

## **Covid-19 Phase 3 Vaccination Booster Programme FAQ's**

### **Q1: Where do I find volunteers from to help?**

A: Volunteers can be sourced through a range of Voluntary, Local Authority (LA) and charitable organisations such as, the Good Samaritan's App, St Johns, LAs, Community or Charity Group; essential the volunteers must possess the competencies or have been appropriately trained to undertake the role or duties assigned and fully understand when they should seek help/advice. Therefore, there is a need for each provider to appraise staff of how the site operates and expectation of the volunteer.

### **Q2: Is it feasible to do 350 vaccines minimum within a pharmacy when we are quite high footfall anyway or would a gazebo at the back be better?**

A: There are variable options available that we cannot provide a definitive answer to this question, as there are likely to be several dependencies; working space /workforce required/premises suitability. The Querier may like to discuss with LPC for advice or other providers can share their experiences

### **Q3: How many staff in total is required on average for 350 vaccines or 100 vaccines?**

A: This will depend on premises layout, workforce strategy/model; vaccinator staff concurrent working from a number of pods (booths), ( administration time of approx. 5 minutes per vaccine, plus post observation period including patients that feel faint, Marshall available at all times, size and space of premises, exiting route.

### **Q4: Is it quite consistent if I ended up having an extra pharmacist for the day?**

A: Dependent on the operating model in place, and giving consideration to sufficient staff to manage both BAU and Covid vaccination service. In respect to workforce directed involved with the Enhanced Service you can manage the activities via the National Booking System (NBS) therefore workforce will depend on number of booking on the system.

### **Q5: How are the EOIs being scored?**

A: This is likely to be an assessment based on population need, accessibility of the site to the population and assessment of site's ability to deliver the Covid Vaccination Enhanced Service safely (capacity and capability to deliver)

### **Q6: Is there any additional information that can support my submission?**

A: A range of information can be found on the DHSC website; links to the various documents was send via email on 14 July 2021, title of the email "**Phase 3 Community Pharmacy Documents**", as well as via local Webinar and Information Prevention Control (IPC) guidance are all good reference source for information.