

09th November 2017



Let us help you and your pharmacy to keep good form in all areas of your pharmacy contract by giving your consideration to this week's contractual deadlines and topics for your information, below...

	November 2017	December 2017	January 2018	February 2018
NHSE – What's coming up & Contractual Deadlines calendar.	<p>Quality Payments review POINT 2 DUE 24TH NOVEMBER 2017...</p> <p>NHS BSA website will be open for declarations from Monday 13th November 2017 closing on Friday 8th December 2017</p> <p>See the NHS England Quality Payments Guidance in full HERE</p>	<p>'Stay Well this Winter' continues... 3rd Quarter 17-18 MUR & NMS returns due end December</p>	<p>CPAF monitoring visits for selected pharmacies commence... (pharmacies will have been prior notified if applicable).</p>	<p>CPAF monitoring visits for selected pharmacies continue...</p> <p>4th & Final Contractual Public Health Campaign of 2017-18 coming soon....</p>
Week1	<p>Full CPAF Questionnaire OPEN NOW for selected pharmacies (pharmacies will have been prior notified if applicable).</p>		<p>3rd Quarter 17-18 MUR & NMS returns due NOW via the NHSBSA online form.</p> <p>(Pharmacy contractors must complete the MUR and NMS electronic online reporting form via</p>	<p>Are you prepared for End of Year (EoY) 2017-18?</p> <p>-CPPQ, IG toolkit, Audit, Complaints Report...</p> <p>More info in the bulletin below!</p>

			the NHSBSA website within 10 working days from the last day of the quarter the data refers to (last day of June, September, December and March).
Week2			'Stay Well this Winter' Evaluation CLOSES on PharmOutcomes 12.01.2018
Week3	Quality Payments review POINT 2 DUE 24TH NOVEMBER 2017	Christmas & New Year 2017-18... 2017: Monday 25.12. 17- Christmas day BH Tuesday 26.12.17 - Boxing Day BH 2018: Monday 01.01.18 – New Year Day BH	
Week4	'Stay Well this Winter' continues... (23.10.2017-29.12.2018)	3rd Quarter 17-18 MUR & NMS returns due end December via the NHSBSA online form. (Pharmacy contractors must complete the MUR and NMS electronic online reporting form via the NHSBSA website within 10 working days from the last day of the quarter the data refers to (last day of June, September, December and March). 'Stay Well this Winter' Finishes... (29.12.2018) Evaluation available to complete on PharmOutcomes 29.12.2017-12.01.2018	

In this week's bulletin...

- **NEW Article: NHS Urgent Medicines Supply Advanced Service (NUMSAS)...[HERE](#)**
- **[Stay Well This Winter \(SWTW\) 2017-18 Resource Packs...HERE](#)**

→ [Pharmacy Quality Payments – Guidance for Nov 2017 Declaration...HERE](#)

- **DSPs** – there is a specific point of note for your reference within this item!
- Completion of the **patient safety report** quality criterion...

→ [All PHARMACIES: New System to Report Controlled Drug \(CD\) Errors...HERE](#)

→ [End of Year \(EoY\) 2017-18 - Template Available now on PharmOutcomes... HERE](#)

→ [BRISTOL, SOUTH GLOUCESTERSHIRE, NORTH SOMERSET AND SOMERSET Pharmacies: PNA consultation...HERE](#)

→ [UPDATED Article: Pharmacy Seasonal Influenza Vaccination Advanced Service 17/18 ...HERE](#)

→ [CPPE Training Opportunity for Community Pharmacy – The ‘NHS Mary Seacole’ Leadership Programme...HERE](#)

→ [Link of the Week...HERE](#)

National Pharmacy ‘November Campaign Day’... The focus for the day will be community pharmacy and winter pressures, planned for Tuesday 21.11.2017, find more info below....

PSNC Pharmacy Commissioning Update: NHS consultation on restricting prescribing of certain meds, Advanced Services Update, Quality Payments & Service Innovation, Training & events and more....



→ [NHS Urgent Medicines Supply Advanced Service \(NUMSAS\)...](#)

NUMSAS went live with 20 pharmacies in Somerset on Monday 6 November. We hope that it will go live with a similar number of pharmacies in Devon next week. Participating pharmacies will have received an email from us confirming the go-live date and providing contact details for DOS, 111 etc.

We would encourage other pharmacies who have shared generic NHSmail accounts, and associated individual NHSmail accounts, set up to register to provide the service. PSNC have produced a checklist (<http://psnc.org.uk/wp-content/uploads/2017/06/PSNC-Briefing-033.17-Checklist-for-the-NHS-Urgent-Medicine-Supply-Advanced-Service-NUMSAS.pdf>) for pharmacies to complete before they register with the BSA at <https://www.nhsbsa.nhs.uk/pharmacies-gp-practices-and-appliance-contractors/dispensing-contractors-information/nhs-urgent>.

