

Local news, views and support for community pharmacy teams

Surrey, East Sussex, West Sussex
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Welcome to autumn. We hope this bulletin finds you, those close to you and all your community pharmacy colleagues safe and well.

As is clear from the number and range of different news items below, our work to represent, support, develop and promote community pharmacy locally continues to be as busy as ever, with a huge amount of activity taking place both within our communities and with local and central Government.

Please read to the end, noting several action points as you go.

In case you are not aware we also publish a fortnightly round-up of local partners' news, with links to newsletters and anything else relevant to you and your teams. It was distributed <when> with another tomorrow. Please look out for it. It is important.

You can also read our latest updates on our [website](#) and follow us on Twitter: [@CPSS LPCs](#). Your on-site colleagues can also register to receive our bulletins and local roundups [here](#)

LPC news

Busy month for local community pharmacy committees



All three local pharmaceutical committees have met and hosted AGMs in the last few days. Agendas are published in advance of every meeting, under each LPC heading at the bottom of [this page](#) (choose the heading for your LPC). Minutes will also be published alongside their agendas when ready. Despite the pace of

responding to the pandemic and all other developments in our external environment the staff team are now able to revisit proposed LPC workplans for the rest of the year with updated plans being published [here](#) when they are finalised.

- [Read our annual review](#) if you missed the AGMs
- See future committee dates [here](#) under each LPC heading at the bottom of the page.

Covid-19 and winter readiness: September 2020 (local)

- We have created and circulated this informal [briefing note](#) for our 'system partners' (local authorities, the voluntary and community sector, other NHS providers, commissioners and others) to help them understand your position on **Deliveries**. This is in addition to our formal briefing last year. (See D for deliveries on our website). System partners are already responding that they will use the briefing to craft content for their public facing newsletters and websites.

- **ACTION:** The new briefing refers to [Find a Pharmacy tool](#) on the NHS website. Please ensure your service information is up-to-date with details of delivery services and charges, if any.
- As we continue to respond to the COVID-19 pandemic, tensions can get a bit high. But that does not mean people can go into pharmacy and abuse staff. Your LPCs are very clear that shouting abuse and swearing at staff who are doing their absolute best to keep local residents supplied with medicines is abhorrent and totally unacceptable. This simple poster ([Please remember we are here to help \(A4\) Sept 2020](#)) has been specially prepared by your LPCs for you to download and display on your counter, if you think it will help you and your staff.
 - It is important that you tell us about aggressive and violent behaviour so that we can escalate this across appropriate channels. Tell us at lpc@communitypharmacyss.co.uk
- Flu: Your LPC's support the national health & social care workers flu immunisation campaign. **ACTION:** [Read more here](#) and find out how to get ****FREE**** stickers to use in pharmacy with all front-line and key workers.

This year we're working with Surrey County Council and Brighton & Hove City Council to vaccinate up to 7,000 of their staff under two new locally commissioned service agreements worth up to £100,000 plus income across Surrey and Sussex. A call for expressions of interest to provide these services have already been sent to contractors in both areas and those who want to provide the service should respond to the EOI as follows:

- Brighton and Hove pharmacies: Expression of interest was sent out on 14 September at 7:54 am. **ACTION** If you are interested in providing the service please email your interest to publichealth@brighton-hove.gov.uk. The closing date for EOI is midday on Friday 25 September 2020
- Surrey Pharmacies: Expression of interest email was sent out on 22 September at 9:51. **ACTION** If you are interested in providing the service, please email your interest to Publichealthclaims@surreycc.gov.uk. The closing date for EOI is midday on Monday 5 October 2020.

Christmas 2020 and Easter 2021

The deadline to express an interest (EOI) to open at Christmas and Easter under a new Local Enhanced Service to 2023/4 has now passed. NHS England will now contact all those who responded to the EOI.

