EPS Prescription Tracker (Revised July 2015)

EPS factsheet for pharmacy staff

The improved prescription tracker allows you to check the status and history of electronic prescriptions.

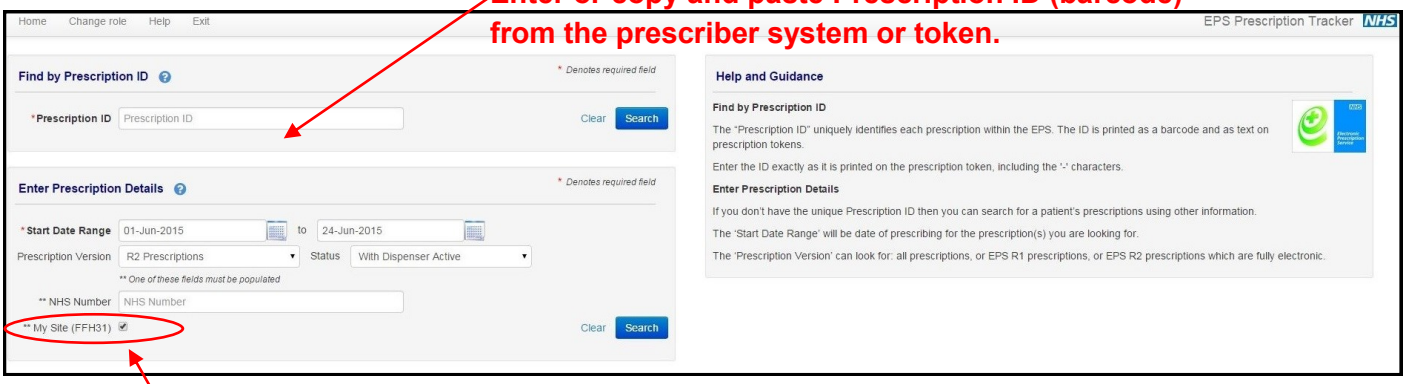
You must have a legitimate reason to verify that a prescription exists or to identify a prescription status.

For further information visit: www.hscic.gov.uk/eps/tracker

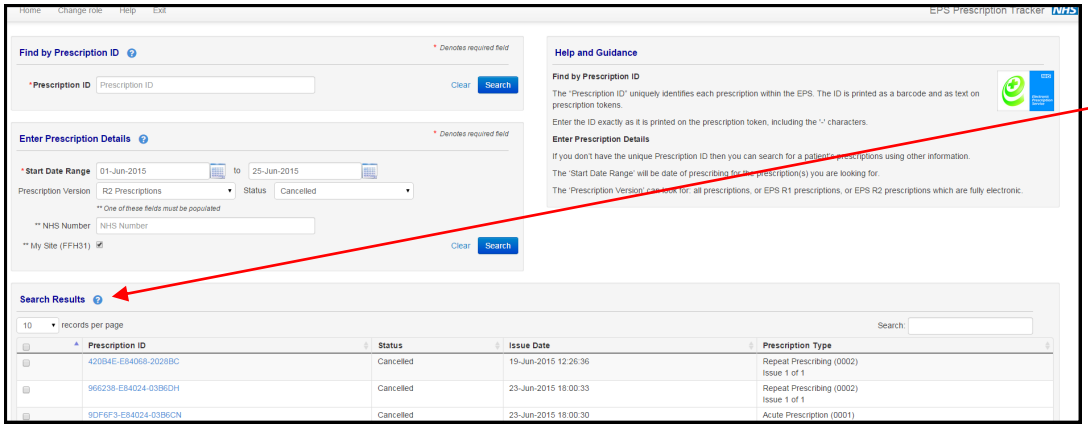
What's new?

- **Search by date range, prescription ID and status**
- **Now also showing nominated dispenser**
- **'My Site' and 'Show Barcode' features**
- **Applied or pending cancellation requests**

Enter or copy and paste Prescription ID (barcode) from the prescriber system or token.



NEW 'My Site' feature — search for all prescriptions for <u>your</u> site. Note: This type of search will not return any results for users logged on using a Virtual Local Pharmacy (FFFFF) user role profile as prescriptions aren't associated with a virtual organisation.



