

# Pharmacy Bulletin

05<sup>th</sup> January 2017



Let us help you and your pharmacy to keep good form in the New Year and all areas of your pharmacy contract by giving your consideration to this week's contractual deadlines and topics for your information, below...

*\*\*\*\*\*For your convenience, we have included hyperlinks with the calendar to the relevant topics within the bulletin.\*\*\*\*\**

(Please note that all the information regarding all topics in the calendar (and more!) can be found below the calendar itself)

Sep-Dec '16	January 2017	February 2017	March 2017	April 2017
NHSE – What's coming up & Contractual Deadlines calendar.	CPAF visits (selected pharmacies) commence... <small>All relevant pharmacies have now been informed if they are due to be visited by NHSE.</small>	Preparation for the final Health Campaign of 2016-2017...	Preparation for End of Year 2016-17 ...	New Quality Scheme commences 2017-18...
Week1	<b>Bank Holiday:</b> New Year's Day	01.02.2017 – <b>Deadline</b> to register for an <a href="#">NHSmile account</a> (details below)		
Week2	<a href="#">MUR &amp; NMS RETURNS</a> (For third quarter 16-17) due now! See our <a href="#">website</a> for the relevant return forms. <b>BNSSSG pharmacies ONLY this</b>			

	<b>Quarter: Returns via NHSBSA.</b>			
<b>Week3</b>	<a href="#">Stay Well this Winter evaluations</a> DUE on PharmOutcomes			
<b>Week4</b>			<p>4th Quarter 16-17 <b>MUR &amp; NMS returns due in April via the NHSBSA.</b> Use this <a href="#">LINK</a> for more info.</p> <p>(Pharmacy contractors must submit the completed MUR and NMS electronic reporting templates to the NHSBSA within 10 working days from the last day of the quarter the data refers to (last day of June, September, December and March).</p>	

**In this week's bulletin (click the hyperlinks below to jump straight to the relevant article)....**

- [Easter Dates 2017](#) [HERE](#)
- [The Pharmacy Quality Payments Gateway Criteria Guidance](#) [HERE](#)
- [Quality Payments: Requesting an NHS Email for your Pharmacy](#) [HERE](#)
- [NUMSAS Pilot](#) [HERE](#)
- [Stay Well Evaluation on PharmOutcomes](#) [HERE](#)
- [MUR & NMS Returns-Information](#) [HERE](#)
- [CORNWALL Pharmacies ONLY: Medicine Support Service Event \(Hospital to Home\)](#) [HERE](#)
- [DEVON Pharmacies Only: Survive Event \(Preparation for New Pharmacy Contract\)](#) [HERE](#)
- [Link\(s\) of the Week](#) [HERE](#)

→ **Easter & May Bank Holiday Dates 2017...**

The dates for Easter are Good Friday: 14 April, Easter Sunday: 16 April and Easter Monday: 17 April. The May bank holidays are on 1 and 29 May. We need to know whether your pharmacy will be open on these days so that we can plan cover at these busy times.

**Somerset** (except North Somerset), **Devon, Cornwall & Isles of Scilly** pharmacies – please see the attached template for completion. Please fill out and return this to our generic mail box as soon as possible, and no later than 1 February please.

For **Bristol, North Somerset and South Gloucestershire** pharmacies we are trialling an opening hours return form on PharmOutcomes. This can be found on PharmOutcomes under 'Assessments'.

Please can you complete the PharmOutcomes template by 1 February (earlier if possible) to let us know your opening times thank you.

**Boots pharmacies** – please note that we do not need opening hours information directly from you as we will be advised by your Area Manager.

We are hoping that if using the PharmOutcomes method is successful and pharmacies find this easier to use, we can roll this out across the whole of the South West for future Bank Holiday notifications.

**If any pharmacies are willing to open on Easter Sunday please can you let us know by sending an email to our generic mail box [pharmacy mail box](#) as soon as possible.** We will be very grateful for any offers: where we agree with a pharmacy that they will open on Easter Sunday the usual bank holiday payment will be made.

If you are requesting to make any changes to opening hours on any other days during this period (e.g. Easter Saturday), we would like to remind you that any changes require 3 months' notice - so Easter submissions will be expected before Friday 13 January 2017. Core or supplementary hour change forms are available on our web site and can be found [HERE](#) and should be returned to our generic [pharmacy mail box](#) **on or before Friday the 13 of January 2017.**

→ **The Pharmacy Quality Payments Gateway Criteria Guidance:**

Following the announcement of the Quality Payments Scheme in October, NHS England has been working with a range of stakeholders to prepare guidance to support contractors to deliver the requirements of the scheme to improve the quality of services provided to patients.

As you will be aware, for a pharmacy to become eligible for any payment under the Quality Payments Scheme it must first meet four gateway criteria. The gateway criteria guidance outlines the requirements for achievement of the four gateway criteria and also details some of the activity that NHS England is organising to support pharmacies in achieving the criteria; by developing the NHS Choices website to make it easier and clearer for pharmacies to update their NHS Choices entry; and making NHS.net email accounts more accessible (please see article on NHSmail below).

Further guidance regarding the gateway criteria (published 28.12.16) can be found on the NHS England website [HERE](#).

We expect that further guidance will be released to support contractors to achieve the quality criteria of the scheme.

→ **Quality Payments – Requesting an NHSmail account for your pharmacy...**

Community pharmacy contractors that wish to take part in the Quality Payments Scheme must:

Have an NHSmail account for their pharmacy by the review points (28th April 2017 and 24th November 2017) at which they wish to make a Quality Payments Scheme claim; or for the purposes of the 28th April 2017 review point, have evidence that they have applied for an NHSmail account by 1st February 2017.

