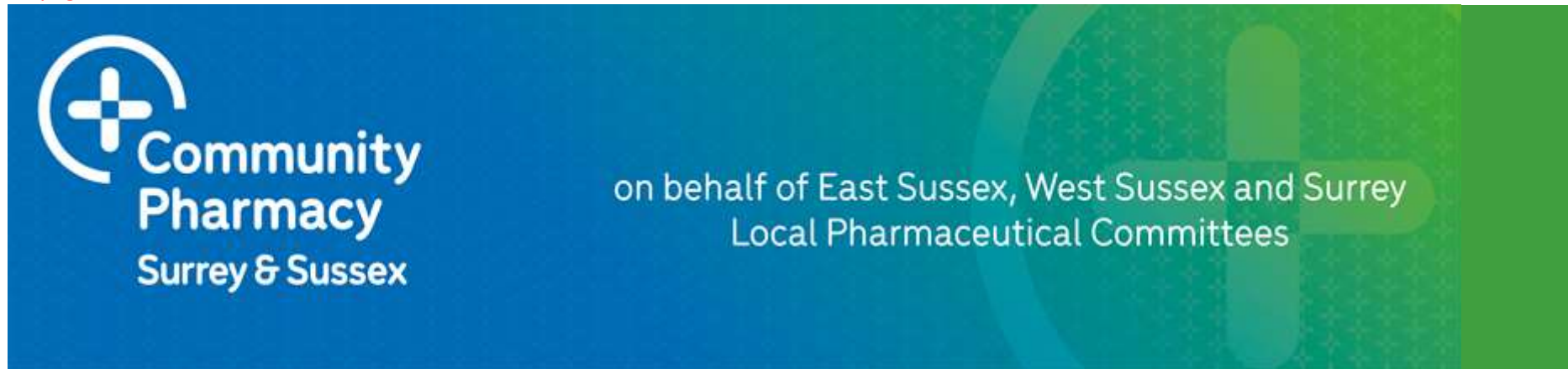


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News and updates from your LPCs and partners

Surrey, East Sussex, West Sussex
Every two weeks | Issue 22 | 24 December 2019

Welcome to issue 22 of News and Updates, our fortnightly news roundup. We're pleased to bring you a range of news from around Surrey and Sussex. If you've anything you'd like to share in future editions, do please get in touch.

As we go into Christmas and the new year, we want to wish you season's greetings and recognise the support we've had from you in promoting and developing community pharmacy across Surrey and Sussex.

We're particularly proud of the launch of the Community Pharmacist Consultation Service (CPCS) and your response to Primary Care Networks (PCNs); your flu campaigns and TCAM which currently provides colleagues in Surrey and East Sussex with relevant patient discharge information to help integration with secondary care (and soon to be rolled-out in West Sussex).

And, let's not forget the dispensing of medicines, health checks, supervised consumptions, MURs and prescription intervention services and everything you else you do for and with your communities.

We look forward to working with you more in 2020.

Warmest wishes

James, Sandra, Hinal and Micky

Your team at Community Pharmacy Surrey and Sussex, on behalf of your LPCs

Note: Our office will be closed from 1pm on 24 December until 9am on 2 January. Email and other channels will be monitored over this time.

From your LPCs

- Details of [pharmacies in Surrey and Sussex open over Christmas and New Year](#) are available on a news page on our website, which a number of CCGs have linked with to help spread the word. See also [NHS England's website](#) for who is open in the South East, and a HUGE thank you to all working these days.
- We have been promoting our website's [A-Z of advice, hints, tips and links](#) to help local community pharmacists manage their NHS contracts over the holidays, and save valuable time should an emergency affect a pharmacy business.
- Have you seen issue 1 of our new learning newsletter called, *learning recommendations*? It highlights a number of locally organised events at venues throughout Surrey and Sussex most are open to all pharmacy team members, unless stated. [Read more](#)
- **Our future mailings and newsletters.** We are changing the ways we distribute our newsletters, and our other regular contractor news to you, to improve our GDPR and our efficiency.
 - In the future you may notice that you no longer hear from us at your PERSONAL email addresses. **To avoid this we urge you to opt in to receive our mailings. We've made opting-in as easy as possible: just click on the link below to submit your email address then validate your request by following the instructions in the confirmation email you will receive.**
 - You should also add us to your 'safe addresses' so that we don't end up in your junk or trash.
 - And, because we recognise that our news is relevant to all pharmacy staff, not just the person who opens your pharmacies 'official' NHS mail, we urge all team members and support staff to sign up to receive our news too

I'm clicking here to [sign up](#) to keep in touch with what's going on in Surrey and Sussex

[Read how we use your data](#)

NHS England, Department of Health & Social Care and Public Health England news

National news

- **Supply of medicines (1).** All community pharmacies will received an email to their shared NHSmail account informing them of a new SSP. You, and your teams are asked to read the relevant SSP documents and to implement the protocols with immediate effect today, Monday 23 December 2019. [SSP04: Haloperidol 500mcg capsules \(Serenace®\)](#) The SSPs may be amended or revoked at any time but currently expires on Monday 23 March 2020 – PSNC will update contractors on any changes.
- **Supply of medicines (2).** Please see and share within your teams this [Supply Issues Update for Primary and Secondary Care: November 2019](#). **This is for internal use only.** Please do not put the information into the public domain. Future issues will be circulated by NHS England's SE team
- The next **national Pharmacy and Medicines Bulletin** will be published soon by the Chief

Pharmaceutical Officer Keith Ridge at NHSE&I. [It is subscription only so please sign up](#) to receive the bulletin. Pass on to your teams.

