

Pharmacy Bulletin

04th January 2018

Let us help you and your pharmacy to keep good form in all areas of your pharmacy this New Year by giving your consideration to this week's contractual deadlines and topics for your information, below...

	January 2018	February 2018	March 2018
NHSE – What's coming up & Contractual Deadlines calendar.	CPAF monitoring visits for selected pharmacies commence... (pharmacies will have been prior notified if applicable).	CPAF monitoring visits for selected pharmacies continue... 4th & Final Contractual Public Health Campaign of 2017-18 coming soon....	Final call: End of Year 2017-18.
Week1	3rd Quarter 17-18 MUR & NMS returns due NOW via the NHSBSA online form. (Pharmacy contractors must complete the MUR and NMS electronic online reporting form via the NHSBSA website within 10 working days from the last day of the quarter the data refers to (last day of June, September, December and March).	Are you prepared for End of Year (EoY) 2017-18? -CPPQ, IG toolkit, Audit, Complaints Report... More info in the bulletin below!	
Week2	'Stay Well this Winter' Evaluation CLOSES on PharmOutcomes 12.01.2018		
Week3			
Week4			30.03.18 – BH (Good I

In this week's bulletin...

- [Notification of Opening Hours for Easter & May Bank Holidays 2018...HERE](#)
- [End of Year \(EoY\) 2017-18... HERE](#)
- [Completed NUMSAS Questionnaire Returns...HERE](#)
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→ [Nationwide Difficulty in Obtaining Childs Aerochamber Mask...HERE](#)

→ [CORNWALL PHARMACIES ONLY: Emergency Supply Extension...HERE](#)

→ [Link Of The Week...HERE](#)

Chemist & Druggist: *A coroner assessing the death of an elderly patient has called for electronic prescription service (EPS) systems to be updated to "communicate clinical urgency"*

→ [PHARMOUTCOMES FORM AVAILABLE Re.Opening Hours for Easter & May Bank Holidays 2018...](#)

A form is now available for all pharmacies (**except for branches of the multiples listed below***) for pharmacies to confirm whether they will be open (and, if so, opening times) on the bank holidays at Easter and in May:

- Good Friday 30th March 2018, Easter Sunday 1st April 2018 and Easter Monday 2nd April 2018
- Monday 7th May 2018 and Monday 28th May 2018

The form can be found easily in the services tab under the title 'Bank Holiday Opening'.

***For the following pharmacy multiples, bank holiday hours will be submitted centrally via head offices NOT via individual branches.** Please note that any returns other than those received from head offices for the multiples listed below will be discarded:

- ASDA
- Boots
- COHENS
- Day Lewis
- Lloyds
- Morrisons
- Tesco
- Well

→ [End of Year \(EoY\) 2017-18 - Template Available on PharmOutcomes...](#)

We would encourage all contractors to start thinking about this year's (2017-18) end of year contractual requirements and planning ahead to ensure that all are completed on time.

The **EoY template 2017-18** is now available on PharmOutcomes and can be found under the heading 'NHS England Contract Support 2017-18' under the '**Assessments**' tab on PharmOutcomes.

Like last year, the EoY template acts as both a tracker for pharmacies (to keep track of progress throughout the year) and also a self-declaration on behalf of the pharmacy which states that the required contractual obligations, such as below, are complete:

- Decide a topic for this year's (2017-18) in-house clinical audit and when you are going to do it.
- Decide when you're going to start handing out patient questionnaires, allowing enough time before the end of year to get the required number of responses and for analysis.
- Identify any work you may need to do to improve your Information Governance (IG) Toolkit score

We would also encourage you not to wait until year end before submitting completed audits or your IGT assessment – why not submit them as soon as they are completed?

If you have any questions re. EoY 2017-18 returns please email the pharmacy mailbox [HERE](#).

→ **Completed NUMSAS Questionnaire Returns...**

NHS England has launched an [IT platform](#) to enable patient questionnaires from the NUMSAS to be completed electronically either by the patient themselves or with help from the pharmacy team.

When patient questionnaires are completed on paper, contractors should utilise the functionality available on the IT platform to submit patients' responses to the questionnaire so that these responses can be collated and analysed along with those submitted electronically.

For more information there is a useful Q&A available on the PSNC website [HERE](#).

→ **Gabapentin & Pregabalin as Controlled Drugs under the Misuse of Drugs Regulations 2001**

Colleagues will have heard that the Home Office is consulting on proposals to schedule gabapentin and pregabalin as Controlled Drugs under the Misuse of Drugs Regulations 2001.

Some clinicians may not have been aware of the harms that these medicines can cause and so the NHS England Controlled Drugs team have prepared a concise newsletter to summarise the key points that make this such an important issue. This newsletter links to a range of articles, videos and other media that describe the problems that misuse of these drugs has caused and is otherwise an interesting read.

The government consultation to seek views on whether to schedule pregabalin and gabapentin as Controlled Drugs in the UK is open until 22 January 2018 and so there is still time to respond.

Please see December 2017 CD newsletter, attached for full information.

→ **Christmas and New Year Bank holiday Returns...**

Just a polite reminder for all pharmacies who volunteered or were directed to open over the recent Christmas and New Year Period (Monday 25.12.17 Tues 26.12.17 and Mon 01.01.18) to ensure you Bank Holiday monitoring forms are completed and returned to us (england.pharmacysouthwest@nhs.net) ASAP in order to instigate the agreed payment.

→ **Nationwide Difficulty in Obtaining Child's Aerochamber Mask...**

Should you have any difficulty in obtaining the above mentioned, Aerochamber mask, it has been suggested that the Volumatic Paediatric Spacer device, although larger, could be supplied as an alternative as this is currently readily available.

→ **CORNWALL PHARMACIES ONLY: Emergency Supply Extension...**

The Emergency Supply service in hours extension which started on Monday 18th December has been extended to cover January, February and March 2018:

The temporary extension of the local service will operate from 9.00am until 6.00pm on Monday 8th January through to Friday 30th March 2018.

During this time pharmacists working in participating pharmacies during normal pharmacy opening hours will be able to supply a sufficient quantity of medication to Cornish residents (up to 5 days treatment) and to visitors to the area, to cover their duration of stay in Cornwall (up to 14 days treatment).

For any queries please contact Kernow CCG (<https://kernowccg.nhs.uk/>).

→ **Link Of The Week**

Chemist & Druggist: *A coroner assessing the death of an elderly patient has called for electronic prescription service (EPS) systems to be updated to "communicate clinical urgency" ...Read more... [HERE](#)*

Back to the top of the Bulletin [HERE](#).

If you have any articles you would like us to include in the weekly E-Communication then please send to our generic [mailbox](#).

In addition if you know of any colleagues who would like to receive a copy of the E-Communication each week please send an e-mail with their name, place of work and e-mail address to our generic [mailbox](#) and we will add them to our distribution list.

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