

## Community Pharmacy Deadline Tracker – December 2021

*If you are part of a pharmacy group or multiple, please liaise with your company managers/head office*

Subject	Actions and links	Tick when done
<p><b>Mandatory Health Campaign – Winter Vaccines</b></p> <p><b>22<sup>nd</sup> November – 31<sup>st</sup> December 2021</b></p>	<p>This is the second mandated health campaign for 2021-22</p> <p>The Winter Vaccines Health <a href="#">campaign</a> is part of the national campaign that encourages people to protect themselves and their loved ones against COVID-19 and flu.</p> <p>If you have not received your campaign materials by the 1<sup>st</sup> December 2021 please e-mail <a href="mailto:Marketing@dhsc.gov.uk">Marketing@dhsc.gov.uk</a> stating the pharmacy name, address and the name of the campaign. The package will include display materials, briefing sheet and FAQs to support your teams' conversations with patients.</p>	
<p><b>COVID Boosters Act Now</b></p>	<p>Ensure your staff who are eligible for a booster dose know how to book. Find out more <a href="#">here</a>.</p>	
<p><b>GPCPCS Update</b></p>	<p>All GP practices are being encouraged nationally to sign up to the GP CPCS service.</p> <p>You should be familiar with the referral pathways, the re-escalation pathways, and the expected referral turnaround time, as well as the differences between 111 CPCS pathways &amp; GP CPCS pathways, to ensure the service lands and runs smoothly from the start. The service should be available for 100% of your opening hours.</p> <p>You should nominate a GP CPCS champion in your pharmacy – this should <b>not</b> be the pharmacist, but another member of the team who is able to advise and support any locums/reliefs, weekend and part-time staff.</p>	
<p><b>Hypertension Case Finding Service</b></p>	<p>NHSE&amp;I has published the final <a href="#">specification</a> for the Hypertension Case Finding Service. Get ready to deliver the service by reviewing the resources on the <a href="#">PSNC</a> website.</p> <p>Encourage your pharmacy team members to view the <a href="#">VirtualOutcomes</a> online training – FREE of charge!</p>	
<p><b>Clinical Audit 2021/22</b></p>	<p>The mandatory clinical audit for 21/22 has been announced. Early information can be found on <a href="#">the PSNC website</a>. Further details will follow when available.</p>	
<p><b>PQS On-going</b></p>	<p>Ensure your team is ready for PQS. Access the key resources below.</p> <p><a href="#">NHSE&amp;I Guidance</a></p> <p><a href="#">PSNC Briefing 034/21: Pharmacy Quality Scheme – important diary dates</a></p> <p><a href="#">PSNC Briefing 025/21: Pharmacy Quality Scheme – Summary of the Training Requirements for the 2021/22 Scheme</a></p> <p><a href="#">PSNC Briefing 029/21: Pharmacy Quality Scheme – Guidance for pharmacy contractors on the PCN Domain (August 2021)</a></p> <p><a href="#">PSNC Community Pharmacy Patient Safety Group – Resource to complete the patient safety report</a></p> <p>Details of the Devon PCN Community Pharmacy leads can be found on the <a href="#">LPC website</a>. Watch the PSNC webinar on demand <b>If you intend to claim for the PCN Domain you MUST engage with your PCN Pharmacy lead.</b></p> <p>Access the PSNC PQS <a href="#">Hub Page</a></p>	

