

# #PHARMACYHEROES

**GMLPC**  
**PRESENTS**



## PHARMACO

This is the story of how Ken Agravat's teams at branches based in Audenshaw (M34) and Openshaw (M11), have gone the extra mile during this difficult period...

They have been operating for the last four decades, during which they have seen many changes in the way that community pharmacies operate.

They have always gone the extra mile in the provision of services, and in the past have scooped some prizes in recognition of this, namely:

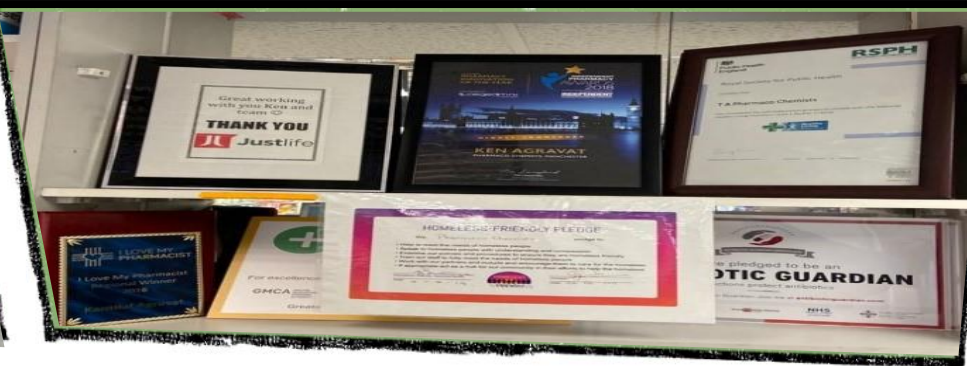
- I Love My Pharmacy - Regional Winner 2016;
- Independent Pharmacy Awards 2018 - Highly

They work with colleges and schools to promote healthy living as well as the profession of pharmacy, particularly the community sector.

They are also the first independent pharmacy to volunteer with Just Life, a local charity for the homeless, and Rainbow Haven, a local charity for asylum seekers. Some other charities with which they are affiliated include Age Concern and the Salvation Army.







Over the Easter bank holidays, their pharmacies opened from 11 AM to 5 PM rather than the recommended 3 hours that pharmacies are paid for.

They have put together sundry bags, provided free of charge, to the homeless and otherwise underprivileged for the last 3 years, but more so now at the height of their struggle - even providing food via Morrison's at a drop of a hat.

They have started ringing or visiting the most vulnerable patients to elevate any problems they may have, be it about lack of food, loneliness, or medicinal queries.

Finally, a touching letter received from a Pharmaco regular

May I pay a big compliment to yourself and your team during this tricky period. You have all been a pillar of the community by keeping your business open. Your staff are friendly, helpful and very cheerful, your business is clean and very welcoming. Well done and thank you very much. -  
Mr. B.

Thank you and well done to your team!  
Your patients are extremely grateful for all of your hard work...

