

CORONAVIRUS

ORDERING YOUR

PRESCRIPTIONS

Local pharmacies are experiencing unprecedented demand during the current COVID-19 pandemic. Please support your pharmacy at this time.

- ✔ Allow at least seven days between ordering your prescription and collecting from a pharmacy.
- ✘ Do not over order.
- ✘ Do not ring the pharmacy to see if your prescription is ready.
- ✘ If you go to a pharmacy to collect your prescription before it is ready, then they may ask you to call back later.
- ✔ If your prescription is urgent that day, please go to the pharmacy and they will complete as soon as possible. You may have to wait or call back.
- ✔ If you get a message from your surgery/NHS app to say your prescription has been processed, please give the pharmacy seven days to get it ready unless urgent or acute.
- ✔ The best way to order your repeat prescription is online through your GP practice or the NHS app.