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<p><b>NHS Service Finder</b> <b>Ongoing</b></p>	<p>Sign up to the NHS Service Finder. NHS Service Finder lists non-public phone numbers for NHS Services including GP surgeries. It will support pharmacy teams in signposting patients to the most appropriate service. Sign up here: <a href="https://finder.directoryofservices.nhs.uk">https://finder.directoryofservices.nhs.uk</a></p>	
<p><b>Check Shared Mailbox</b></p>	<p><b>Important communications from NHSE&amp;I, NHSBSA, PCN pharmacy leads, GP CPCS referrals and the LPC regularly arrive in your NHS Shared Mailbox. Please ensure sufficient staff have access to your mailbox and that it is checked regularly. The shared NHS Mail will be the mechanism for sending GP CPCS referrals.</b></p>	
<p><b>Unplanned and Emergency Pharmacy Closures</b></p>	<p>Please ensure you inform <a href="#">NHSE&amp;I</a> of any unplanned or temporary closures as soon as possible, as well as local practices and specialist services if you provide supervised consumption. Re- visit your business continuity plan that was submitted as part of the Pharmacy Quality Scheme earlier this year. <a href="#">PSNC Briefing 019/20: Emergency closure checklist for community pharmacy</a></p>	
<p><b>Discharge Medicines Service</b></p>	<p>DMS is an Essential Service. All DMS referrals must be actioned as described in the NHSE&amp;I guidance on the regulations, see Chapter 8, page 20. Further service details here including a helpful contractor checklist to work through (see under resources).</p> <ul style="list-style-type: none"> <li>• Read the <a href="#">NHSE&amp;I regulations guidance</a> and the <a href="#">NHSE&amp;I DMS</a> Toolkit so that you understand service requirements</li> <li>• Undertake the <a href="#">CPPE DMS</a> e-learning and assessment (recommended). See here</li> <li>• Complete the DMS <a href="#">DoC</a> (Mandatory for pharmacists and pharmacy technicians providing the service).</li> <li>• Further services details <a href="#">here</a> including a helpful contractor checklist to work through (see under Resources).</li> </ul> <p><b>Important Note: A bespoke report is now available on your PharmOutcomes reports page to support MYS returns. It pulls all data into one report in a format aligned with the MYS pages. The guide to using this is here</b> <a href="https://outcomes4health.org/o4h/guides/dms/PharmOutcomesUserGuideDMSReporting_v1.pdf">https://outcomes4health.org/o4h/guides/dms/PharmOutcomesUserGuideDMSReporting_v1.pdf</a> <b>If you don't claim you won't get paid</b></p>	
<p><b>Pharmacy Profile Update</b></p>	<p><b>The current quarter is 1<sup>st</sup> October to 31<sup>st</sup> December</b> Ensure your Directory of Services and NHS Website profiles are up to date. Contractors must ensure that the profile for their pharmacy is comprehensive and accurate with details of your opening hours over the Christmas and New Year holiday period.</p>	
<p><b>Selecting CPCS IT Provider</b> <b>28<sup>th</sup> February 2022</b></p>	<p>The national procurement model which is currently supporting contractors' delivery of the Community Pharmacist Consultation Service (CPCS), will come to an end at the end of March 2022. Contractors need to choose their own CPCS IT systems from the validated suppliers. It is vital that contractors planning to continue delivering CPCS, select and arrange their system by no later than February 2022. Failure to do so may impact referrals and service continuity. More details about the four IT offers are on the <a href="#">PSNC website</a></p>	

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Virtual Outcomes	<p>New modules are released every month and are <b>currently free to Devon community pharmacy teams.</b></p> <p>A complete support package is available for the <a href="#">NHS community pharmacist consultation service</a> (NHS111 and GP referrals) and for the <a href="#">Discharge Medicines Service</a></p>	

*Disclaimer: This guidance has been produced by Devon LPC after reviewing all the information available to us. Every care has been taken in completion of the tracker, but no responsibility can be accepted for any error or consequence of such an error.*

**Link to PSNC contractual payment tracker** <https://psnc.org.uk/dispensing-supply/payment-accuracy/monthly-payments/payment-timetable-and-deadline-tracker/>

**Contact details: email** [admin@devonlpc.org](mailto:admin@devonlpc.org) **or call on** 01392 834022. **Direct message on Twitter** @DevonLPC **or visit our website** <https://www.devonlpc.org>