

# Quality Payments Declaration June 2018

## Quick Checklist and useful hints

The Quality Criteria **review date is Friday June 29<sup>th</sup> 2018** and you will need to follow the same process to claim as for the previous two review dates in 2017, by using the NHS BSA portal. Claims must be made between 9.00am on Monday 11<sup>th</sup> June until 11.59pm on Friday 13<sup>th</sup> July.

The overall structure of the payments scheme is the same as before, but **there are some important differences**, and a few points will need you to do some work before you claim. Don't assume you will automatically be in a position to claim for each aspect – **check soon and plan** what you need to do!

There is a maximum of 100 points able to be claimed per pharmacy and the split of points is exactly the same as in both of the 2017 reviews. Each point will pay a minimum of £32 and a maximum of £64 depending on the total number of claims across the country.

In order to be eligible to claim any quality payments however, there are **4 Gateway Criteria that must be met** on June 29<sup>th</sup>

### The Gateway Criteria

1. **Provision of one specified Advanced Service** – MUR, NMS or NUMSAS
2. **NHS Choices entry** – must be up to date and have been edited or validated between 9<sup>th</sup> April and 29<sup>th</sup> June. [Bank holiday opening hours must be included](#).
3. **NHS Mail** – the ability to send and receive NHS mail from a shared premises account on June 29<sup>th</sup>. If not already in place go to <https://portal.nhs.net/pharmacyregistration>
4. **Ongoing use of EPS**

### The Quality Criteria

#### Patient Safety Report

**20 points**

- A written safety report must be available at the premises on 29<sup>th</sup> June
- This must have been updated or first published since the last review point in November 2017 – **you cannot use exactly the same report unaltered; you can use an updated version using new information or a completely new report**
- **Check: Have you got a new or updated report available?**
- **PSNC guidance:** [psnc.org.uk/QPsafetyreport](http://psnc.org.uk/QPsafetyreport)

#### Safeguarding

**10 points**

- 80% of registered pharmacy professionals in the pharmacy on 29<sup>th</sup> June must have completed level 2 Safeguarding status for children and vulnerable adults in the last two years
- **Check: who will be working on 29<sup>th</sup> June? Is their training up to date?**
- **CPPE training is available** [here](#)
- **PSNC guidance:** [psnc.org.uk/safeguarding](http://psnc.org.uk/safeguarding)

- Community Pharmacy Patient Questionnaire (CPPQ)** **5 points**
- CPPQ results from the last 12 months are publically available via your NHS Choices page (NB there is a slightly different requirement if you are a distance selling pharmacy)
  - Any CPPQ results used in the 2017 declarations cannot be re-used – you must publish results of a new survey
  - **Check: your NHS Choices page to ensure you have successfully done this**
  - **PSNC guidance:** [psnc.org.uk/QCPPQ](https://psnc.org.uk/QCPPQ)
- Healthy Living Pharmacy (HLP) level 1** **20 points**
- The pharmacy is HLP level 1 accredited on the review day
  - **Check: This is a big topic – look at our HLP Checklist**
  - **Have you got a trained Health Champion and Leader in place? Devon LPC have FREE training available [here](#) for champions and [here](#) for Leaders**
  - **Have you got ongoing evidence recorded? Look through your HLP evidence file. Think about your health promotion zone, public health campaigns and the new Pharmaceutical Needs Assessments (PNAs) published in April 2018**
  - **PSNC guidance:** [psnc.org.uk/QPHLP](https://psnc.org.uk/QPHLP)
- Use of the Summary Care Record (SCR)** **10 points**
- The pharmacy can show an increased use of SCR between 4.12.17 and 1.7.18 compared to the previous period of 1.5.17 to 26.11.17
  - Or you can show that SCR has been accessed over 100 times in both of these two periods
  - **Check: Use the NHS Digital SCR viewing calculator [here](#) and take action if you need to**
  - **PSNC guidance:** [psnc.org.uk/QPSCR](https://psnc.org.uk/QPSCR)
- NHS 111 Directory of Services** **5 points**
- The pharmacy profile must be up to date on 29<sup>th</sup> June
  - **Check: that you can provide evidence of this**
  - **PSNC guidance:** [psnc.org.uk/QPDoS](https://psnc.org.uk/QPDoS)
- Clinical Effectiveness – Asthma treatment reviews** **20 points**
- Evidence of review of asthma patients having 6 or more bronchodilators with no corticosteroid inhaler in a 6 month period since 24<sup>th</sup> November 2017 being referred on for an asthma review
  - **Check: that you have a system in place and have evidence of reviewing patients within the timescales outlined above**
  - **PSNC guidance:** [psnc.org.uk/QPsthma](https://psnc.org.uk/QPsthma)
- Dementia friends** **10 points**
- 80% of the pharmacy staff working on 29<sup>th</sup> June must be trained as dementia friends
  - **Check: who will be working on 29<sup>th</sup> June? Are they dementia friend accredited?**
  - **PSNC guidance:** [psnc.org.uk/QPdementiafriends](https://psnc.org.uk/QPdementiafriends)