→ **Stay Well This Winter (SWTW) 2017-18 Resource Packs...**

As you will all know (both community pharmacies and all DSP's), the 'Stay Well This Winter' (SWTW) campaign is running now from Monday 23rd October through to Friday 29th December 2017 inclusively.

Pharmacies were requested to advise Partnerships by the 20th October 2017 if resources had not been received - **If your pharmacy has still not received your SWTW you will need to email the PHE Partnerships team [HERE](#) ASAP** stating 'SWTW campaign resources NOT received' in the subject bar and providing your pharmacy name, F-code, pharmacy address and postcode, cc'ing in the england pharmacy mailbox (england.pharmacysouthwest@nhs.net).

A PDF copy of the special bulletin, sent 03.10.2017, is attached for reference along with a couple other select resources.

→ **Pharmacy Quality Payments – Guidance for Nov 2017 Declaration:**

The guidance [HERE](#) takes into account the learning following the April declaration, the validation procedures and the subsequent modifications that have been made to processes for the November declaration. It clarifies the requirements for meeting the gateway and quality criteria, completing the November declaration process and the evidence required to meet the validation procedures.

There is a specific point for DSPs to note in section 5.2.1.

The Community Pharmacy Patient Safety Group and PSNC have published a new resource: '**Completion of the patient safety report quality criterion**', ahead of the November review date to assist community pharmacy contractors to meet this quality criterion of the Quality Payments Scheme. Find more info [HERE](#)...& PDF copy attached for ease.

→ **All PHARMACIES: New System to Report Controlled Drug (CD) Errors...**

We are very grateful to community pharmacy staff for reporting controlled drugs incidents to us as required by the regulations. Our team work with all healthcare providers that use controlled drugs to share information that will prevent harm and improve quality of care.

Please note that you can now report controlled drugs incidents to the NHS England Controlled Drugs Accountable Officer via our online reporting system www.cdreporting.co.uk. This NHS website is used in other parts of England and is now live for the South West and is now our preferred method to receive controlled drug related incidents. You do need to set up an account before you use it but you can register on the site.

It would be much appreciated if all relevant staff could be made aware of this new reporting system and let them know that they should not hesitate to contact us if they have any concerns about the misuse of controlled drugs, or if there has been an incident involving controlled drugs. We can share the learning with others, or take action as appropriate to prevent further incidents or harm.

We look forward to hearing from you or your colleagues. The team can always be contacted at england.southwestcontrolleddrugs@nhs.net or by telephone for advice, but for incident reports we would be grateful if you could please use www.cdreporting.co.uk.

→ **End of Year (EoY) 2017-18 - Template Available Now on PharmOutcomes!**

We would encourage all contractors to start thinking about this year's (2017-18) end of year contractual requirements and planning ahead to ensure that all are completed on time.

The **EoY template 2017-18** is now available on PharmOutcomes and can be found under the heading 'NHS England Contract Support 2017-18' under the '**Assessments' tab on PharmOutcomes.**

Like last year, the EoY template acts as both a tracker for pharmacies (to keep track of progress throughout the year) and also a self-declaration on behalf of the pharmacy which states that the required contractual obligations, such as below, are complete:

- Decide a topic for this year's (2017-18) in-house clinical audit and when you are going to do it.
- Decide when you're going to start handing out patient questionnaires, allowing enough time before the end of year to get the required number of responses and for analysis.
- Identify any work you may need to do to improve your Information Governance (IG) Toolkit score

We would also encourage you not to wait until year end before submitting completed audits or your IGT assessment – why not submit them as soon as they are completed?

If you have any questions re. EoY 2017-18 returns please email the pharmacy mailbox [HERE](#).

→ Pharmacy Seasonal Influenza Vaccination Advanced Service 17/18...

The current Pharmacy Seasonal Influenza Vaccination Advanced Service documents for the 17/18 flu season* is available [HERE](#).

*You may have heard that social care workers are being added to the groups eligible for an NHS flu vaccination. Arrangements for this are still being finalised, and will involve a change in the service specification and the Patient Group Direction.

Further information will be published as soon as possible; **pharmacies cannot vaccinate care home staff under the NHS service until the updated documentation has been published.**

For any contractors who have not already registered to provide the existing flu service, the registrations portal on the NHSBSA website is open for contractors to register to provide the service [HERE](#).

