

## Community Pharmacy Deadline Tracker – May 2021 V2

*If you are part of a pharmacy group or multiple, please liaise with your company managers/head office*

Subject	Actions and links	Tick when done
<p><b>Pandemic Delivery Service – self isolating</b></p> <p><b>Continues until 30<sup>th</sup> June 2021</b></p>	<p>The delivery service continues for those patients that need to self-isolate. Patients will need to provide their Track &amp; Trace ID reference number as proof of eligibility. More information on the PSNC <a href="#">website</a></p>	
<p><b>Pharmacy Collect c-19 Test Distribution Service – Data recording</b></p>	<p>Data for this service should be recorded on MYS before the close of play on the last trading day of each week.</p> <p>More information available <a href="#">here</a>.</p>	
<p><b>May Bank Holiday opening times reminder</b></p>	<p>You are required to notify your patients of the nearest pharmacies open to your pharmacy on the Bank holiday dates if you are closed.</p> <p>Details available on the LPC website.</p>	
<p><b>Steroid Emergency Card</b></p> <p><b>13<sup>th</sup> May 2021</b></p>	<p>Community pharmacies should ensure they can source and supply Steroid Emergency Cards to replace those lost by patients or which become damaged. Read the NPSA Safety Alert <a href="#">here</a>.</p> <p>FREE to Devon pharmacy teams <a href="#">VirtualOutcomes</a> training module available.</p>	
<p><b>MYS Access</b></p> <p><b>Smartcard access to MYS portal now ending on Sunday 16<sup>th</sup> May 2021</b></p>	<p>The period of time in which contractors can access MYS using Smartcards has been extended to Sunday 16<sup>th</sup> May 2021.</p> <p>Smartcard users must register to access the MYS Portal using NHSMail login credentials before 11:59 pm on Sunday 16<sup>th</sup> May, after which access to the MYS portal using Smartcards will be withdrawn.</p> <p>To register for MYS access using NHSMail you must download and complete the form on the <a href="#">NHSBSA website</a> and send it to nhsbsa.mys@nhs.net</p>	
<p><b>Pharmacy Quality Scheme (PQS) Part 2</b></p> <p><b>30<sup>th</sup> June 2021</b></p>	<p>The declaration period for PQS ended on the 1<sup>st</sup> March 2021. However, pharmacy contractors have been given flexibility until the 30<sup>th</sup> June 2021 to collate the evidence to demonstrate that they are compliant with the requirements of some domains.</p> <p>Contractors are reminded to ensure any domains they have claimed for, yet still need to fulfil the criteria, to do so before the June deadline otherwise the NHSBSA will reclaim PQS payments.</p>	

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	<p>Full details of requirements for Part 2 of the 2020-21 Pharmacy Quality Scheme (PQS) can be found on the <a href="#">PSNC Website</a>.</p> <p>This includes a PQS Part 2 <a href="#">Evidence Checklist and PharmOutcomes Framework</a>.</p> <p><b>Access the local antibiotic formularies to support Domain 1 <a href="#">here</a>.</b></p>	
<p><b>CPCS GP Referrals – pathway engagement activity payment</b></p> <p><b>11:59 pm 5<sup>th</sup> July 2021</b></p>	<p>Complete the engagement activity listed in Annex F of the NHS CPCS service specification and claim a £300 activity payment. Claims available until 5<sup>th</sup> July 2021 through the MYS portal. Service specification and Pharmacy Toolkit are available on the NHSBSA website <a href="#">here</a>.</p> <ul style="list-style-type: none"> <li>• Access FREE CPD workshops for pharmacists via the RPS <a href="https://www.rpharms.com/events/cpcs-events">https://www.rpharms.com/events/cpcs-events</a></li> <li>• Access FREE training for the pharmacy team via <a href="#">VirtualOutcomes</a></li> <li>• Download and start to complete the GPCPCS Community <a href="#">Pharmacy Action Plan</a></li> </ul>	
<p><b>NHS Data Security and Protection Toolkit (upcoming deadline) 30<sup>th</sup> June 2021</b></p>	<p>The deadline for completion of the 2020-21 Toolkit is 30<sup>th</sup> June 2021.</p> <p>Find out more on the <a href="#">PSNC website</a>.</p>	
<p><b>Guidance on flu vaccination for 2021/22</b></p>	<p>The updated <a href="#">flu letter</a> for 2021/22 has now been released.</p> <p>NHSE&amp;I confirms that people aged 50 to 64 years old are included as an eligible cohort for the 2021/22 flu vaccination season.</p>	
<p><b>NHS Service Finder Ongoing</b></p>	<p>Sign up to the NHS Service Finder. NHS Service Finder lists non-public phone numbers for NHS Services including GP surgeries. At busy periods it may be beneficial to use and supports pharmacy teams in signposting patients to the most appropriate service. Sign up here: <a href="https://finder.directoryofservices.nhs.uk">https://finder.directoryofservices.nhs.uk</a></p>	
<p><b>Check Shared Mailbox</b></p>	<p><b>NHSE&amp;I, NHSBSA, PCN pharmacy leads and the LPC regularly send important communications to your NHS Shared Mailbox. Please ensure sufficient staff have access to your mailbox and that it is checked at least once daily. This is becoming more and more important as referrals for services like CPCS and DMS may well come in via NHS Mail.</b></p> <p><b>In additional, check spam folders regularly for emails from Devon LPC or NHSE&amp;I and mark as “Not Spam” or “Not Junk”.</b></p>	

