

# Pharmacy Bulletin

25<sup>th</sup> January 2018

Let us help you and your pharmacy to keep good form in all areas of your pharmacy contract this New Year by giving your consideration to this week's contractual deadlines and topics for your information, below...

	January 2018	February 2018	March 2018	April 2018
<b>NHSE – What's coming up &amp; Contractual Deadlines calendar.</b>	<b>CPAF monitoring visits for selected pharmacies commence...</b> (pharmacies will have been prior notified if applicable).	<b>CPAF monitoring visits for selected pharmacies continue...</b> 4th & Final Contractual Public Health Campaign of 2017-18 'One You Heart Age' coming soon....	<b>Final call: End of Year (EoY) 2017-18.</b>	<b>Easter Bank Holiday Weekend (30.03.18 and 02.04.18)</b>
<b>Week1</b>	<b>3<sup>rd</sup> Quarter 17-18 MUR &amp; NMS returns due NOW via the <a href="#">NHSBSA online form</a>.</b>  <small>(Pharmacy contractors must complete the MUR and NMS electronic online reporting form via the NHSBSA website within 10 working days from the last day of the quarter the data refers to (last day of June, September, December and March).</small>	<b>Are you prepared for End of Year (EoY) 2017-18?</b> -CPPQ, IG toolkit, Audit, Complaints Report... <b>More info in the bulletin below!</b>		<b>02.04.18 - BH (Easter Monday)</b>
<b>Week2</b>	<b>'Stay Well this Winter' Evaluation CLOSES on PharmOutcomes 12.01.2018</b>			
<b>Week3</b>				
<b>Week4</b>	<b>Pre Direction Letters for Easter Bank Holiday to be issued (end Jan)...</b>	<b>Direction Letters for Easter Bank Holiday to be issued (end Feb)...</b>	<b>30.03.18 – BH (Good Friday)</b>	

## **In this week's bulletin...**

? **IMPORTANT: Public Health Campaigns:**

✍ **CONTRACTUAL - 4th & Final Contractual Health Campaign of 2017-18 'One You' Heart Age...[HERE](#)**

✍ **NON-CONTRACTUAL - NHS England (not to be confused with the locally agreed schedule of health campaigns) is launching a new Stay Well campaign...[HERE](#)**

? **EASTER BH ROTAS: 1st Draft to be Circulated next week for accuracy checking...[HERE](#)**

? **DEADLINE FAST APPROACHING: End of Year (EoY) 2017-18... [HERE](#)**

? **NUMSAS Claims Process Updated...[HERE](#)**

? **Bicalutamide (Zentiva) 150mg and 50mg tablets – Discontinued...[HERE](#)**

? **National Pharmacy Integration Fund Project: Independent Prescribing Commissioned Courses...[HERE](#)**

? **Unplanned Closures: Is your Pharmacy Reporting Correctly? ...Find Help ...[HERE](#)**

? **CORNWALL PHARMACIES ONLY:**

**Emergency Supply Extension...[HERE](#)**

**Repeated supplies of Cerazette...[HERE](#)**

**Supplies of Oramorph...[HERE](#)**

? **Link(s) of the Week...[HERE](#)**

✍ **PSNC News Round-up (23.01.18):**

Managing SMART card issues

Are your Easter open hours on NHS Choices

Buccolam oral syringes safety warning

And more...

✍ **January Edition of PSNC Community Pharmacy News (CPN) Magazine...**

? **CONTRACTUAL – 4th & Final Contractual Health Campaign of 2017-18 'One You' Heart Age...**

We are pleased to advise that the 4th and final contractual health campaign of the 2017-18 financial year, 'One You' Heart Age, is nearly here!

Pharmacies and DSP's can expect a special bulletin to be circulated imminently to give you all the information required to ensure a successful campaign, In the mean-time...

## Pharmacy campaign resources will be delivered on the 26th January 2018 (This Friday).



Please can all pharmacies and DSPs keep an eye out for their resources and await receipt of the special bulletin for more details including how to chase up resources if not received as expected.

### ? **NON-CONTRACTUAL - NHS England is launching a new Stay Well campaign...**

NHS England nationally is launching a new Stay Well campaign focused on encouraging parents with young children to use community pharmacies.

