

2018/19

Annual Report



Rebecca Myers

Gloucestershire Local Pharmaceutical Committee

Chairman's Statement

This year will be remembered not least for the turmoil of Brexit but in our world of Community Pharmacy for the first 5 year funding settlement.

A change of CEO at PSNC and recognition by NHSE&I that Community Pharmacy can add real value to the urgent and emergency care pathway are now shaping our future contract with the NHS.

The LPC team has developed strong contractor relationships as well as collaborating more widely with the ICS structure and local GP networks.

In these uncertain political times one thing is certain that local Gloucestershire residents who we serve have a strong network Pharmacies providing a vast range of services accessible in every community.

With the future focus on Primary Care Networks we are ready to embrace a new world of clinical collaboration at a level yet unseen in our profession.

I urge all contractors to face into the challenge and promote what you can achieve for residents of Gloucestershire.

Andrew Lane



Support Officer Report

Over the last year we have had several new services rolled out in Gloucestershire.

The 'Just in Case box' Service is a fantastic palliative care service that was rolled out over the whole of Gloucestershire after a very successful Pilot in the Forest of Dean. Many Gloucestershire Pharmacies are now dispensing the boxes, I visited Pharmacies with a mock up box to run through the service and was pleased that everyone felt this was an important service to support families at end of life.

We also piloted a GP referral service in South Cotswolds 'Enhanced Same Day Minor Illness Service'. It was a great way to capture data on the important role that Pharmacy play in the Community.

Healthy Lifestyles in Gloucester have continued to support our Smoking Advisors in providing training sessions for New Advisors and regular Update sessions.

20 Pharmacies in Gloucester City have had Blood Pressure Monitoring training and have been integral in a British Heart Foundation funded service. They have taken Opportunistic Tests and provided Home Monitoring for Gloucester City patients who meet the criteria of the service.

We are just beginning to Pilot the GP CPCS in Gloucestershire with two GP Surgeries referring Patients directly into Community Pharmacy. With the onset of NHS111 CPCS in October, it's an excellent opportunity for Pharmacies to show their engagement in the CPCS and the NHS long term plan.

The ongoing purchase of the training package 'Virtual Outcomes' by the LPC has been a useful investment particularly for the 'Independent' Contractor. The training covers all the Public Health campaigns, Pharmacy Quality Scheme and will be extremely useful tool for Pharmacy Staff on understanding the new CPCS. Certificates can be printed at the end of the short modules and can be used as evidence for HLP files and continuous training for Pharmacy Staff.



Local Service Delivery

Service	Provisions 2018-19	Comments
Urgent Repeat Medicines Service	8204 supplies recorded	92 pharmacies participated in this service
Minor Ailments Scheme	6686 supplies recorded	58 pharmacies participated in this service
Not Dispensed Scheme	1859 interventions recorded	33 pharmacies participated in this service
C-Card – condom supply	770 supplies recorded	45 pharmacies participated in this service
Emergency Hormonal Contraception	2112 consultations recorded	68 pharmacies participated in this service
Supply of NRT against voucher	2638 supplies recorded	89 pharmacies participated in this service
Stop Smoking Advice	169 Quit attempts resulted in 97 successful 4-week quits	20 pharmacies participated in this service
JICB	163 Boxes Dispensed	45 pharmacies participated in this service
BP Opportunistic Testing	169	16 pharmacies participated in this service
BP Home Monitoring	10	5 pharmacies participated in this service
Needle Exchange		Service now commissioned through CGL/Lloyds arrangement
Supervised Consumption		Service now commissioned through CGL/Lloyds arrangement
Alcohol Brief Intervention Service		Service commissioned through CGL/Lloyds arrangement

QP report

2018/19 has seen a significant improvement in the Quality Points achieved by Gloucestershire Pharmacies. In 2018 106 Pharmacies were HLP accredited, by 2019 we have 110. With the transition to the Pharmacy Quality Scheme for Feb 2020 all Pharmacies will be expected to be HLP Level 1 approved, self-assessment is required every two years, so make sure you are up to date.

We have provided support and reminders to Contractors regarding NHS Choices, SCR's and NHS111 updates all of which have helped to improve the Quality Points achieved.

