure your pharmacy is ready by: 1) Registering to provide the service (and claiming the Transition payment supplement); 2) Reading the service specification; and 3) Viewing the Toolkit from NHS England and NHS Improvement (NHSE&I). All the information, guidance and resources you need can be found in PSNC's CPCS hub. [Read more](#).
  - Your LPCs along with NHSE&I have populated **Appendix C** of the SOP for both Surrey and Sussex. It was sent to pharmacy shared NHS mail accounts by email on Thu 24/10/2019 at 10:48 from [ENGLAND.southeastcommunitypharmacy@nhs.net](mailto:ENGLAND.southeastcommunitypharmacy@nhs.net). Please make sure that your teams, including any locum or agency staff have had sight of this as part of their readiness to provide this service
- The final version of the [Community Pharmacist Consultation Service \(CPCS\) service specification](#) has now been published. Prior to this final version of the service specification being published, a draft version had been available on the NHSBSA website. A small number of changes were made to the text during the NHSE&I internal governance process. The only substantive change from a community pharmacy perspective was for references to annual reviews of Standard Operating Procedures and Business Continuity Plans to be amended to regular reviews, providing greater flexibility for pharmacy contractors. [Read more](#)
- NHSE&I's national Directory of Services team have created a short animation on CPCS. It has been developed as part of the training for NHS 111 call advisers, but it is also an excellent way to introduce pharmacy team members to the service. (Tip: go to the page and scroll down to *CPCS webinar and NHS 111 animation*).

### Pharmacy Quality Scheme 2019/20 (PQS)

PQS started on 1 October 2019, with participating contractors declaring their performance against the quality

- **Directory of Services (DoS):** we are aware that there has been a wee bit of confusion for contractors when updating their DoS profiles to meet the [DoS quality criterion of the PQS](#). PSNC has provided an update to clarify the situation, which has been confused due to NUMSAS and DMIRS finishing on 28 October 2019 and CPCS starting on 29 October 2019. [Read more](#)
- **Support available for the dementia-friendly environment checklist and action plan:** contractors may now like to consider completing the dementia-friendly environment checklist and action plan to meet the quality criterion, if they have not already done so. The checklist and action plan to meet this quality criterion is available as Annex 11 in the [NHS England and NHS Improvement Pharmacy Quality Scheme \(PQS\) guidance](#). PSNC has made available a standalone version of the checklist and action plan (available as a Word document or

PDF): [Dementia-friendly environment checklist and action plan \(Word\)](#) or [Dementia-friendly environment checklist and action plan \(PDF\)](#).

- Here is [more guidance on how to meet this quality criterion](#) and [an article from PSNC](#)

## Supply of medicines

- **SSP Endorsement Errors:** Following the announcement of the first Serious Shortage Protocols (SSPs) issued on 3rd October 2019 for Fluoxetine capsules, PSNC has been working with NHS Business Services Authority (NHSBSA) to understand if claims are being submitted in accordance with SSP endorsement guidance.  
  
During October, NHSBSA has received a number of EPS messages which do not clearly indicate the relevant endorsed information required for a valid SSP claim. The NHSBSA has provided some actual examples of incorrectly endorsed SSP claims submitted using EPS. [Read more](#)
- **Ranitidine all oral formulations:** All oral formulations of Ranitidine are anticipated to be out of stock, with no date for resupply until further notice. The [Supply Disruption Alert \(SDA/2019/005\)](#) issued by DHSC states: “Prescribers should work in close collaboration with their pharmacists to understand which clinical alternatives are available.” [Read more](#)
- **Further medicines added to the list of medicines that cannot be parallel exported from the UK:** The Department of Health and Social Care (DHSC) and the Medicines and Healthcare products Regulatory Agency (MHRA) has announced that a further four medicines are to be added to the list of medicines which must not be parallel exported from the UK: Alprostadil; Beclometasone dipropionate (QVAR); Norethisterone; and Ranitidine. [Read more](#) and [view the latest list of medicines that cannot be parallel exported from the UK \(updated 17/10/19\)](#)
- The Department of Health Medicines Supply Team have provided an update on current primary and secondary care medicine supply issues that they are working on. See attached - *please do not upload to websites in the public domain. Please do share with relevant colleagues.*
- Please continue to use this [PSNC patient information](#) to help you explain about any medicines shortages to your patients. The [version by RPS](#) is also helpful

## Community Pharmacy Contractual Framework (CPCF)

- PSNC has created a [new section on its website to bring together everything published on the five-year CPCF](#). This includes a summary of the key elements of the deal and a briefing that answers key questions about the future of the CPCF and the negotiations for contractors. The webpage will be updated as more details and resources become available.
- [Watch PSNC's Digital CPCF Roadshow on-demand](#): The roadshow explores what the future holds for pharmacy and should help contractors and their teams to start to prepare for that.
- PSNC's CPCF checklist email series can help you to get ready for the introduction of all elements of the five-year CPCF by guiding you through the process and highlighting all of the resources and support available to you. Sign up here, if you haven't already and You can [sign up](#) to receive these and [view previous editions](#) in the Hub

## Primary Care Networks (PCNs)

- Thank you to everyone who responded to the LPCs mapping validation. [The final lists are now available on our website](#). Next, you will soon receive some information about the lead pharmacist role and the next steps you should be taking. Look

out for webinars, face-to-face meetings, checklists and briefing sheets, as required with our support developing as PCNs evolve and mature.

