

Pharmacy Bulletin

03rd November 2016

Let us help you and your pharmacy to keep good form in all areas of your pharmacy contract by giving your consideration to this week's contractual deadlines and topics for your information below...

******For your convenience, we have included hyperlinks with the calendar to the relevant topics within the bulletin.******

(Please note that all the information regarding all topics in the calendar (and more!) can be found below the calendar itself)

Sep-Dec '16	November	December	January	February
NHSE – What's coming up & Contractual Deadlines calendar.	Preparation for Stay Well this Winter campaign (coming up in December) begins....	PH Campaign Stay Well this Winter 01.12.2016-12.01.16	CPAF visits (selected pharmacies) commence....	
Week1	Full CPAF Questionnaire 2016-17 Due for completion & submission in November 2016 (for relevant pharmacies).		Bank Holiday: New Year's Day	
Week2			MUR & NMS RETURNS (For third quarter 16-17) due now! See our website for the relevant return forms.	
Week3	Stoptober campaign evaluations DUE on PharmOutcomes.	Bank Holidays: Christmas Day & Boxing Day.	Stay Well this Winter evaluations DUE on PharmOutcomes	
Week4				

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Thank you to those pharmacies who have already returned their MUR and NMS returns for the second quarter of the contractual year 2016-17 which is greatly appreciated.

Furthermore, a big thank you to those pharmacies taking part in this year's Flu vaccination programme – Across the whole South (South West) region you have already administered more vaccinations for the 2016-17 contractual year than the entirety of the last contractual year (15-16)- Well Done!

→ **Changes to the Community Pharmacy Contractual Framework**

As you will no doubt be aware, the Government has published its final package of changes to the Community Pharmacy Contractual Framework to take effect from 1 December. At the same time NHS England nationally has published information about how the Pharmacy Integration Fund will be used, including a national pilot of an urgent medicines supply advanced service to commence from 1 December (further details to be announced). PSNC has set up a hub on its website with links to more details about the various changes.

→ **Christmas and New Year Opening...**

As you will be aware, pharmacies are entitled to be closed (subject to any specific direction to open issued by NHS England) on the four public/bank holidays over the Christmas/new year period: Sunday 25th December, Monday 26th December, the additional Tuesday the 27th December and the 02nd of January 17*.

If you would like to volunteer to be open on any of these four days (25.12.16, 26.12.16, 27.12.16, 02.01.17) please let us know as soon as possible, the usual Christmas rota payments will of course apply. Thank you to all those pharmacies who have already volunteered!

Subsequently, it would also be greatly appreciated if pharmacies that were going to open on any of the four bank holidays (25.12.16, 26.12.16, 27.12.16, 02.01.17), as per their usual opening hours, could let us know ASAP, as we will shortly be needing to contact any pharmacies that we will need to direct to open on the dates listed above to ensure adequate pharmacy cover across the festive period. Thank you again to those pharmacies that have already advised us of their intentions with respect to the Christmas/New Year season.

**Please be aware that as the 1st January 2017 falls on a Sunday, it is not designated as a bank holiday and so normal Sunday opening hours will apply (In lieu of this, Monday 2 January 2017 has been designated as the official bank holiday instead).*

All days, other than those listed above are normal working days and consequently pharmacies are expected to open their usual contractually agreed opening hours.

Please note that the deadline to request changes to opening hours across the Christmas/New Year period has now passed, and requests already received are currently being processed.

Trainee Pre-Registration Applications

Please forward paperwork for 2016/2017 applications to sally.dutton@nhs.net. Please do not **not** send to PCSE as they are unable to process them.

→ South West Flu Immunisation Programme for Children.

Across the South (South West) a schools based flu programme is taking place this year for children (born between 01/09/2008 and 31/08/2011) in school years 1, 2, and 3.

Please see the attached PDF for the full details which includes the pathway for all areas in the South (South West): Bristol, North Somerset, Somerset, South Glos, Devon, Cornwall and Isles of Scilly. Please note that Isles of Scilly should follow details/instructions for the Cornwall area.

In Bristol, South Gloucestershire, Devon, and Plymouth, Boots have been commissioned to deliver this service. Children that are absent on the day of the schools vaccination clinic have an option to go to a Boots “hub” pharmacy to receive their vaccination. **More detailed information relating to the pathways, providers and clinic times can be found in the attached PDF.**

If you have any queries, please contact england.bnsssg.imms@nhs.net

→ Faxing flu forms to GP surgeries...