A plan to support the Pharmacy Quality Scheme (PQS) is being devised and will be in place by the end of September 2019.

Joint working

The LPC worked closely with the CCG and localities to help support applications for joint pre-reg placements, leading to 4 GP-community placements starting in Autumn 2019.

The local minor ailments scheme was amended following national review of prescribing of OTC medication. The medications on the service were reduced and the service was limited to patients who could not or would not pay- but it was not decommissioned.

The committee again had the opportunity to take the CCG health bus for a week during the summer, where we checked blood pressure and promoted both the NHS 'Move like a Jedi' and 'Blood in Pee' campaigns.

Over the year the CCG Prescription Ordering Line was offered to more surgeries, and numbers processed increased. The LPC worked with the CCG to try to influence prescribing, reinforcing the joint messaging that 56 day prescribing is not the best way to prescribe and looking to support the increased use of electronic prescriptions

The LPC started working with Cheltenham locality, and produced some joint guidelines to improve communication between surgeries and pharmacies and drive use of NHS mail.

We produced some joint guidance with the LMC to promote joint working on flu vaccination service, and to try and resolve some of the issues that crop up.

We worked with the CCG on a joint bid for some British Heart Foundation funding to deliver opportunistic blood pressure testing in some of our most deprived areas. The bid was won and we developed a service for pharmacies and community groups in Gloucester City. The service was launched in April 2019.

We worked with the PCU at PHE on an antibiotics governance checklist for use in pharmacy and 3 pharmacies developed and piloted this checklist.

Other workstreams

The LPC attended regular meetings throughout the year including:

Gloucestershire AMR network
AHSN polypharmacy and TCAMS working group
NHSE SW flu group
Gloucestershire LMC
HOSC
NHSE Quarterly Meetings
CD Local Intelligence Network meeting



Various other meetings with representatives from NHSE, Gloucestershire CCG, Gloucester Hospitals Trust and Gloucestershire Care Services were attended. The LPC started attending meetings at an ICS level and is actively working to embed community pharmacy in local workstreams, pathways and strategies.

PSNC

Over the year there was a significant amount of discussion and speculation about the new pharmacy contract. Committee members attended the national LPC/PSNC conference, and the treasurer attended a national training day.

Nationally- PSNC had a new CEO appointed, and Simon Dukes attended Gloucestershire AGM last year. Negotiations with NHSE resumed and a new contract for pharmacy is expected Summer 2019.

Governance

Governance of the LPC was maintained following the resignation of Fiona Castle and Liz Jardine, with tasks carried out by Fiona and Liz picked up by other officers and committee members. The plan for the committee going forward was to reorganise based on guidance for LPCs from PSNC, which was not published during the year. Although the committee does not have a Chief Officer this is allowed provided that committee governance is maintained. The committee completed and published their self assessment on time and there were no outstanding items for action.

Governance procedures were reviewed and ratified during the year. The LPC responded to GPhC consultations on change of inspections process and inspection of online pharmacies

Guests

Throughout the year the LPC had many guests including:

- Deborah Hylands – GPhC Inspector
- Chris Llewellyn- CCG pharmacist
- Teresa Middleton- CCG Chief Pharmacist
- Leah and Rosie- PCU researchers (PHE)
- Simon Dukes- CEO PSNC



Performance

The LPC publishes an action plan and budget at the beginning of each year. Performance in line with the action plan and adherence to budget are summarised below:

Contractor Support

The LPC has worked with contractors over the last 12 months to help resolve problems, provide training and development opportunities and assist contractors to deliver services and maximise income by meeting targets and deadlines.

Sam has visited the majority of pharmacies in Gloucestershire over the last 12 months, and provides telephone and email support in a timely and accurate fashion.

We have worked at a local and regional level to develop and deliver opportunities for contractors within the local health economy.

Services

Local service delivery over the last 12 months has improved- with more contractors delivering local services in higher volumes, and new services being commissioned locally against a national picture of services being decommissioned.

National average numbers for MUR and NMS have increased in the county since 2017/18- although we still have some way to go to deliver volume of services in line with some of the other areas in the South West- and NMS will receive increased focus from the LPC in the next financial year as MUR income decreases.