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<p><b>Discharge Medicines Service (Essential Service)</b></p> <p><b>Contractual NEW ESSENTIAL SERVICE</b></p>	<p>DMS became a new Essential Service on the <b>15<sup>th</sup> February 2021</b>. All DMS referrals must be actioned as described in the NHSE&amp;I guidance on the regulations, see Chapter 8, page 20. Further service details here including a helpful contractor checklist to work through (see under resources).</p> <ul style="list-style-type: none"> <li>• Read the <a href="#">NHSE&amp;I regulations guidance</a> and the <a href="#">NHSE&amp;I DMS Toolkit</a> so that you understand service requirements</li> <li>• Undertake the <a href="#">CPPE DMS</a> e-learning and assessment (recommended). See here</li> <li>• Complete the DMS <a href="#">DoC</a> (Mandatory for pharmacists and pharmacy technicians providing the service).</li> <li>• Further services details <a href="#">here</a> including a helpful contractor checklist to work through (see under Resources).</li> <li>• Check at regular intervals throughout the day for DMS referrals and action accordingly. Referrals may be received via NHS Mail or PharmOutcomes from NHS Trusts or other providers of NHS Services in or out of the county of Devon; or referrals between community pharmacies.</li> </ul> <p><b>Your LPC is working with the six NHS Trusts in Devon to determine what they will be able to accommodate in terms of go-live timescale, process and referrals. The RD&amp;E; Northern Devon Healthcare Trust and Devon Partnership Trust all went live with the new PharmOutcomes platform on the 6<sup>th</sup> April 2021.</b></p>	
<p><b>Pharmacy Profile Update</b></p> <p><b>Regulatory - Quarterly update</b></p>	<p>Ensure your Directory of Services and NHS Website profiles are up to date. From 9th November 2020, under the <a href="#">NHS Terms of Service</a>, contractors must <b>ensure that the profile for their pharmacy is comprehensive and accurate</b>. Additionally, contractors must <b>verify and, where necessary, update the information</b> contained within the pharmacy profile at least once each quarter of the financial year. The current quarter runs from the 1<sup>st</sup> April 2021 to the 30<sup>th</sup> June 2021.</p>	
<p><b>Virtual Outcomes</b></p>	<p>New modules are released every month and are <b>currently free to Devon community pharmacies</b>. <a href="#">Brief training webinars</a> are available for all members of the Devon pharmacy teams.</p>	

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	A complete support package has recently been launched for the <a href="#">NHS community pharmacist consultation service</a> (NHS111 and GP referrals) and for the <a href="#">Discharge Medicines Service</a>	
<b>Pharmacy First</b>	If you are signed up to provide the <b>Pharmacy First</b> service in Devon, please ensure you have read and signed the new <a href="#">PGDs</a> for Fusidic Acid and Timodine Cream which have been updated and circulated. They can also be found on the Devon LPC website <a href="#">here</a> .	
<b>LPC Mailing List</b>	<i>Please encourage your locums and all members of your pharmacy team to join the Devon LPC mailing list to ensure they are up to date with new guidance and updates in the rapidly changing pharmacy environment.</i>  <i>Sign up via <a href="mailto:admin@devonlpc.org">admin@devonlpc.org</a></i>	
<b>Leadership Training Webinars</b>	<b>FREE</b> leadership training package to support leadership development in pharmacy available to pharmacists and technicians. Whether you're a new or established PCN Community Pharmacy lead, pharmacy manager, an established leader within an organisation or an aspiring leader of the future, these workshops will support and develop your leadership skills in both your organisational role as well as equipping you with skills to work with other sectors of the health system. The sessions are running across three half day Saturdays during May. <a href="#">Booking Form</a>	
<b>HEE Workforce Survey</b> <b>7<sup>th</sup> May 2021 to mid-June 2021</b>	Participate in the <a href="#">#HEE</a> workforce survey, as the results will help inform the future planning and funding in relation to the development of the community pharmacy workforce across the NHS in England. Find out more <a href="#">here</a>  NHSBSA will be sending an email to contractors inviting them to take part (NB: CCA member pharmacies will not receive an email)	

*Disclaimer: This guidance has been produced by Devon LPC after reviewing all the information available to us. Every care has been taken in completion of the tracker, but no responsibility can be accepted for any error or consequence of such an error.*

Link to PSNC contractual payment tracker <https://psnc.org.uk/dispensing-supply/payment-accuracy/monthly-payments/payment-timetable-and-deadline-tracker/>

*For further advice and support from the Devon LPC please contact us by email [admin@devonlpc.org](mailto:admin@devonlpc.org) or call on 01392 834022. Direct message on Twitter @DevonLPC or visit our website <https://www.devonlpc.org>*