Please be aware of an incident last week whereby a patients flu notification form was directed to the incorrect GP surgery following vaccination at a local pharmacy. In order to avoid errors of this nature which include the sharing of patient identifiable information, please ensure extra care is taken when faxing the flu notifications to GP surgeries to ensure adherence to the data protection act and generally speaking, in the interests of a good service to our patients.

→ Stoptober campaign resource packs...

We hope that all stores will now have received their packs and have some resources to display in store! Thank you for utilising Public Health England’s online resources in the meantime in order to run with the campaign whilst you awaited receipt of the official materials.

Should any pharmacy have not received campaign resources then please email us via our [pharmacy mailbox](#) to advise with your stores name, address and F code ASAP please.

Come evaluation time for this year’s Stoptober campaign (12.11.16-26.11.16) we would be very grateful to receive your feedback regarding the quality/quantity of

campaign materials received specifically and whether you felt there was anything more that would be useful:

→ **Evaluations for Stoptober**

Available to view now on PharmOutcomes (read only) for all pharmacies! The evaluation will become live to complete at the close of the Stoptober campaign on the 12.11.16 for 2 weeks (12.11.16-26.11.16).

Pharmacies will be expected to keep a tally of their interventions relevant to Stoptober throughout the campaign in order to answer the following questions at the point of the evaluation:

- Total number of conversations regarding Stoptober campaign?
- How many patients who received Medicine Usage Reviews (MUR's)/New Medicine Service (NMS) consultations did you have a conversation with about the Stoptober campaign?
- How many patients as a result of your conversations about the Stoptober campaign were referred to a locally commissioned stop smoking service for further consultation?

After the 26.11.16 the evaluation for Stoptober will drop back in to 'read only' and pharmacies will be unable to complete or edit evaluations.

→ **NEW DEVON CCG - Have Your Say: A Review of the Future Provision of Gluten Free Products on Prescription in Northern, Eastern and Western Clinical Commissioning Group...**

People in NEW Devon can be prescribed gluten free foods if they have a confirmed diagnosis of coeliac disease or dermatitis herpetiformis (DH). In 2015/16, the CCG spent more than £560,000 on prescribing gluten free foods.

In recent years awareness of coeliac disease and DH has increased and gluten free products have become more readily available to buy from supermarkets and online. The NHS does not provide food on prescription for most other groups of people whose conditions are associated with, or affected by, the type of food that they eat but which can be managed by eating a diet naturally free from certain ingredients. Consequently, New Devon CCG is seeking YOUR views on the prescribing of gluten free foods on the NHS for adults and children with coeliac disease and DH in Northern, Eastern and Western Devon.

They would be grateful if you could take a few minutes to complete a survey, so that they are able to fully understand your views before any decision is made. **For the full details on this article please see the attached PDF.**

If you would like to complete the survey online, you can do so at:

<https://www.surveymonkey.co.uk/r/NEWDevon-glutenfree> Closing date: 30th

November 2016

You may wish to make your coeliac patients aware that engagement in the future provision of gluten free products is now taking place!

→ **CORNWALL and ISLES OF SCILLY LPC: Patient Activation Measures (PAM)...**

Cornwall and Isles of Scilly LPC are welcoming expressions of interest from pharmacists who would like to put their pharmacy forward to participate in an exciting development project:

'Patient Activation' describes an individual's knowledge, skills and confidence to self-manage their health. Research has demonstrated that higher activation translates to better health as well as more effective and efficient use of healthcare resources.

[The community pharmacy forward view](#) published in August mentions the concept of using the PAM in community pharmacies to develop personalised action plans & this is a fantastic opportunity to put the theory into practice.

Please see the attached flyer for the full details.

If you have any articles you would like us to include in the weekly E-Communication then please send to our generic [mail box](#).

In addition if you know of any colleagues who would like to receive a copy of the E-Communication each week please send an e-mail with their name, place of work and e-mail address to our generic [mail box](#) and we will add them to our distribution list.

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Janet Newport	NHS England - South (South West)	01138248777
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David Ward	NHS England - South (South West)	01935 381978
Sarah Lillington	Wynford House	01275 547119
Reception	Lufton Way	01935 384000
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Please see our [web site](#) "NHS England South (South West) Community pharmacy" for more information and any blank templates, forms and documents.

For reference available documents are, Contact Details; Arrangements for Christmas/New Year, Cornwall pharmacies opening hours directory; Devon pharmacies opening hours directories; Forms for requesting changes to Core or Supplementary hours; Blank unplanned closure form; links to the Pharmaceutical Needs Assessments (PNAs); links to LPCs; MUR guidance, MUR/NMS blank templates; Significant Incident reporting form; Serious Difficulty application form; and log for 100 hour pharmacies.