- This year, 26th December 2020 falls on a Saturday, therefore the Boxing Day Bank Holiday substitute is Monday 28th December 2020. If you wish to amend any supplementary hours on 26th December 2020, you must give at least 3 months' notice to NHSE&I using [these NHS approved forms](#) and sent to ENGLAND.southeastcommunitypharmacy@nhs.net by close of business on Friday 25th September 2020

Recent announcements from PSNC and NHSE & I

At the start of September, we heard five announcements from PSNC. We're preparing a short guide to help you understand our next steps in realising and scoping the local implications of these announcements for contractors in Surrey and Sussex, including the PCN elements of the Pharmacy Quality Scheme. In the meantime if you have any suggestions / feedback / further information let us know at lpc@communitypharmacyss.co.uk

Are you, or someone you work with in a pharmacy, aged 18-25 and based in East Sussex?

If so, we'd like to talk to you about your work over the last six months for potential campaign to be led by Sussex LPC in conjunction with a national pharmacy organisation. Counter assistants, dispensers, pharmacists, owners ... the most important thing is that you are under 25 years old. Email sandralamont@communitypharmacyss.co.uk if you want to find out more.

Is my LPC arranging local flu training this year?

That's the question that made our phones ring red-hot earlier this month. [Find out here](#), with links to training providers – *scroll down to training by topic and click on Flu*

Views

What next for the Wright review of PSNC and LPCs?

In June 2020 Professor David Wright published the findings of his independent review into community pharmacy contractor representation and support. The review looked at the workings of LPCs and PSNC and it set out 33 recommendations for the future. Over the summer your LPCs met to discuss these four questions posed by PSNC who are leading on the implementation plan: How should we fund the process; How should we explore the review's findings and recommendations together; How should we manage this from a governance perspective; What should we do to ensure that contractors have ultimate oversight?

- You can read our response on behalf of all three LPCs, which also incorporated local and national contractor views on our website [here](#).
- See also the [combined LPCs response to a PSNC call for comments about the national negotiations \(priorities and objectives\)](#) for the next six months.

Sussex and Surrey reps attended national conference online

Ten representatives from our three LPCs attended the PSNC/LPC Conference last week (Wednesday 16 September), getting the chance to put forward their views for PSNC to consider in its planning processes. This year, in addition to hearing the results of LPC and PSNC reflections on the pharmacy representation review (see above) attendees received updates from PSNC on current issues. [Here is the day's agenda](#), for your information.

We need to hear from you about palliative and end of life care

LPC staff have been invited to contribute insight and evidence to inform the development of an End of Life Care (EOLC) strategy in Surrey and are due to be interviewed by the strategy development team soon. Interviews will be structured along the following three themes.

- **Understanding what constitutes a 'good' death**
- **Exploring ways to initiate conversations around death and dying, and how to do so earlier on, and explore when EOLC starts**
- **Investigating how to promote a more holistic, rather than medical, model of death and dying**

ACTION: All contractors across Surrey and Sussex are invited to share your views on these themes by 5pm on Friday 25 September by sending an email to lpc@communitypharmacyss.co.uk. All professional views, regardless of location, are welcome as this will help inform a robust and informed response from our sector.

Support

New PGD to support the Locally Commissioned Service for Emergency Hormonal Contraception in West Sussex from 1 September 2020.

- An alert and some suggested next steps and actions to pharmacy premises were sent by email from the LPC email account on 27 August 2020 around 18:30
- Let all your pharmacists (including locum/agency staff know), so that they read, understand, and sign the new PGD – depending on your SOPs and internal governance, an authorising manager may be required to sign too.
- Here is the [PGD on West Sussex County Council's website](#)

New (or updated) on our website

- [Contact details for CCG medicines management teams in Sussex](#)
- [East Sussex LPC annual report and accounts](#)
- West Sussex LPC annual report and accounts
- Surrey LPC annual report and accounts
- LPCs joint comments on [PSNC's negotiation priorities and objectives](#) September 2020

And finally please remember to take time for yourself

In challenging and uncertain times, it's more important than ever to practice self-care and look after your [physical](#) and mental [well-being](#). Take a look at these two links to help equip you, and the people who are important to you, with the skills to stay in control and flourish - professionally and personally.

Support | Develop | Promote | Deliver

- **Issue 39 is due in two weeks in the week beginning 5 October.** What would you like to see in your next newsletter? Tell us at [https://www.sussexpharmacy.com/feedback](#)
- **Issue 6 of our *** NEW ***regular round-up with links to partners regular newsletters, press releases and assets will be distributed today. Please look out for it as it contains important information.**
- **View [news archive](#)**

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