Contractors that wish to apply for an NHSmail account for their pharmacy, to meet the requirement in point 2 above, can do so by emailing the following information to [nhspharmacy.registration@nhs.net](mailto:nhspharmacy.registration@nhs.net) **by the 01st February 2017.**

- Trading name of pharmacy;
- Owner's name;
- Address, including postcode (for the premises the NHSmail address will apply to);
- Pharmacy ODS code (F code);
- Pharmacy telephone number; and
- Current pharmacy email address.

*Contractors with multiple pharmacies may submit this information via one email, providing details for each pharmacy premises; this spreadsheet template can be used for collating the information on individual pharmacies within a group. For this reason, pharmacy teams working within multiple pharmacy groups may want to check with their head office before requesting an NHSmail address for their pharmacy.*

**Please note that, as a result, the South (South West) local team cannot process any requests for new mail accounts.**

More info can be found in this week's [link of the week](#) or via this [LINK](#).

### → **NHS Urgent Medicine Supply Advanced Service (NUMSAS) Pilot...**

NHS England is commissioning the NHS Urgent Medicine Supply Advanced Service pilot (NUMSAS) for patients referred from NHS 111, in order to reduce the burden on urgent and emergency care services of handling urgent medication requests, whilst ensuring patients have access to the medicines or appliances they need. Please note that NUMSAS is not intended to replace the usual care a patient would receive from their GP and pharmacist, and it will not be advertised directly to the public. The service is being piloted nationally to evaluate the impact on the urgent care system to inform future commissioning.

The service is being piloted from December 2016 to 31st March 2018 but a phased mobilisation for community pharmacies has been agreed to enable the setup of all NHS 111 areas across England and to facilitate the allocation to pharmacies of the NHS mail accounts that will be used for referrals (please see article above re. NHS mail accounts). **Presently the expectation for the service to commence in the South West region (BNSSG & DCIOS) is February 2017.**

**The NHS England local pharmacy contract team will inform you when you are able to register with the NHS BSA to provide the service.** Pharmacies will not necessarily

be able to provide the service immediately after registration (as the 111 service will also need to be ready to make referrals), and will be advised once the service is ready to 'go live'. Please keep your eye on future bulletins for more information.

The full service specification (including information on service description, funding and payment) of the service for NUMSAS can be found on the NHS England website [HERE](#).

→ **Stay Well Evaluation on PharmOutcomes:**

You will be able to view the Evaluation on PharmOutcomes now and will be **available for pharmacies to complete at the close of the campaign on the 12.01.2017, for 2 weeks until the 26.01.2017.**

Please complete the evaluation to reflect your activity throughout the campaign and as per previous weekly bulletins, please advise as relevant regarding campaign materials/resources.

→ **MUR & NMS Returns-Information ...**

Following the pilot, whereby pharmacies submitted their quarterly MUR & NMS activity directly to the NHSBSA, the facility is to be rolled out nationally. This will allow pharmacies to upload their data directly to the NHSBSA online portal, so there will then be no need for this data to be sent to NHS England teams. There is to be a phased roll out for pharmacies as follows:

**For all BNSSSG (Bristol, North Somerset, Somerset, South Glos) pharmacies:**

Quarter 3 2016/17 needs to be uploaded to the BSA website.

**For all DCIOS pharmacies:** This facility will not be available until March 2017, so therefore quarter 3 data will need to be emailed to NHS England in the usual way. Quarter 4 can then be submitted directly to NHSBSA via their portal.

The link [HERE](#) directs you to the NHSBSA page which contains all of the information & reporting templates required.

→ **CORNWALL Pharmacies ONLY: The Medicine Support Service Event- Transfer of Care from Hospital to Home...**

Network with your Pharmacy Colleagues from Hospital, Community and General Practise. Work together to support patients recently discharged from hospital.

**For further information and to book your place please see the attached flyer (PDF).**

→ **DEVON Pharmacies ONLY: 'Survive Event'-Be Ready for the New Pharmacy Contract.**

**Date:** Wednesday 18th January 2017 – 19.00 for 19.30 start

**Venue:** Riviera International Centre, Chestnut Avenue, Torquay TQ2 5LZ

For more information and to book a place at this event, please see the attached flyer (PDF)

➤ **Link (s) of the week**

**PSNC News Alert (29.12.2016): Quality payments, requesting an NHSmail account for your pharmacy-** [Click here to view an online version](#)

**PSNC Newsletter (04.01.2017): PSNC Judicial Review Granted...** [Click here to view an online version](#)

If you have any articles you would like us to include in the weekly E-Communication then please send to our generic [mail box](#).

In addition if you know of any colleagues who would like to receive a copy of the E-Communication each week please send an e-mail with their name, place of work and e-mail address to our generic [mail box](#) and we will add them to our distribution list.

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Please see our [web site](#) "NHS England South (South West) Community pharmacy" for more information and any blank templates, forms and documents.

For reference available documents are, Contact Details; Arrangements for Christmas/New Year, Cornwall pharmacies opening hours directory; Devon pharmacies opening hours directories; Forms for requesting changes to Core or Supplementary hours; Blank unplanned closure form; links to the Pharmaceutical Needs Assessments (PNAs); links to LPCs; MUR guidance, MUR/NMS blank templates; Significant Incident reporting form; Serious Difficulty application form; and log for 100 hour pharmacies.