Data from local service delivery again shows that pharmacy services are valued by customers and save the NHS a significant amount of money.

Developing opportunities

In addition to supporting new service development with local partners, this year saw the LPC supporting Public Health England with the development of an Antibiotic Guardianship Toolkit for use in pharmacy- giving pharmacists the opportunity to take part in a pilot that was recognised at the National Antibiotic Guardianship Awards. The toolkit will be subject to further piloting before hopefully being rolled out nationally.

We have also been involved with other Antibiotic Guardianship work with the local council and Cardiovascular work with the CCG.

In 2019/20 Gloucestershire will take part in the national pilot for GP CPCS referrals



Promotion of Pharmacy

In 2018/19 the LPC again invested in a social media campaign to support flu vaccination season, with this rolling into promotion of minor ailments and the 'Pharmacy First' NHSE campaign.

We delivered a weeks' worth of interventions with the public and promotion of pharmacy on the CCG health bus, where LPC members and pharmacy staff checked BP and talked to the public about pharmacy.

We have also spoken at several GP surgery training events- and delivered Care Navigation training for surgery staff to help to increase the number of patients referred to pharmacy and reduce workload for GPs.

On a regional level- the LPC worked with other LPCs to deliver a community pharmacy focused workshop at the South West Clinical Senate- attended by senior decision makers and leaders from within NHSE, trusts, councils and CCGs



Gloucestershire LPC

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Grandma's forgotten to pack her medication, Aunt Ida lost a filling eating toffee, Dad pulled a muscle playing Monopoly here are the pharmacies open on Christmas Day to help you feel better

Cheltenham	11noon - 1pm	Badham Church Rd GL51 8UR Badham Newhall Road GL52 6AH
	8pm - 7pm	Badham Church Rd GL51 8UR Lloyds St Park Medical Centre GL52 4DF
Gloucester	11noon - 1pm	Badham Church Rd GL51 8UR Badham Kingsway GL2 2PY
	8pm - 7pm	Badham Church Rd GL51 8UR Boots, Barton St GL2 4DF
Stroud	8pm - 7pm	Boots GL2 1AS
Forest of Dean	1130am - 1230pm	Boots, Cinderford GL14 2DF
North Cotswolds	11am - 12noon	Badham Stree GL54 1RQ
Gloucestershire	12noon - 1pm	Sturth, Ashcroft Gardens GL7 3RH
Shireley	12noon - 1pm	Milthorpe, Camp St GL12 4BA
Tewkesbury	12noon - 1pm	Boots, Glouch St



11,078

People reached

896

Engagements

Boost again

LPC accounts have been prepared and audited by Hazelwoods LLP, and a summary P&L can be found on the following page.

GLOUCESTERSHIRE LOCAL PHARMACEUTICAL COMMITTEE
 PROFIT AND LOSS ACCOUNT FOR THE YEAR ENDED 31 MARCH 2019

	2019	2018
	£	£
Income		
NHS income	109,600	121,000
Pharmoutcomes	11,800	9,817
HLP income	203	-
Bank interest received	<u>203</u>	<u>509</u>
	121,806	131,326
Expenditure		
Chief officer's fees	4,275	25,648
Pensions	946	392
PSNC levy	34,331	17,165
Professional development manager	583	3,611
Members' expenses	5,452	15,085
Contactor events	288	2,599
Room hire	3,928	1,745
Wages and salaries	55,750	39,676
Computer costs	186	608
Sundry	774	1,338
Travelling	1,370	3,180
Pharmoutcomes licence and expenses	10,237	9,817
Telephone	84	277
Printing, postage & stationery	552	1,130
Advertising and promotion	10,196	7,290
Professional services	95	-
Training courses	720	1,830
Treasurer's honorarium	<u>-</u>	<u>514</u>
	<u>(129,767)</u>	<u>(131,905)</u>
(Deficit)/surplus before tax	(7,961)	(579)
Taxation	(39)	(97)
	<u>(8,000)</u>	<u>(676)</u>
(Deficit)/surplus for the year	(8,000)	(676)
Reserves brought forward	116,961	117,637
Reserves carried forward	<u>108,961</u>	<u>116,961</u>