

News and updates from your LPCs and partners

Surrey, East Sussex, West Sussex
Every two weeks | Issue 20 | 21 November 2019

We try issue our e-newsletter every two weeks to NHS community pharmacy contractors in Surrey and Sussex to highlight key developments and need-to-knows. Issue 20 is a few days late due to a technical issue.

This week we start with The General Election then CPCS, PQS and PCNs. After that content is laid out by category, **not** most important first, so be sure to go all the way to the end so you don't miss anything.

Help us campaign for our sector in the run up to 2019's general election

- Here's three ways in which contractors in Surrey and Sussex can get involved in the general election campaign.



1. Invite local candidates from all parties to visit pharmacy and sign a pledge of support. Help is available.
 2. Get involved in social media conversations
 3. Use the **#vote pharmacy** hashtag
- [Read more, with practical tips and advice](#)

Community Pharmacy Consultation Service (CPCS)

- With the Community Pharmacist Consultation Service (CPCS) now bedding in, PSNC has compiled answers to a selection of questions about the service asked by which pharmacy teams over the last few weeks. [Read more](#)
- The final version of the toolkit to support pharmacy teams to provide the CPCS has been published. Updates to the original draft toolkit are included in the final version, so all pharmacy contractors that are providing the service are encouraged to download and retain a copy of the final version, to use as a reference document when providing the service. Please remember to make your locum staff aware too. [Download the CPCS Toolkit](#) from NHS England Website. [Read PSNC news story about this](#)
- Clinical assessment essentials training for those of you who feel you need a bit of a refresh or more confidence around delivering CPCS, is FULLY BOOKED on 1 and 4 December, but places are still available on [3 February](#) and [2 March](#). More events are being planned for April through to October 2020. More to follow.
- If your pharmacy has yet to sign-up, please note that you need to register by 1 December 2019, latest, if you want to receive a transitional payment of £900, reducing to £600 by 15 January and £0 thereafter [PSNC has developed a checklist to help you get ready to provide CPCS](#).

Pharmacy Quality

- The Pharmacy Quality Scheme (PQS) gateway criterion requires you to edit or validate your NHS website entry for your

Scheme 2019/20 (PQS)

PQS started on 1 October 2019, with participating contractors declaring their performance against the quality domains during the declaration window 3 - 28 February 2020.

pharmacy and to edit or confirm your Directory of Services (DoS) profile to meet the DoS quality criterion of the Digital enablers domain **by 11.59pm on 30 November 2019**.

- Include the following: **opening hours** (including Bank Holidays up until the end of May 2020); **facilities**; and the **services provided**. Distance selling pharmacies should follow the process outlined on pages 14-16 in the [NHS England and NHS Improvement guidance](#) to meet the NHS website gateway criterion
 - There are still a number of contractors in Sussex and Surrey who have not yet met these criteria and are putting their PQS payment at risk if these are not met by 30 November 2019.
- **Have you checked the SCR report to see if you've met the summary care record quality criterion?** NHS Digital publishes a weekly spreadsheet of SCR viewing figures for community pharmacy and contractors can also access a data visualisation tool to view their SCR viewing figures on a graph on a week-by-week basis. [View the weekly spreadsheet and data visualisation tool](#), which is updated every week on a Thursday.
- NOTE: access will not show immediately on the weekly spreadsheet as it shows the previous week's data (from Monday-Sunday).
 - Contractors are advised to confirm that any SCR access on or after 1st October 2019 have been recorded in the weekly spreadsheet of SCR viewing figures and keep a screenshot of this for validation purposes. [Read PSNCs article about this](#)
- PSNC has developed a set of important PQS dates-for-the-diary to help community pharmacy contractors keep on track. These dates, as well as much more guidance and resources, can be found in the [PQS hub on PSNC website](#)

Lead community pharmacy role in Primary Care Networks (PCNs)

- While a significant number of contractors across Surrey and Sussex have already expressed enthusiasm for working with PCNs as lead-pharmacist for there area, and are forging ahead with actions to ensure they (and their colleagues) achieve the PCN domain within the PQS, there are still a few areas where no-one has expressed an interest in the lead role.
- Your LPCs have a central role in supporting all contractors to achieve this PQS domain and wider engagement with their PCN and have provided details on how achieve this domain. See PCN specials: [issue 1](#) and [issue 2](#).

