

Community Pharmacy Deadline Tracker – November 2021

If you are part of a pharmacy group or multiple, please liaise with your company managers/head office

Subject	Actions and links	Tick when done
<p>PQS Aspiration Payment Claim by 29th October</p>	<p>Contractors can claim an aspiration payment for PQS in advance of your full declaration; closes today 29th October at 11:59 pm.</p>	
<p>Mandatory Health Campaign – Winter Vaccines November 2021</p>	<p>This is the second mandated health campaign for 2021-22</p> <p>The Winter Vaccines Health campaign is part of the national campaign that encourages people to protect themselves and their loved ones against COVID-19 and flu.</p> <p>The resource pack will be delivered to pharmacies in early November – look out for the package which will include display materials, briefing sheet and FAQs to support your teams’ conversations with patients.</p>	
<p>EHC Service (Devon County Council and Torbay Council) 31st October 2021</p>	<p>A new Patient Group Directive (PGD) is in place for the delivery of EHC to 13-25 year olds in Torbay and Devon from 1st October 2021. You still need to print and physically sign a copy of the PGD to keep in pharmacy, but instead of sending a copy to the commissioners you will now be asked to complete a DoC on PharmOutcomes. This is part of the enrolment process on the new EHC service on PharmOutcomes. There is a one month grace period – please complete the DoC before the 31st October to ensure you will be able to enter data and claim after the 1st November.</p>	
<p>GPCPCS Update</p>	<p>All GP practices are being encouraged nationally to sign up to the GP CPCS service by 1 December 2021. Participation is a condition of a practice being able to benefit from the Winter Access Fund. To support pharmacy teams in being prepared for this, the LPC are running a series of virtual (Zoom) training events throughout November. It is very likely that your pharmacy will start to receive more GP CPCS referrals as practices go live throughout November en-masse.</p> <p>You should be familiar with the referral pathways, the re-escalation pathways, and the expected referral turnaround time, as well as the differences between 111 CPCS pathways & GP CPCS pathways, to ensure the service lands and runs smoothly from the start – this is part of what we will cover in the training sessions.</p> <p style="color: red;">If you have not already attended a PCN GP CPCS training evening, or if you have and would like a refresher, you should attend one of the 4 events listed below-</p> <p style="color: red;">Register for one of the training events below by clicking on the registration link – full joining instructions will be sent</p> <p>Tuesday 9th November @ 7.30 pm – 8.30pm Register Here</p> <p>Thursday 18th November @ 7:30pm – 8:30pm Register Here</p> <p>Wednesday 24th November @7.30pm – 8.30pm Register Here</p> <p>Tuesday 30th November @7:30pm – 8:30pm Register here</p> <p>You should nominate a GP CPCS champion in your pharmacy – this should not be the pharmacist, but another member of</p>	

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	<p>the team who is able to advise and support any locums/reliefs, weekend and part-time staff.</p> <p>You can register up to 3 people to attend the event(s) – ideally, the champion and/or pharmacy manager (if they are not the same person!) should attend as a minimum.</p>	
<p>Updated prescription sorting and FP 34C submission requirements</p>	<p>Familiarise yourself with the changes to the Drug Tariff on the PSNC website. These include:</p> <ul style="list-style-type: none"> • Earlier advanced payments • End to the Pharmacy Earlier Payment Scheme (PEPS) • Extended submission deadlines for bank holidays • Changes to end-of-month paper FP10 prescription sorting requirements • Changes to the inclusion criteria for red separators • Updated paper FP34C 	
<p>Hypertension Case Finding Service</p>	<p>NHSE&I has published a draft specification for the Hypertension Case Finding Service. Get ready to deliver the service by reviewing the resources on the PSNC website.</p> <p>Encourage your pharmacy team members to view the VirtualOutcomes online training – FREE of charge!</p>	
<p>PQS</p>	<p>Ensure your team is ready for PQS. Access the key resources.</p> <p>NHSE&I Guidance</p> <p>PSNC Briefing 034/21: Pharmacy Quality Scheme – important diary dates</p> <p>PSNC Briefing 025/21: Pharmacy Quality Scheme – Summary of the Training Requirements for the 2021/22 Scheme</p> <p>PSNC Briefing 029/21: Pharmacy Quality Scheme – Guidance for pharmacy contractors on the PCN Domain (August 2021)</p> <p>Details of the PCN Community Pharmacy leads can be found on the LPC website. Watch the PSNC webinar on demand</p> <p>Access the PSNC PQS Hub Page</p>	
<p>NHS Service Finder Ongoing</p>	<p>Sign up to the NHS Service Finder. NHS Service Finder lists non-public phone numbers for NHS Services including GP surgeries. It will support pharmacy teams in signposting patients to the most appropriate service. Sign up here: https://finder.directoryofservices.nhs.uk</p>	
<p>Check Shared Mailbox</p>	<p>Important communications from NHSE&I, NHSBSA, PCN pharmacy leads, GP CPCS referrals and the LPC regularly arrive in your NHS Shared Mailbox.</p> <p>Please ensure sufficient staff have access to your mailbox and that it is checked regularly. The shared NHS Mail will be the mechanism for sending GP CPCS referrals.</p>	
<p>Unplanned and Emergency Pharmacy Closures</p>	<p>Please ensure you inform NHSE&I of any unplanned or temporary closures as soon as possible, as well as local practices and specialist services if you provide supervised consumption.</p> <p>Re- visit your business continuity plan that was submitted as part of the Pharmacy Quality Scheme earlier this year.</p> <p>PSNC Briefing 019/20: Emergency closure checklist for community pharmacy</p>	

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<p>Discharge Medicines Service</p>	<p>DMS is an Essential Service. All DMS referrals must be actioned as described in the NHSE&I guidance on the regulations, see Chapter 8, page 20. Further service details here including a helpful contractor checklist to work through (see under resources).</p> <ul style="list-style-type: none"> • Read the NHSE&I regulations guidance and the NHSE&I DMS Toolkit so that you understand service requirements • Undertake the CPPE DMS e-learning and assessment (recommended). See here • Complete the DMS DoC (Mandatory for pharmacists and pharmacy technicians providing the service). • Further services details here including a helpful contractor checklist to work through (see under Resources). <p>Important Note: Make sure you claim for DMS referrals on MYS. Automation of claiming is not yet live although imminent. If you don't claim you won't get paid. Look at the August edition of the LPC newsletter for more details.</p>	
<p>Pharmacy Profile Update</p> <p>The current quarter is 1st October to 31st December</p>	<p>Ensure your Directory of Services and NHS Website profiles are up to date. Contractors must ensure that the profile for their pharmacy is comprehensive and accurate. Additionally, contractors must verify (even if no changes made) and, where necessary, update the information contained within the pharmacy profile at least once each quarter of the financial year.</p>	
<p>Virtual Outcomes</p>	<p>New modules are released every month and are currently free to Devon community pharmacy teams.</p> <p>A complete support package is available for the NHS community pharmacist consultation service (NHS111 and GP referrals) and for the Discharge Medicines Service</p>	

Disclaimer: This guidance has been produced by Devon LPC after reviewing all the information available to us. Every care has been taken in completion of the tracker, but no responsibility can be accepted for any error or consequence of such an error.

Link to PSNC contractual payment tracker <https://psnc.org.uk/dispensing-supply/payment-accuracy/monthly-payments/payment-timetable-and-deadline-tracker/>

Contact details: email admin@devonlpc.org or call on 01392 834022. Direct message on Twitter @DevonLPC or visit our website <https://www.devonlpc.org>