

To All Community Pharmacies in
Cornwall

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Dear Pharmacist,

Emergency Supply Service/ Urgent Repeat Medicines Service: Summer Half Term In-Hours Extension

As you will be aware, in-hours extensions to the service offered by community pharmacies have operated to cover very busy holiday periods. A further extension for the summer half term holiday has been agreed by NHS Kernow Clinical Commissioning Group.

The temporary extension of the local service will operate from 9.00am until 6.00pm on Tuesday 28 May through to Friday 31 May. During this time pharmacists working in participating pharmacies during normal pharmacy opening hours will be able to supply a sufficient quantity of medication to Cornish residents (up to 5 days treatment) and to visitors to the area, to cover their duration of stay in Cornwall (up to 14 days treatment).

Please note that pharmacists working in participating pharmacies are still able to supply a sufficient quantity of medication to Cornish residents (up to 5 days treatment) and to visitors to the area, to cover their duration of stay in Cornwall (up to 14 days treatment) outside normal working hours i.e. after 6pm on Mondays to Fridays and on Saturdays, Sundays and Bank holidays via the Kernow CCG Community Pharmacy Urgent Repeat Emergency Supply Service and this service will continue to operate outside normal working hours even when the temporary extension has finished.

Please note that the Emergency Supply Service is only available for UK registered patients.

As there are now no specific accreditation requirements for pharmacists to provide this service we would expect the vast majority of pharmacies to be able to offer the service. All pharmacists should however be familiar with the service level agreement document that details the requirements for the service.

Accessing the Summary Care Record is a useful tool in deciding whether to supply a sufficient quantity of medication but is not a requirement for providing the service.

If for any reason a participating pharmacy cannot offer the service then every effort should be made to contact a nearby pharmacy who can provide the service prior to directing the patient to the out of hours service or a GP surgery where they would have to register as a temporary patient. Please

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Kernow

Clinical Commissioning Group

ensure that all staff are aware of this extension to the service and of the duty to signpost patients to another participating pharmacy if necessary.

All GP surgeries in Cornwall will be contacted about the extension to the service.

All emergency supplies made during the extended period need to be claimed for on PharmOutcomes.

If you have any questions please do not hesitate to contact the Prescribing Team.

Yours sincerely,

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