Serious Shortage Protocols

- **Further extension and amendment to SSP02 only:** The Department of Health and Social Care (DHSC) has provided an update on the Serious Shortage Protocols (SSPs) for Fluoxetine capsules. [Read PSNCs news article](#)

News from NHS England Public health CCGs and other partners

- The next **CD Accountable Officer Local Intelligence Network for the South East takes place on 3 December 2019**. We have noted an apparent issue in some areas with delays in support for destruction of expired CD stock and will discuss this with CDAO. Send other feedback, issues or areas of concern about CDs to lpc@communitypharmacyss.co.uk
- Hepatitis A and B vaccine has been added to the [list of medicines which must not be parallel exported from the UK](#). The restriction came into effect from 00:00am on 14th November 2019. [Read PSNC's article](#)
- Surrey**
- Your LPC is working closely with [Surrey's Health & Wellbeing Board](#) partners to promote key winter messages to local communities and organisations. Our collective aim is to reduce

the pressure on NHS services over the coming months by promoting a number of services such as flu vaccinations and the NHS 111 service, the gateway to our new Community Pharmacist Consultation Service. [Read your local public health news in November's public health bulletin.](#)

- Here is November's edition of East Surrey MMM Newsletter. As always please help us distribute it widely by sharing with your teams.

East Sussex

- There are just a few days left for you to complete [ESCCs on-line survey for contractors about the East Sussex Pharmaceutical Needs Assessment for 2020](#). It's an opportunity for you to share your views on the shape and direction of future community pharmacy provision within East Sussex and your LPC members urge you to respond, telling the council about the services you provide. **The questionnaire is available until Saturday 30 November** and you may find it useful to have a copy of the [LPCs Essential Guide to Services in East Sussex](#) as reference when you complete the survey.
- Here is [a letter from Adam Doyle, chief executive officer of the Sussex Clinical Commissioning Groups](#), regarding the outcome of the vote on the constitution for the proposed NHS East Sussex CCG.

West Sussex

- The new non-competitive **tender process for locally commissioned services** in West Sussex is underway via a tendering portal. A significant number of community pharmacy contractors have not yet registered for the portal, and are urged to soon and read the tender documents and give themselves ample time to prepare a submission in advance of the deadline on 11 Dec 2019. Notification of contracts awarded is expected on 28 February 2020.
- [Please read, and share, about MECC \(Making Every Contact Count\) in West Sussex](#), with specially prepared text for pharmacy staff and other health professionals about [referring clients/patient to wellbeing services across West Sussex](#).
- West Sussex County Council are currently campaigning on three health issues: [Aging Well in West Sussex](#); [Alcohol Awareness](#); and [Staying Well this Winter/Flu](#).

Help us Help You (HUHY)

Mandatory campaign

- This mandatory campaign launched on 11 November and will run until 31 December 2019. You should therefore ensure you display the below promotional materials in your pharmacies as part of the public health campaign:
 - A5 Stay Well This Winter leaflets
 - A4 Flu poster aimed at at-risk groups
 - A4 Flu poster aimed at pregnant women.

The campaign will also be running on TV, online and social media, and on billboards across the country. The campaign aims to encourage people to prepare for winter and get vaccinated against the flu virus.

Training

- The KSS Leadership Academy have some new systems leadership masterclasses which may be of interest to PCN facing pharmacists. [Read latest issue of Leadership Dispatch](#)

And finally ... Your opinion is very important to us



We appreciate your feedback and use it to evaluate changes and make improvements to our newsletters, emails and website.

Mail us at lpc@communitypharmacys.co.uk

Support | Develop | Promote | Deliver

Look out for:

- **Issue 21 of *News and Headlines* due 6 December**
- **View [news archive](#)**

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