



Specification

Local Pharmacy Accredited Service for the supply of
Emergency Hormonal Contraception (EHC) under a Patient
Group Direction in Community Pharmacies

01/04/2018

Wellbeing and Public Health Service/Public Health

1. Population Needs

National/local context and evidence base

The commissioner wishes to offer a uniformly high quality service in all pharmacies across the Cornwall, providing members of the public with a Local Pharmacy Accredited Service for the supply of Emergency Hormonal Contraception (EHC) under a Patient Group Direction.

The rate of under 18 conceptions in Cornwall is on a downward trend however the rate of under 18 conceptions remains a priority for Cornwall Council and continues to be an important Public Health outcome indicator because teenage mothers and their babies are more likely to experience poorer health and social outcomes.

2. Monitoring

The pharmacy will review its standard operating procedures and referral pathways for the provision of this service on an annual basis and these will be available for inspection by the Commissioner.

Paperwork:

- a. For each consultation the EHC supply checklist will be completed correctly on PharmOutcomes
- b. For those women under 16 seeking advice and supply, the Fraser Guidelines checklist should be completed on PharmOutcomes.
- c. The age and postcode of each patient will be recorded on the patient form in PharmOutcomes.
- d. All incidents including null returns should be forwarded to PHContracts@cornwall.gov.uk on a monthly basis.

3. Governance

The Commissioners of this service reserves the right to inspect the premises from which this service operates along with the right to review the service at any time. The service provider should forward any complaints received appertaining to the service accompanied by copies of any correspondence that outline incidents to the contracts manager within 30 days of receiving the complaint. In addition, there is a national requirement to report any significant events within 24 hours and this will be to the Cornwall Council Commissioner.

4. Claims for payment

Where requested by the commissioner, the provider shall supply Cornwall Council with any additional information / evidence required to establish whether the Provider has fulfilled its obligation under the Service Agreement.

- a. Charges are as per cost schedule.
- b. Invoices and data collection is made on PharmOutcomes.
- c. Invoices more than 3 months old will NOT be processed.

5. Aims and objectives of service

- a. To improve access to emergency contraception and sexual health service advice
- b. To refer clients where appropriate into mainstream contraception and sexual health services

6. Supply

Levonorgestrel 1500mg tablets
Ulipristal acetate 30mg tablets

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Online local information for sexual health

<http://www.cornwallshac.org.uk/>

7. Population covered

Cornwall and Isles of Scilly.

8. Training

The declaration of competence statement must be completed and sent directly to Cornwall Council. In completing the competency framework pharmacists should be prepared to provide evidence against this framework if requested to the commissioner including evidence of training and assessment.

Pharmacists are required to attend a locally delivered face to face EHC workshop when entering the scheme and thereafter every 3 years.

9. Any acceptance and exclusion criteria

This service is available for those of the age 25 and under.

10. Applicable Service Standards

The service should be provided in line with national and local child and vulnerable adult protection guidelines as follows:

- a. Contraceptive services for under 25s, NICE guidelines [PH51] (2014)
- b. Service Standards for Sexual and Reproductive Healthcare (FSRH 2013)
- c. Emergency Contraception CEU Guidance – (FSRH 2017)
- d. UK National Guideline on Safer Sex Advice (BASHH & BHIVA 2012)
- e. PH3 One to one interventions to reduce the transmission of sexually transmitted infections (STIs) including HIV, and to reduce the rate of under 18 conceptions, especially among vulnerable and at risk groups (NICE 2007)
- f. GMC guidance 0-18 (2007)

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Date: 6.2.2018

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