



How to Register and use Livi-Connect

This is a web-based tool and an application does not need to be downloaded to use.

LIVI Connect is a free-to-use tool that lets NHS healthcare professionals see and treat their patients remotely by video. The initiative has been launched to help tackle the spread of coronavirus (Covid-19).

LIVI Connect is free to use for NHS healthcare professionals.

Simply register using your @NHS.net email address and you can begin seeing your patients by video in less than 60 seconds.

The website link is: <https://www.livi.co.uk/connect/>

How to register to access the tool

- Click register
- Click country
- Select profession
- Add your NHSmail account – this can be a personal or store email address
- Create password
- Click Register now
- You will get a notice saying registration is successful on your registered email
- Click on verification email received
- Go to the sign- in page
- Enter your password
- Add your mobile number
- You will be sent a verification code to your mobile
- Once set up, add the phone number of the patient you wish to conduct a consultation with
- The template message can be amended to outline who you are and the service you wish to provide
- Press send SMS and the patient will receive a link to click on
- The call will begin once the patient receives the text and taps on the link

Please note: this tool does not allow pre- bookable appointments. The patient would need to be called to arrange the time when they will be sent the link to their consultation.

You may wish to consider sending a separate message to arrange a specific time so they know when they will receive the link. The link will stay active as long as the pharmacist has the application open.