



PSNC's digital guide to the Pharmacy Quality Scheme Part 1 2020/21

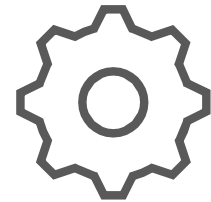
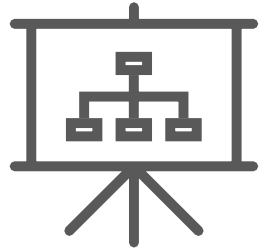
July 2020





PQS Part 1 2020/21 – overview of this guide

- The focus for the scheme
- The timings for the scheme
- The quality criteria/checklist
- Resources to assist completion
- Remuneration and claiming payment
- The Part 2 2020/21 PQS





The focus of the scheme

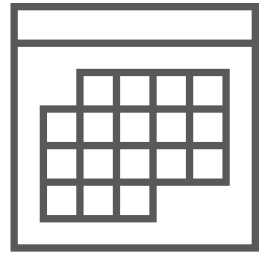
- We had already agreed a 2020/21 scheme with NHSE&I and DHSC
- This was due to start in April 2020
- That scheme was set aside due to the pandemic
- A new scheme for the first half of 2020/21 has been agreed
- Focused on ensuring contractors have put in place all reasonable measures to respond to C-19, protecting themselves and the people using their services





The timings for the scheme

- Work can commence on meeting the requirements now
- The Part 1 scheme runs until 29th January 2021
- Part 2 of the 2020/21 PQS is expected to commence on 1st October 2020





The requirements of the scheme

- 14 actions in a checklist focused on ensuring pharmacies are operating in a COVID-safe manner
- Many actions, if not all, will have already been undertaken by most contractors
- **All** the actions on the checklist need to be undertaken to meet the scheme requirements and to claim the payment





The checklist requirements

1a) C-19 infection control risk assessment for the pharmacy premises.

Where risks have been identified, have implemented mitigating actions, e.g. use of physical barriers such as above head height protective screens, where possible and appropriate

1b) The contractor has made reasonable adjustments to maximise social distancing in accordance with the latest government guidance on COVID-19 secure workplaces



The checklist requirements

2) SOPs and related guidance updated, taking into account NHSE&I's 'C-19 Pharmacy SOP'. Staff briefed on relevant changes to procedures

3a) Appropriate and up to date COVID-19 posters, warnings and information displayed so they are visible at entry points to the pharmacy premises

3b) DSPs - appropriate and up to date COVID-19 public information and advice displayed prominently on their website





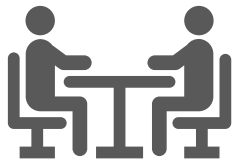
The checklist requirements

4) Members of staff have been informed of risk factors for poorer outcomes of C-19



Individual C-19 risk assessments have been offered to all members of staff

Where accepted, risk assessments undertaken, appropriate mitigations put in place and a record maintained



5) Process in place to advise and refer staff with symptoms of C-19 for testing



The checklist requirements

6a) Facilities and resources (e.g. alcohol handrub) available to support staff to conduct hand hygiene procedures frequently



6b & 6c) Posters on display to promote best hand hygiene practice and use of handrub



7) The contractor has reviewed and adopted, as a minimum, the PHE PPE recommendations for their staff



The checklist requirements

8) Reviewed and, as appropriate, updated business continuity plans, including planning for any potential closure and identifying one or more local pharmacies, which can support and provide services to your patients, whilst the pharmacy is closed

9) Area to isolate symptomatic patients identified and NHSE&I Pharmacy SOP procedures can be followed





The checklist requirements

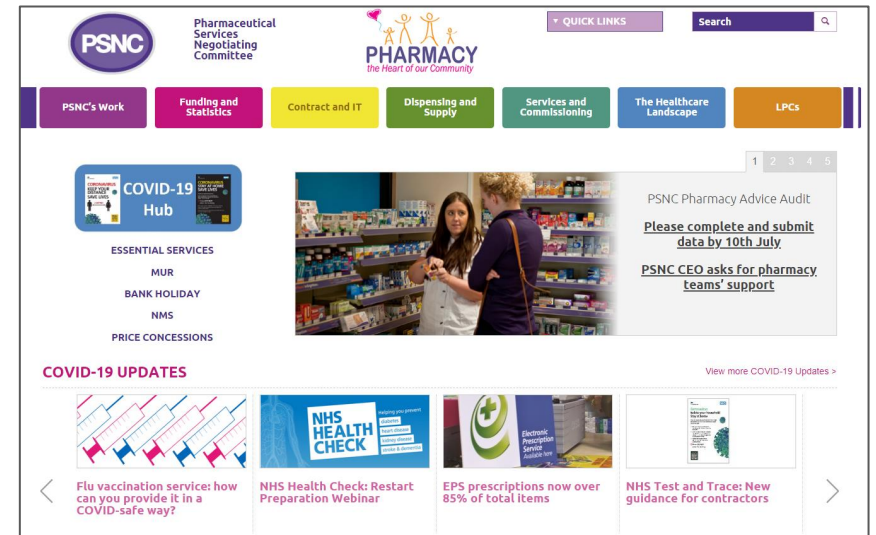
10) Reviewed examples of good practice during the pandemic and have adopted them as considered appropriate for the individual pharmacy, e.g. GPhC notable practice examples