Some key points to remember are:

- Pharmacists providing the service must demonstrate that they have the necessary knowledge and skills by completing the Declaration of Competence (DoC)
- Prior to provision of the service, the pharmacy contractor must sign up to service through the NHSBSA website. This must be done annually so even if you registered last year you must make sure that you register again this year. The registrations portal on the NHSBSA website is now open.
- If the notification to the NHSBSA is not received prior to payment claims being submitted, they will not be able to be processed or paid as the requirement to notify the NHSBSA set out in the Directions will have been breached.
- The pharmacy contractor is required to make arrangements for the removal and safe disposal of any clinical waste related to the provision of this service
- If a long-stay care home or long-stay residential facility asks a pharmacy to vaccinate a resident/patient away from the pharmacy premises, the pharmacy contractor must follow the protocols set out in Annex C of the Service Specification. The form in Annex C must be emailed to us at england.pharmacysouthwest@nhs.net for approval before the vaccination is administered.
- We would remind pharmacies that no off site vaccinations can be undertaken without first gaining permission from the pharmacy team
- The pharmacy contractor must ensure that a notification of the vaccination is sent to the patient's GP practice on the same day the vaccine is administered or on the following working day

- The pharmacy contractor should seek to ensure that the service is available throughout the pharmacy's contracted opening hours
- We would also like to remind pharmacy contractors to ask patients receiving the service to fill in the online patient questionnaire, as this feedback is vital in gauging patient satisfaction with the service. This patient feedback website has also been made active (more info on PSNC website [HERE](#)) to allow contractors to familiarise themselves with the format prior to the service going live on Friday.
- Contractors will also be required to record all activity on PharmOutcomes: A template is now available on PharmOutcomes under the 'services' tab.

→ **Bristol, South Gloucestershire, North Somerset and Somerset Pharmacies: PNA consultation**

The PNAs identify whether there are any gaps in pharmacy coverage. Once finalised, they will be used by NHS England to inform decisions on applications for new pharmacies and also as a useful source of information for the commissioning of other services that could be delivered by community pharmacies and other providers.

The draft 2018 Pharmaceutical Needs Assessments (PNAs) for Bristol, North Somerset and South Gloucestershire have been published at consultations.southglos.gov.uk/consult.ti/PNA2018 (Bristol's is also accessible via www.bristol.gov.uk/pna). There is now a period of consultation until 27 November.

The draft 2018 PNA for Somerset has been published at www.somersetintelligence.org.uk/pna.html. Consultation runs until 19 November.

You can respond to the consultations using the surveys linked from the webpages above.

→ **CPPE Training Opportunity for Community Pharmacy – The 'NHS Mary Seacole' Leadership Programme...**

Community pharmacists and pharmacy technicians have been given a fantastic opportunity to apply for the NHS-led Mary Seacole Leadership Programme for community pharmacy. The programme is designed to help participants develop their leadership and management skills to enable them to drive quality services in community pharmacy and really make a difference to the health of the patients they see.

CPPE is working in collaboration with the NHS Leadership Academy to offer this programme to 600 participants across England who work for at least 40% of their time in community pharmacy.

The fee for this programme would normally be £1700 but these places are being funded from the Pharmacy Integration Fund.

Further information about the programme is attached which consists of a virtual on-line campus and three face to face workshops organised into cohorts running in locations across the country. The cohorts and workshop dates most relevant to the South West are:

Cohort 7 - Devon (Cullompton) - online start date: 16 Jan 2018

Workshops: 13 Feb, 10 Apr and 12 Jun 2018

Cohort 12 – Hampshire (proposed location Basingstoke) - online start date: 27 Feb 2018

Workshops: 20 Mar, 22 May and 17 Jul 2018

Cohort 13 - Stratford-upon-Avon - online start date: 20 Mar 2018

Workshops: 17 Apr, 12 Jun and 7 Aug 2018

Attached is a flyer; six reasons to apply and FAQs for the programme. Further information can be found on the CPPE website [HERE](#).

Applicants should apply via the NHSLA [HERE](#).

→ Links of the week...

National Pharmacy 'November Campaign Day': The focus for the day will be community pharmacy and winter pressures, with the aims being to highlight all that community pharmacies do to help patients and the NHS through the winter, to warn of the risks if this is lost, and to make the case for the further development of services. Find out how you can get involved [HERE](#).

PSNC Pharmacy Commissioning Update (27.10.2017): [Click here to view an online version](#)

-PSNC responds to NHS consultation on restricting prescribing of certain meds

-Advanced Services Update

-Quality Payments & Service Innovation

-Training & events and more....

Back to the top of the Bulletin [HERE](#).

If you have any articles you would like us to include in the weekly E-Communication then please send to our generic [mailbox](#). In addition if you know of any colleagues who would like to receive a copy of the E-Communication each week please send an e-mail with their name, place of work and e-mail address to our generic [mailbox](#) and we will add them to our distribution list.

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