Search results showing:

- **Prescription status**
- **Issue date**
- **Prescription type and issue number**

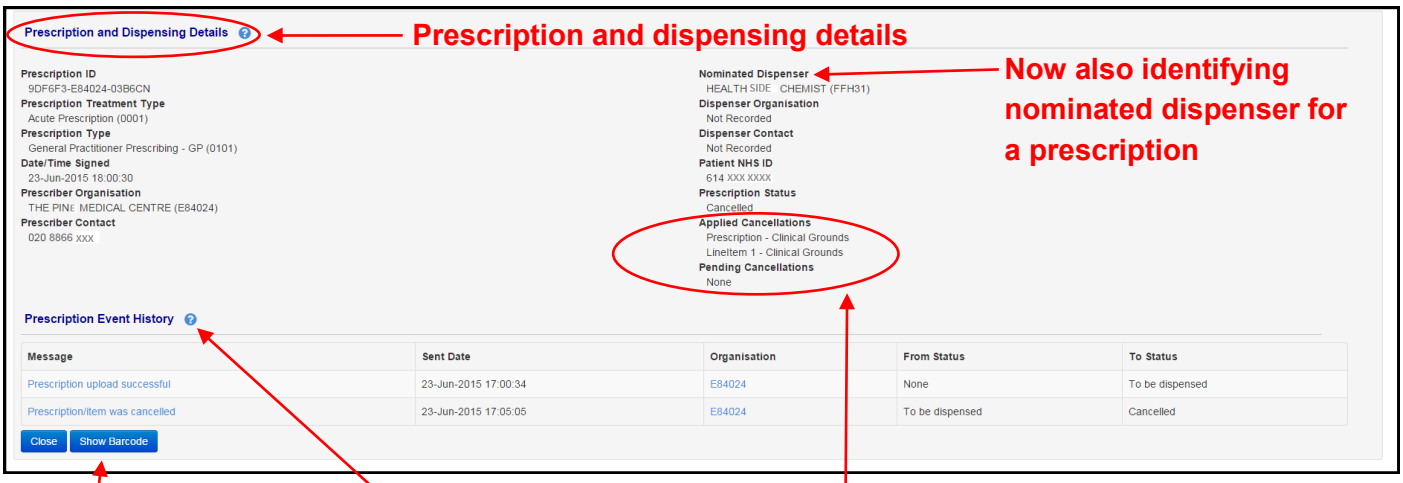
The EPS prescription tracker doesn't make any clinical or sensitive information available about a patient's prescription.

For more information on EPS visit: **www.hscic.gov.uk/eps**

Sign up to the EPS bulletin for regular updates and guidance: **www.hscic.gov.uk/epssignup**

@EPSnhs

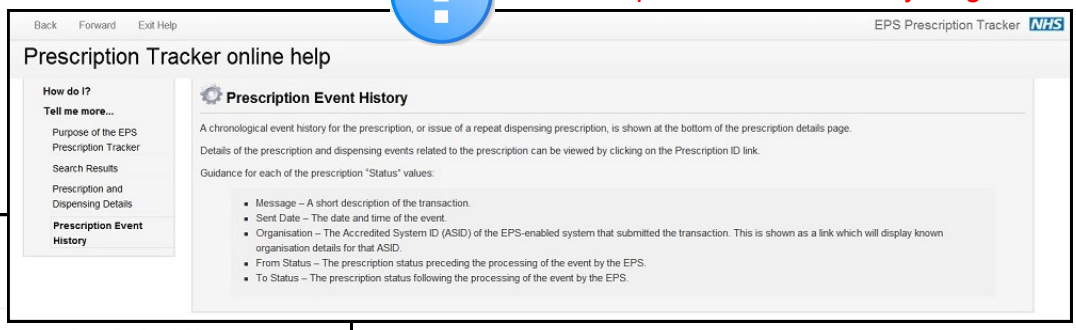
Version 5, Sept 2015

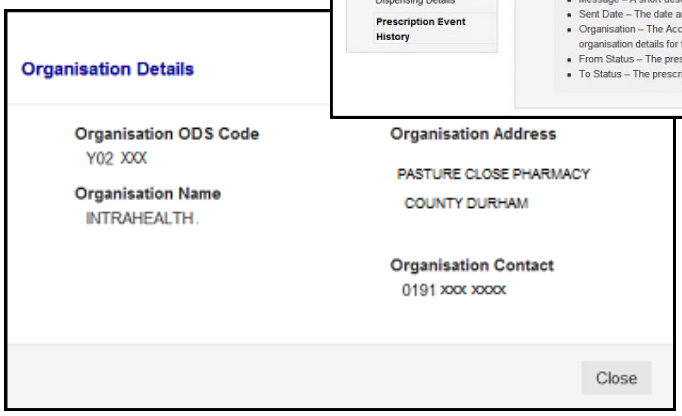


NEW Applied or Pending Cancellation requests - see if a cancellation applies to the whole prescription or one of the items on it, as well as the cancellation reason.

'Copy and paste' a Prescription ID (barcode) into your dispensing system to retrieve a prescription or use the **new 'Show Barcode' feature**.

Online help is available at every stage





Organisation contact details now available

Benefits of the prescription tracker:

- Transparency for both prescribers and dispensers.
- Practice and pharmacy can check the current status of a prescription and can advise patients with confidence.
- Pharmacies can 'copy and paste' a Prescription ID (barcode) into their dispensing system to retrieve a prescription.
- Pharmacies can double check that a claim has been submitted, which is useful for expensive items.