Running from 12th February to 26th March, the Stay Well Pharmacy campaign will be targeting parents of children aged five years or under, aiming to increase their confidence and trust in the advice given by community pharmacy teams, and encourage them to use pharmacies rather than visiting their GP for minor health concerns.

**Although campaign materials will be available for community pharmacies ahead of the campaign, we would like to remind all community pharmacies that this campaign is NOT one of the NHSE South West contractual health campaigns for the year 2017-18 therefore, you are not obliged to participate nor are we requesting evaluation of the campaign from pharmacies.**

However we would encourage you to consider participating in the campaign as it will help to promote the role of community pharmacy, which should also be good for business!

Please note that should any pharmacy submit an evaluation for this campaign it will not be considered as evidence of participation in NHS England South West's scheduled contractual campaigns for 2017-18. **As above, the 4<sup>th</sup> and final CONTRACTUAL campaign of 2017-18 is 'One You' Heart Age.**

Find out more about the Stay Well Pharmacy campaign [HERE](#).

### ? **EASTER BH ROTAS: 1<sup>st</sup> Draft to be Circulated next week for accuracy checking...**

The 1<sup>st</sup> draft of the pharmacy rotas for the Easter BH Holiday weekend i.e. Good Friday (30.03.18), Easter Sunday (01.04.18) and Easter Monday (02.04.18) will be circulated to all pharmacies next week (w/c 29.01.18) for review and accuracy checking.

**Pharmacies will need to advise us via the mailbox, [england.pharmacysouthwest@nhs.net](mailto:england.pharmacysouthwest@nhs.net), of any discrepancies ASAP on receipt of the draft rota stating your pharmacy name, address and F code. Full details will be within the covering email received with the draft rotas.**

Please also note that where volunteers have not been found to provide adequate coverage across the South (South West) across the Easter bank holiday weekend i.e. Good Friday (30.03.18), Easter Sunday (01.04.18) and Easter Monday (02.04.18), NHS England may be required to issue pre direction notices to pharmacies that it may be necessary to direct to be open for a period of 1, 2 or 3 hour slots on these days.

**For your information: Pre direction letters will be issued to relevant pharmacies the last week of January 2018 and final direction letters will be issued the last week of February 2018.**

### ? **DEADLINE Fast Approaching: End of Year (EoY) 2017-18...**

The end of the financial year (31st March) is fast approaching and community pharmacy contractors are reminded of key deadlines relating to the clinical governance aspects of their terms of service.

PSNC urges contractors to ensure that they have completed, or are working towards completing, the clinical governance requirements relating to the Information Governance Toolkit, the Community Pharmacy Patient Questionnaire and clinical audits to meet the end of year deadline.

For more information, including a PSNC Briefing outlining the required actions, please visit: [ow.ly/RXG030hJCaW](http://ow.ly/RXG030hJCaW)

An **EoY template 2017-18** is now available on PharmOutcomes and can be found under the heading 'NHS England Contract Support 2017-18' under the '**Assessments**' tab on **PharmOutcomes**.

Like last year, the EoY template acts as both a tracker for pharmacies (to keep track of progress throughout the year) and also a self-declaration on behalf of the pharmacy which states that the required contractual obligations, such as below, are complete:

- ? Decide a topic for this year's (2017-18) in-house clinical audit and when you are going to do it.
- ? Decide when you're going to start handing out patient questionnaires, allowing enough time before the end of year to get the required number of responses and for analysis.
- ? Identify any work you may need to do to improve your Information Governance (IG) Toolkit score

If you have any questions re. EoY 2017-18 returns please email the pharmacy mailbox [HERE](#).

### ? **NUMSAS Claims Process Updated ...**

As part of the work to extend the NUMSAS pilot until September, a change in the NUMSAS claims process has been agreed in order to allow pharmacies to submit NUMSAS tokens as part of their normal monthly batches, rather than having to send them by recorded delivery.

The NHSBSA have agreed that this change can happen straight away, and PSNC have kindly publicised this change to pharmacy contractors so they are aware in time for the next monthly submissions. Please see below the news article that PSNC published yesterday afternoon to update contractors. There will also be changes to their NUMSAS FAQs etc. to reflect this change.

<http://psnc.org.uk/our-news/changes-to-the-monthly-numsas-claims-process/>

**NUMSAS Patient Questionnaires:** NHS England has launched an [IT platform](#) to enable patient questionnaires from the NUMSAS to be completed electronically either by the patient themselves or with help from the pharmacy team.

