

Community Pharmacy Deadline Tracker – October 2021

If you are part of a pharmacy group or multiple, please liaise with your company managers/head office

Subject	Actions and links	Tick when done
Devon Annual General Meeting and Special General Meeting Monday 11th October 2021 7.15 pm via ZOOM	The LPC is holding it's AGM and a Special General Meeting on Monday 11 th October 2021, starting at 7.15 pm on Zoom. We are also really pleased that Paul Johnson, Medical Director of the Devon Integrated Care System will be talking about the ICS and what this could mean for community pharmacy in Devon; and Alastair Buxton will be joining the meeting to talk about the Hypertension Service. Book via Zoom .	
Pandemic Delivery Service for self-isolaters. Now available until 31st March 2022	The delivery service continues for those patients that need to self-isolate. Patients will need to provide their Track & Trace ID reference number as proof of eligibility. More information on the PSNC website The service is NOT active for CEV (shielding) patients.	
Changes to Pharmacy Collect (Lateral Flow Distribution Service) effective 4th October 2021	Amendments to the service have been agreed from 4 th October 2021. People will be asked to register on gov.uk or call 119 for a collect code before picking up kits. Full details of the changes and an updated service specification are available on the PSNC website here .	
NHS Flu Service	New: Frontline staff employed by primary care contractors (community pharmacies, primary medical services, primary dental services and general ophthalmic services) will be able to have a flu vaccination under the pharmacy flu vaccination service in the 2021/22 season. Non-clinical staff directly involved with the provision of NHS services on a day-to-day basis and who have face-to-face contact with patients will also be eligible for vaccination. The service specification has been amended accordingly. See the PSNC website for more information. Access the Flu Engagement training resources for the whole pharmacy team from VirtualOutcomes here	
Hypertension Case Finding Service 1st October 2021	NHSE&I has published a draft specification for the Hypertension Case Finding Service. More information is on the PSNC website. PSNC is running a Webinar to support service delivery on the 7 th October 2021. Book here .	
CPCS IT Provision: Support for switch over	NHSE&I has issued further support for the transfer of the cost of CPCS IT solutions. A new switching guide has been published setting out options and actions required in the move to the CPCS provider pays model. There is also a second webinar from NHSE&I and PSNC on the 14 th October 2021. Further details here .	
PQS Aspiration Payment Claim by 29th October	Contractors can claim an aspiration payment for PQS in advance of your full declaration. MYS will be open from the 4 th – 29 th October.	
PQS	Ensure your team is ready for PQS. Access the key resources. NHSE&I Guidance	

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	<p>PSNC Briefing 034/21: Pharmacy Quality Scheme – important diary dates PSNC Briefing 025/21: Pharmacy Quality Scheme – Summary of the Training Requirements for the 2021/22 Scheme PSNC Briefing 029/21: Pharmacy Quality Scheme – Guidance for pharmacy contractors on the PCN Domain (August 2021)</p> <ul style="list-style-type: none"> Engage with your community pharmacy PCN lead to begin developing a plan to increase flu vaccination uptake. Details of the PCN Community Pharmacy leads can be found on the LPC website. <p>Watch the PSNC webinar on demand Access the PSNC PQS Hub Page</p>	
<p>NHS Service Finder Ongoing</p>	<p>Sign up to the NHS Service Finder. NHS Service Finder lists non-public phone numbers for NHS Services including GP surgeries. At busy periods it may be beneficial to use and supports pharmacy teams in signposting patients to the most appropriate service. Sign up here: https://finder.directoryofservices.nhs.uk</p>	
<p>Check Shared Mailbox</p>	<p>Important communications from NHSE&I, NHSBSA, PCN pharmacy leads, GP CPCS referrals and the LPC regularly arrive in your NHS Shared Mailbox. Please ensure sufficient staff have access to your mailbox and that it is checked regularly. This is becoming more and more important as referrals for services like GP CPCS which will be coming in via NHS Mail. Check spam folders regularly.</p>	
<p>Unplanned and Emergency Pharmacy Closures</p>	<p>Please ensure you inform NHSE&I of any unplanned or temporary closures as soon as possible, as well as local practices and specialist services if you provide supervised consumption. Informing NHSE&I serves two purposes, to ensure the pharmacy meets its regulatory requirements and to ensure that NHSE&I is sighted on the ongoing pressures within the community pharmacy network. We are aware that availability of relief and locum pharmacists is particularly acute now. PSNC Briefing 019/20: Emergency closure checklist for community pharmacy PSNC website: Temporary closures during the COVID-19 outbreak Re visit your business continuity plan that was submitted as part of the Pharmacy Quality Scheme earlier this year.</p>	
<p>GPCPCS Ongoing</p>	<p>As more practices in Devon go live with GP CPCS it is ESSENTIAL that your pharmacy team and locums are fully briefed on the service and that your pharmacy shared NHS mail is checked three times daily. The RPS has teamed up with the LPC to provide bespoke clinical skills update to support pharmacists with CPCS referrals and red flags (Highly recommended) Wednesday 13 October, 7-9.30pm & Wednesday 20 October, 7-9pm https://events.rpharms.com/200229075 You need to complete both workshops</p>	

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<p>Discharge Medicines Service</p>	<p>DMS is an Essential Service. All DMS referrals must be actioned as described in the NHSE&I guidance on the regulations, see Chapter 8, page 20. Further service details here including a helpful contractor checklist to work through (see under resources).</p> <ul style="list-style-type: none"> • Read the NHSE&I regulations guidance and the NHSE&I DMS Toolkit so that you understand service requirements • Undertake the CPPE DMS e-learning and assessment (recommended). See here • Complete the DMS DoC (Mandatory for pharmacists and pharmacy technicians providing the service). • Further services details here including a helpful contractor checklist to work through (see under Resources). <p>Important Note: Make sure you claim for DMS referrals on MYS. Automation of claiming is not yet live although imminent. If you don't claim you won't get paid. Look at the August edition of the LPC newsletter for more details.</p>	
<p>Pharmacy Profile Update</p> <p>The current quarter is 1st October to 31st December</p>	<p>Ensure your Directory of Services and NHS Website profiles are up to date. Contractors must ensure that the profile for their pharmacy is comprehensive and accurate. Additionally, contractors must verify (even if no changes made) and, where necessary, update the information contained within the pharmacy profile at least once each quarter of the financial year.</p>	
<p>Virtual Outcomes</p>	<p>New modules are released every month and are currently free to Devon community pharmacy teams.</p> <p>A complete support package is available for the NHS community pharmacist consultation service (NHS111 and GP referrals) and for the Discharge Medicines Service</p>	

Disclaimer: This guidance has been produced by Devon LPC after reviewing all the information available to us. Every care has been taken in completion of the tracker, but no responsibility can be accepted for any error or consequence of such an error.

Link to PSNC contractual payment tracker <https://psnc.org.uk/dispensing-supply/payment-accuracy/monthly-payments/payment-timetable-and-deadline-tracker/>

Contact details: email admin@devonlpc.org or call on 01392 834022. Direct message on Twitter @DevonLPC or visit our website <https://www.devonlpc.org>