

Track and Trace Programme – GM Key Contacts

The full guidance and key contacts for the Community Pharmacy Track and Trace programme can be found [here](#). Please download and ensure you read these documents carefully.

Each GM locality has a contact tracing single point of contact. Their details are below if you need to contact the track and trace programme:

Locality	Contact Email
Bolton	Covid19contacttracing@bolton.gov.uk
Bury	infectioncontrolprevention@bury.gcsx.gov.uk
Manchester	mhcc.communitytestinghub@nhs.net
Oldham	COVID.Trace@oldham.gov.uk
Rochdale	infectioncontroldutydesk@rochdale.gov.uk
Salford	PHSecretary@salford.gov.uk
Stockport	contact.tracing@stockport.gov.uk
Tameside	covid-19@tameside.gov.uk
Trafford	covidtrace@trafford.gov.uk
Wigan	contact.tracing@wigan.gov.uk

Additional Guidance for Contractors

- If a contractor requires advice about contact tracing relating to a case in their setting they should email the GM Integrated Contact Tracing Hub on gmhscp.contracttracing@nhs.net and copy in the relevant locality email listed. The GM Integrated Contact Tracing Hub will then contact the setting to support with contact tracing.
- If the contractor is concerned about self-isolation advice given to an individual member of staff by national test and trace they can email the National Trace Disputes Hub on dhsctesttrace.self-isolation-disputes@nhs.net who have been set up to deal with disputes relating to being a contact or to isolation periods. Alternatively, the setting or contractor can request that the GM integrated Contact Tracing Hub does this on their behalf by emailing gmhscp.contracttracing@nhs.net.
- If a contractor believes they have been given incorrect advice by the GM Integrated Contact Tracing Hub, they should email the hub on gmhscp.contracttracing@nhs.net, setting out why they believe the advice is incorrect and asking that it is reviewed by a team leader. This is only if the advice was given by the hub and not by national test and trace.
- If the contractor is aware of a positive case, has undertaken contact tracing themselves, and has asked individuals to self-isolate as contacts they should ring the National Complex Settings Support Hub on 020 3743 6715. This will ensure that the identified contacts are recorded on the national system and that they are able to access the self-isolation support grant if they are eligible.