Regional news

- **Clinical waste.** Canon have been taken over by Rentokil. There are 19 new drivers for the South East. A lack of drivers was one reason why some collections were made. Please report any issues around clinical waste to NHS England's waste contract managers Anenta.
- **Recent emails from the SE regional team.** These are sent to NHS mail addresses. Contact ENGLAND.southeastcommunitypharmacy@nhs.net if you have not seen any them.
 - **CPCS Service update:** 19 December 2019 16:21, included a two-page service flowchart, with updated contact details for local GP out-of-hours providers
 - **January public health campaign in community pharmacy:** 20 December 2019 14:06, with campaign information for January 2020
 - **NHS England letter on JCVI advice and NHS reimbursement for 2020/21 influenza vaccines:** 23 December 2019 15:50
- **EPS and controlled drugs** IC24 the urgent care provider in Kent is live with EPS Controlled Drugs, the first urgent care prescriber to begin using EPS CDs after extensive testing. [Read more](#) and contact it@psnc.org.uk if questions Learning suggests that some contractors are happy to perform many downloads, whilst others perform them at set times (e.g. three times a day at 11am, 2pm, 4pm) to manage workload and deal with prescriptions safely without missing any. Some contractors with an urgent care EPS prescription may rather pull-down individually a patient coming in with an urgent care script rather than perform a download of all scripts on Spine for pharmacy.
- The National Guardian's Office is working to rollout Freedom to Speak Up Guardians into Primary Care, having successfully ensured all Secondary Care organisations now have trained guardians in post working to our guidance. There is a Regional Integration and Development Event for the South East Region on Tuesday 10 March 2020 9.30am – 4pm at The Kia Oval, Kennington, London, Greater London SE11 5SS. More details to follow. In the meantime [here is more information about National Guardians Office](#)

Public health, CCG and other partners news

Surrey

- [MMM Dec 2019](#) and [Medicines Safety Alerts Checklist Oct19](#). These items from Surrey's medicines management teams include important prescribing information. Please share with team members as required. [East Surrey December 2019 Edition MMM Newsletter](#) has specific articles tailored to East Surrey CCG.
- Surrey Heartlands is providing BP+ checks in workplaces, some community pharmacies and through volunteers to find citizens living with undiagnosed Atrial Fibrillation and Hypertension. [This video about the project](#) has just been released, and you can also [find out more here](#).

East Sussex

- The county council want to hear from people who have a hearing impairment, and their

carers, about their experience of using local pharmacy services. In particular, they want to know if communication needs are being met by pharmacy and any ideas for **improving pharmacy services for people with a hearing impairment** and their carers. Read about this survey, and more in the [monthly Health and Social Care News East Sussex](#)

- The county council's Winter/Spring 2020 series of Shared Learning sessions for Pharmacists and Health Champions are now available to book on line. Lunch is provided on these day-long sessions with backfill payments for staff released to *Health champion* shared learning and *Pharmacist* shared learning. [Book your place on any of the courses here](#)

Brighton and Hove

- Nevershares are no longer being manufactured, so current supplies held at Pavilions will be the last they can give out. Not all pharmacies stock Nevershares, but it is likely that any pharmacy may be asked for them in the coming weeks. [Here is a poster to explain the situation.](#)

West Sussex

- Crawley, Horsham and Mid Sussex CCG is asking everyone who is promoting 111 to include references to NHS online (www.111.nhs.uk) on their websites and phone messaging alongside current 'dial 111' advice. This will help ensure that those unable to dial 111 can access the service too.

Training & events

- Issue 1 of our new learning newsletter called, learning recommendations, circulated to all contractors on Monday 23 December. It highlights a number of locally organised events at venues throughout Surrey and Sussex. Most are open to all pharmacy staff, unless stated. [Read more](#)
- Here is [CPPEs news and events for the SE Region](#) for January to March 2020.
- **Training courses for pharmacists and pre-registration pharmacists**
CPPE working with the Royal Pharmaceutical Society, NHS England and NHS Improvement, and other partners, are offering fully-funded, innovative training and development courses for pharmacists and pre-registration pharmacists, perfect for CPD or building up to a post-graduate diploma in clinical pharmacy. Read more at socsi.in/rmTbL

Pharmacy resources (mandatory campaigns)

- **Dry January.** Materials for your next mandatory health promotion campaign, *alcohol*, should be arriving on or around 31 December. [Here is a tally sheet](#) for you to record interventions as you go. A link to the post campaign evaluation will follow when it is available, with an expectation of 100% participation in the evaluation as this campaign and its evaluation are contractual requirements.
- **CPCS.** There's [a new page on the CPPE website](#) with links to resources to support the Pharmacy Quality Scheme

For more information contact lpc@communitypharmacys.co.uk

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Support | Develop | Promote | Deliver

Look out for:

- Issue 23 of *News and Headlines* due 13 January 2020. All submissions by 6 January to ensure inclusion.
- View [news archive](#)

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Community Pharmacy Surrey and Sussex, The White House, Leatherhead, Surrey KT22 8BB