## Public health, CCG and other partners news

### Surrey

- Please read and note [this letter about the Surrey-wide community pharmacy scheme for the on-demand availability of drugs for palliative care](#) has been distributed to **practice managers, prescribers, community pharmacies, hospices, palliative care teams and district nursing teams** from the CCG medicines management teams
- Here is a [message from the medical team at Surrey and Borders Partnership NHS Trust regarding a national shortage of the Alzheimer's drug Memantine](#). It contains some advice regarding suppliers which community pharmacists may find helpful. This information was correct as of 21 October.
- Spaces still available on **FREE** Make Every Contact Count (MECC) Train the Trainer Programme:
  - Cohort 4 - 31 Oct & 14 Nov 2019 (Kingston)
  - Cohort 5 - 13 Nov & 27 Nov 2019 (Kingston)
  - Cohort 6 - 21 Jan & 4 Feb 2020 (Redhill)Contact [Natalija.voronina@surreycc.gov.uk](mailto:Natalija.voronina@surreycc.gov.uk) for more information.
- Pharmacists & Pharmacy Technicians living and/ or working in the East Surrey Area are invited to the **inaugural East Surrey Pharmacy Networking event in Horley, RH6 8RG on Tuesday 19 November from 6.30 to 9.00pm**. [Read more](#)
- You are invited to an organisational development session in November, where you can find out more about Surrey's **Pharmacy and Medicines Optimisation** programme. [Here is a link to register to this FREE event](#) on 16 November. In the meantime Surrey Heartlands are creating a **Pharmacy Directory**, which your LPC urges you to join. [Read more](#)

### East Sussex

- H&R and EHS CCGs are currently working with surgeries to improve their repeat prescribing processes in order to decrease waste and make systems safer. To reduce potential waste, some medicines in original packs of 30 will be switched to multiples of 28 to synchronise with the other medicines the person has. Pharmacies are asked to avoid referring prescriptions back to the prescriber asking for the quantity to be amended to the original pack. This wont of course apply to anything that is a "special container". Contact [Ehsccg.medicinesqueries@nhs.net](mailto:Ehsccg.medicinesqueries@nhs.net) if you need more information
- Your LPC members urge you to respond [ESCCs on-line survey for contractors about the East Sussex Pharmaceutical Needs Assessment for 2020](#). It's your opportunity to tell the council about the services you provide and share your views on the shape and direction of future community pharmacy provision within East Sussex. The questionnaire is available until Saturday 30 November and you may find it useful to have a copy of the [LPCs Essential Guide to Services in East Sussex](#) as reference during completion of the survey.

### Brighton and Hove

- Please read this letter from Mike Newman Clinical service manager (Pavilions) [about transferring all their patients currently prescribed methadone mixture to Physeptone](#)

### West Sussex

- Public health colleagues at West Sussex County Council have been in conversation with the LPC about contracting mechanisms for locally commissioned services for April 2020/21 and beyond . We hope to agree longer term agreements and whilst the service specifications are likely to stay the same, the mechanism of contracting may change. More to follow by mid November 2019.

## Training & events

- The Pharmacy Integration Fund (PhIF) is inviting expressions of interest from parties to develop and run a 24-month Preregistration Trainee Pharmacy Technician (PTPT) Integrated Training Pilot for 48 PTPTs commencing February 2020. Employers will form part of a tri-partnership to support the PTPT being trained across three different healthcare settings. [Read more](#).

## Campaigns

- Here is a [Tally Sheet](#) for you to record all your interventions during this month's [Stoptober](#) campaign – it will help with your end of campaign evaluation, which is a contractual requirement (more information about Stoptober evaluation in our next deadline tracker)
- Community pharmacies will soon receive a pack containing resources to support the mandated **Help Us Help You winter campaign** which will be running on TV, online and social media, as well on billboards across the country. The campaign will encourage the public to seek advice from their pharmacy team for their common ailments and help you support people to make the right decision and get the right treatment and/or advice at the right time this winter.

### And finally ... **We're excited to introduce you to our new look website**

Today we reveal our new-look website, with new layouts and content to make it easier for contractors in Surrey and Sussex to stay up-to-date and find what they are looking for. [Read more](#) and [explore](#).

## Support | Develop | Promote | Deliver

### Look out for:

- **Issue 19 of News and Headlines due 7 November**
- **View [news archive](#)**

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