When patient questionnaires are completed on paper, contractors should utilise the functionality available on the IT platform to submit patients' responses to the questionnaire so that these responses can be collated and analysed along with those submitted electronically.

? **Bicalutamide (Zentiva) 150mg and 50mg tablets – Discontinued...**

**Bicalutamide** 150mg and 50mg tablets made by **Zentiva** have been discontinued. Though there may be some residual stock other manufacturers (e.g. Accord) are currently still manufacturing.

**Enzalutamide** is a nonsteroidal anti-androgen that competitively inhibits binding to androgen receptors. Enzalutamide is **not suitable** for prescribing in primary care and is therefore **NOT a suitable alternative** if the wholesaler does not have a particular brand of bicalutamide.

**ACTION for pharmacies:** Please contact your supplier to arrange an alternative brand of bicalutamide.

See NICE TA [HERE](#) for more information.

? **National Pharmacy Integration Fund Project: Independent Prescribing Commissioned Courses...**

The NHS is working to ensure that pharmacists and pharmacy technicians play an increasingly visible and expanded role in improving outcomes and value from medicines for patients across our communities: To support the development of this system wide 'medicines optimisation' role, and improve the quality and efficiency of services for the public, NHS England is enabling the transformation of pharmacy practice through the Pharmacy Integration Fund.

Pharmacists who are engaged with these projects and are receiving training also have access to independent prescribing training: The attached PDF explains how those pharmacists can access the training that has been commissioned for the south.

? **Unplanned Closures: Is your Pharmacy Reporting Correctly?...**

Please find attached the NHS England Unplanned closure policy and reporting form for your information and use when reporting unplanned closures at your respective pharmacies.

**A number of contractors have failed to follow this process and subsequently we would like to politely remind all contractors of their obligations to report such events correctly to NHS England.**

Essentially, NHS England must be notified of each unplanned closure and the attached unplanned closure form be completed and returned to NHS England via email at [england.pharmacysouthwest@nhs.net](mailto:england.pharmacysouthwest@nhs.net) once normal pharmaceutical provision has resumed. Please note that notification in any other format is unacceptable.

The unplanned closure form is also available on our [website](#).

### ? **CORNWALL PHARMACIES ONLY: Emergency Supply Extension...**

The Emergency Supply service in hours extension which started on Monday 18th December has been extended to cover January, February and March 2018:

**The temporary extension of the local service will operate from 9.00am until 6.00pm on Monday 8th January through to Friday 30th March 2018.**

During this time pharmacists working in participating pharmacies during normal pharmacy opening hours will be able to supply a sufficient quantity of medication to Cornish residents (up to 5 days treatment) and to visitors to the area, to cover their duration of stay in Cornwall (up to 14 days treatment).

For any queries please contact Kernow CCG (<https://kernowccg.nhs.uk/>).

### ? **CORNWALL PHARMACIES ONLY: Repeated supplies of Cerazette...**


After reviewing the reports on PharmOutcomes for patients who regularly use the service, Kernow CCG have identified a patient obtaining a regular supply of cerazette each month from the same pharmacy via the Emergency supply service. The patient had been claiming to be registered with a local surgery however was not, of which the pharmacy were unaware.

Please be aware that the ability for pharmacies to see when supplies have been made from different pharmacies across Cornwall has been disabled due to Information Governance issues.

Please be aware of the potential for patients to obtain regular supplies of medication when deciding whether to issue medication via the Emergency Supply service.

Please also note that the maximum quantity of Oramorph allowed to be prescribed on the scheme is 100ml.

### ? **Link(s) of the Week...**

 **PSNC News Round-up (23.01.18)...** [Click here to view an online version](#)

- ? Managing SMART card issues
- ? Are your Easter open hours on NHS Choices
- ? Buccolam oral syringes safety warning
- ? And more...

 **January Edition of PSNC Community Pharmacy News (CPN) Magazine...** [Click here to view an online version](#)

If you have any articles you would like us to include in the weekly E-Communication then please send to our generic [mailbox](#).  
In addition if you know of any colleagues who would like to receive a copy of the E-Communication each week please send an e-mail with their name, place of work and e-mail address to our generic [mailbox](#) and we will add them to our distribution list.

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