

**Public Health**

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Dear Pharmacy Contractor,

I am contacting you in relation to the planned changes to the arrangements in Oldham for recording and claiming reimbursement for the provision of an emergency hormonal contraception and supply of chlamydia screening and treatment.

Under the remit of the Greater Manchester Sexual Health Network's commissioners group all 10 local authorities are working collaboratively to develop a standardised specification, attendance template and similar payment for services provided to ensure Greater Manchester residents receive equitable provision across all localities. As such, Oldham has reviewed the specification for emergency hormonal contraception and screening for chlamydia and will be asking that pharmacies providing either of these provisions, now use PharmOutcomes to record consultations and to generate and submit invoices.

PharmOutcomes is a web-based system which helps community pharmacies provide services more effectively and makes it easier for commissioners to audit and manage these services. By collating information on pharmacy services it allows local and national level analysis and reporting on the effectiveness of commissioned services, helping to improve the evidence base for community pharmacy services. More information about PharmOutcomes can be found at: <https://pharmoutcomes.org>

CPGM Healthcare (CHL), who are currently contracted by Oldham Council to support the Healthy Living Pharmacy (HLP) until 31 March 2020, are working with Oldham Council to develop bespoke PharmOutcomes modules for Oldham. CHL will work with GMLPC to support all commissioned pharmacies around the changeover to PharmOutcomes, in particular in relation to accreditation, sharing of updated service specifications and confirmation of processes around invoice-raising. CHL will be in contact with commissioned pharmacists from Monday 28<sup>TH</sup> October and it is anticipated that we will commence invoice raising using PharmOutcomes from Friday 1<sup>st</sup> November.

The changes that are being made in relation to recording and reimbursement for the supply of emergency hormonal contraception and chlamydia screening, do not affect the current Patient Group Directions (PGD) that are in place - copies of which are attached for reference.

As stated in the letters sent to Pharmacy Contractors earlier this year, individual copy of these PGDs should be provided to those pharmacists that meet the competence requirements. It is the responsibility of the Pharmacy Contractor to ensure that pharmacists are competent to deliver this service and should retain a copy of their PGD authorisation sheet and their declaration of competence using the 'