

Pharmacy Bulletin

23rd June 2016

Welcome to this week's edition of the South (South West) Pharmacy Bulletin.

Below are some topics which we would like to bring to your attention. Please also take a look at the newly updated 'up and coming events' calendar at the end of this bulletin and let us help you to get organised for the year 2016-17...

1. Extension of Service Level Agreements (SLAs) for Pharmacy First Schemes 2016-2017 (Re. Community Pharmacies in SOUTH DEVON & TORBAY CCG; EASTERN & NORTHERN Localities of NEW DEVON delivering Pharmacy First services).

We would like to take this opportunity to thank all pharmacies who have been involved in providing any of the Pharmacy First Services. The success of these services demonstrates the importance of Pharmacy in the future of the NHS.

The purpose of this article is to remind you that the following services: Minor Ailments via Patient Group Directions (PGD) Service and Emergency Supply Service have been extended.

The current SLAs will remain unchanged at this time and are extended until further notice. The PGDs are all still current.

(Please note the provision of the Winter Ailments Service ceased on the 31st March 2016 and all claims for services up to that date had to be submitted by 30th June 2016).

We do not require you to re-sign an assurance sheet but would ask that you download a copy of the contracts and ensure you are familiar with their content.

Information relating to the services for community pharmacies is available on the Devon LPC website at www.devonlpc.org/locally-commissioned-services/devon-lpc-locally-commissioned-services.

2. Process for Unplanned Closures: (closure form template attached)

There may be occasions when a contractor is unable to open its premises for a reason that is **beyond its control**. This includes:

- flooding of premises;
- lack of electricity;
- premises have been broken into; and
- pharmacist has not arrived.

Where there is a temporary closure **outside of the contractor's control** they are required by the 2013 Regulations to notify us, the NHSE Area Team (AT). Attached is the form that is to be used which can also be sourced from our website:

<https://www.england.nhs.uk/south/info-professional/pharm-info/sw-pharm/>

One form is required to be completed and submitted to the AT as soon as possible following closure, for each unplanned closure (out of the contractors control) that occurs. **Forms should only be submitted to the AT once the premises is open and normal service resumed.**

However, we request that contractors contact the local AT office by telephone/email to advise they are closed in the first instance in order for us to help patients/health partners/media with any enquiries.

Please ensure your pharmacy team is aware of the process for unplanned closures (out of the contractor's control) and how to correctly notify the area team using the correct form. For more information/clarification please visit our (NHSE) website.

3. Community Pharmacy Assurance Framework (CPAF) Contract Monitoring 2016-2017.

All Community pharmacies across England have been asked to complete an initial screening questionnaire as part of the updated Community Pharmacy Assurance Framework (CPAF) process for **2016/17**.

The **2016/17** CPAF screening questionnaire is now available via NHSBSA **from Monday 6th June 2016 for four weeks until Sunday 3rd July 2016.**

Pharmacy contractors should have received an individual email with links to the CPAF screening questionnaire on or around the 6th June 2016. If you have **not received an email from the BSA with details of how to submit their CPAF screening response then you should contact the BSA on 0191 2035050 as soon as possible.**

For further information on the CPAF process for 2016/17 please use the following link:

<http://psnc.org.uk/contract-it/the-pharmacy-contract/contract-monitoring/>

4. Public Health Campaign 2016-17: 'Be Clear on Cancer' (BCOC) Respiratory Symptoms Awareness - Coming, July 2016...

The decision to run this campaign is based on positive evidence from the evaluation of previous campaigns such as lung cancer, breathlessness and of course 'Stoptober' whereby 2015 data showed....

...Nationally:

- 215,000 smokers signed up to the 2015 campaign
- 61% of these reported to have successfully quit for the 28 days
- 87% of pharmacy's (9,978 stores) supported the campaign

...In the South West:

- 20,000 smokers registered to take part in the campaign
- 16,500 pack requests were submitted
- 14,200 App downloaded

As you are aware from previous bulletins, the BCOC campaign will focus on the symptoms of a persistent cough and inappropriate breathlessness and will target those aged 50 and over.

Key messages are still to be finalised but... as the statistics above demonstrate:

Pharmacies play a vital role not only in health promotion but by improving the health of their local population.

Thank you all for taking part in these health campaigns.
Your efforts make a positive difference on the health and wellbeing of your communities.

Please look out for future bulletins for more information regarding the BCOC respiratory health campaign and of course for **the release of those all-important campaign resource packs at the end of June/beginning of July.**

5. DEVON and CORNWALL ONLY: Accessible Information Standards (AIS) Contractor Training

Sentinel Healthcare South West has been tasked by the Local Representative Committees (LMC, LPC, LDC and LOC) across Devon and Cornwall to host a series of promotional AIS events to present the standards.

Accessible Information Standards (AIS) were published by the Government in July 2015. The Health and Social Care Act 2012 requires all providers of NHS or publically-funded adult social care to comply with these standards by 31 July 2016. Sentinel are working with NHS England to deliver a series of awareness sessions for primary care contractors to ensure they comply with these new standards.

Due to the number of contractor practices (Total 945 GP, Pharmacy, Optometrists and Dental Practices) places are limited to 1 per practice – the training material will also be available on your Representative Committee website.

For more information contact Helen Fallan, Project Manager, Sentinel Healthcare SouthWest Community Interest Company - Mobile: 07712 406505 - Email: helen.fallan@nhs.net

Click the following links to book your session:

Session	Date	Location & Booking Link	Timing
1	Mon 20 Jun	Passage House Hotel, Kingsteignton	Evening
2	Wed 22 Jun	Future Inn, Derriford, Plymouth	Evening
3	Mon 27 Jun	Exeter Court Hotel, Kennford	Lunch

4	Tue 28 Jun	Arundell Arms, Lifton	Evening
5	Thu 30 Jun	Future Inn, Derriford, Plymouth	Breakfast
6	Mon 04 Jul	Lanhydrock Hotel & Golf Club, Bodmin	Evening
7	Wed 06 Jul	Padbrook Park, Cullompton	Evening
8	Tue 12 Jul	Castle Centre, Barnstaple	Lunch

➡ **Links of the week:** PSNC- Pharmacy Commissioning Update. [Click here to view an online version](#)

Articles Including:

- Public Health England update
- Declaration of Competence relaunch
- Healthwatch survey on pharmacy services, and
- Dates for your diary.

PSNC- Newsletter. [Click here to view an online version](#)

Articles Including:

- NHS Fraud Checking Notification
- Smart Card & NHS stationary Factsheet
- Updated 'Specials' Guidance, and
- Pharmacy Show 2016

➡ **What's coming up: June to September 2016...**

	June	July	August	September
	15-16 Contract Assurance visits continue...	PH Campaign Be clear on cancer: COPD & Breathlessness.	PH Campaign Physical activity for adults	
Week1	CPAF screening questionnaire 16-17 available for completion for the year 2016/17 now until the 3rd July....	CPAF screening questionnaire 16-17 closes for submission July 3rd! MUR & NMS RETURNS (For first quarter 16-17) due now! See website for the relevant return forms: https://www.england.nhs.uk/south/info-professional/pharm-info/sw-pharm/		Flu Vaccination service 16-17 commences... The terms and fees for the recommissioned service will remain the same as in 2015/16. For further information on the service visit the flu vaccination section on the PSNC website.
Week2		CPAF 15-16 Assurance Visits conclude – Thank you to those pharmacies that were selected for a visit for your support with this process.		
Week3				
Week4	Look/listen out for info on your campaign packs for be clear on cancer for July's Health campaign		29th HOLIDAY BANK	

If you have any articles you would like us to include in the weekly E-Communication then please send to our generic mail box england.pharmacysouthwest@nhs.net

In addition if you know of any colleagues who would like to receive a copy of the E-Communication each week please send an e-mail with their name, place of work and e-mail address to our generic mail box england.pharmacysouthwest@nhs.net and we will add them to our distribution list.

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