11) Contractor and registered staff working at the pharmacy have read relevant C-19 guidance on the GPhC website and a record of this is maintained



Resources to assist completion

- FAQs
- Checklist of evidence that could be retained
- Links to other resources, e.g. guidance on individual risk assessments for staff members





Remuneration and claiming payment

- £18.75m funding is allocated to the scheme
- Claims can be made via the NHSBSA's Manage Your Service (MYS) portal **from 14th July 2020**
- Every contractor completing all the requirements in the checklist and making a claim will be paid £1,630





Remuneration and claiming payment

- Any claims submitted by 5th August 2020 will be paid on 1st September 2020
- Final claims need to be made by **23:59 on 29th January 2021**
- Any residual funding not paid to contractors within the Part 1 scheme will be distributed as part of payments in the Part 2 2020/21 scheme





Part 2 2020/21 PQS

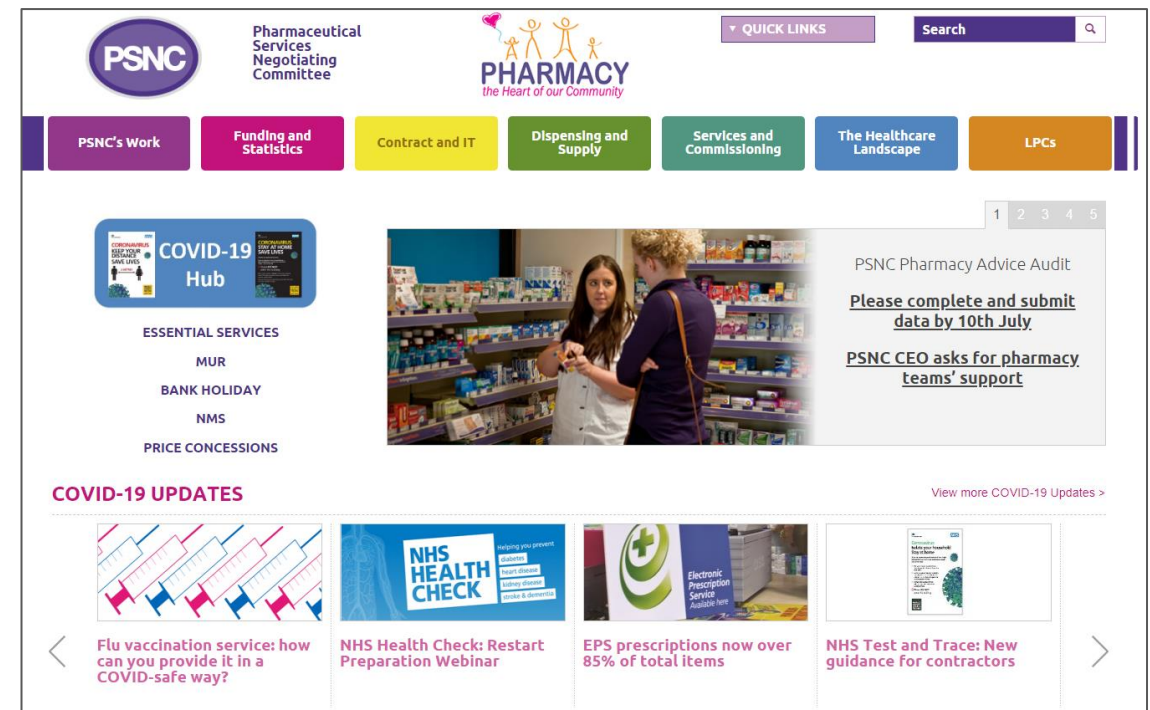
- PSNC is currently in discussions with NHSE&I and DHSC, working to finalise the detail of the Part 2 PQS scheme, which is expected to commence in October 2020
- This will also focus on the response to the pandemic and details will be published as soon as possible and at latest in the September 2020 Drug Tariff
- The remainder of the £75m PQS annual budget (£56.25m) will be applied to this scheme
- **Completion of the Part 1 scheme will be a Gateway requirement to the Part 2 scheme**





Do you have further questions?

- Read the information and FAQs on our website psnc.org.uk/pqs and if that does not answer your question...
- Email the Services Team: services.team@psnc.org.uk





Thank you for watching this PSNC presentation

Please visit psnc.org.uk/pqs for further information

