

To All Community Pharmacies in  
Cornwall

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Dear Pharmacist,

### **Emergency Supply Service: Summer Holiday Extension**

As you will be aware, in-hours extensions to the service have operated to cover very busy holiday periods and a further extension for the summer holidays has been agreed by NHS Kernow Clinical Commissioning Group.

The temporary extension of the local service will operate **from 9.00am until 6.00pm on Monday 2<sup>nd</sup> July through to Friday 28<sup>th</sup> September 2018**. During this time pharmacists working in participating pharmacies during normal pharmacy opening hours will be able to supply a sufficient quantity of medication to Cornish residents (up to 5 days treatment) and to visitors to the area, to cover their duration of stay in Cornwall (up to 14 days treatment).

As there are now no specific accreditation requirements for pharmacists to provide this service we would expect the vast majority of pharmacies to be able to offer the service. All pharmacists should however be familiar with the service level agreement document that details the requirements for the service. If your pharmacy is not currently offering the service but you would like to please do not hesitate to contact me.

If for any reason a participating pharmacy cannot offer the service then every effort should be made to contact a nearby pharmacy who can provide the service prior to directing the patient to the out of hours service or a GP surgery where they would have to register as a temporary patient. Please ensure that all staff are aware of this extension to the service and of the duty to signpost patients to another participating pharmacy if necessary.

All GP surgeries in Cornwall will be contacted about the extension to the service.

All emergency supplies made during the extended period need to be claimed for on PharmOutcomes.

If you have any questions please do not hesitate to contact the Prescribing Team.

Yours sincerely,

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