

Service Specification for Commissioning an Improving Inhaler Technique through Community Pharmacy Service

1. This agreement is between

Greater Manchester Health and Social Care Partnership on behalf of NHS England- Greater Manchester Area Team
– hereafter known as “the Commissioner”.

Address: 3 Piccadilly Place, London Road, Manchester, M1 3BN

And the Provider: (hereafter known as “the pharmacy”)
Trading as:
Address:

Contractor ODS code:
F
Contact email address:

2. Purpose

The purpose of the Improving Inhaler Technique through Community Pharmacy service is to provide a brief intervention service to patients receiving inhaled medication for respiratory disease.

The Service is available to patients registered with a GP practice in Greater Manchester presenting a prescription for inhaled respiratory medication for the treatment of asthma or COPD to a participating pharmacy.

This service is commissioned as an Enhanced Service under the Pharmaceutical Services (Advanced and Enhanced Services) (England) Directions 2013.

3. Period

This agreement is for the period 1st November 2018 – 31st July 2019 (see Section 4 Termination). There is funding available for delivery of 1000 reviews. The service will terminate before 31/7/18 if this ceiling is reached. Contractors will be given one months’ notice of this eventuality.

4. Termination

One months' notice of termination must be given if the pharmacy or the commissioner wishes to terminate the agreement before the given end date.

The Commissioner may suspend or terminate this agreement forthwith if there are reasonable grounds for concern including, but not limited to, malpractice, negligence or fraud on the part of the pharmacy contractor.

Any evidence gathered and available pertaining to malpractice, negligence or fraud will be passed on to the GPhC and NHS Counter Fraud and precipitate appropriate actions being taken by the commissioner.

5. Obligations

The pharmacy shall provide the service in accordance with the specification (Schedule 1).

NHS England shall manage the service in accordance with the specification (Schedule 1).

6. Payments

Community Pharmacy Greater Manchester Healthcare Ltd (CHL) on behalf of the Commissioner will pay participating pharmacy contractors as follows:

A £10.00 payment will be made on completion of the initial assessment and a further £7.00 payment will be made on completion of the follow up, if clinically necessary. However payment will only be made once the pharmacy has completed an initial 5 consultations in full. No payment will be made if the required information has not been recorded on PharmOutcomes. Pharmoutcomes will generate the invoices for payment.

Payment shall be made by BCAS.

7. Standards

The service will be provided in accordance with the standards detailed in the specification (Schedule 1).

8. Confidentiality

Both parties shall adhere to General Data Protection Rules (GDPR), other requirements of the Data Protection Act (DPA) 2018 and the Freedom of Information Act 2000.

Any approaches by the media for comments or interviews must be referred to the Commissioner via the england.gmtop@nhs.net generic email address.


9. Indemnity

The pharmacy shall maintain adequate insurance for public liability and professional indemnity against any claims which may arise out of the terms and conditions of this agreement. Proof of adequate insurance should be provided to the commissioner if requested.

Any litigation resulting from an accident or negligence on behalf of the pharmacy is the responsibility of the pharmacy who will meet the costs and any claims for compensation, at no cost to the Commissioner or CHL.

10. Signature Agreement

Signature on behalf of the Area Team:

Signature	Name and Designation	Date
	Laura Browse , Deputy Director of Commissioning	15/10/18

Signature on behalf of the Contractor:

Signature	Name and Designation	Date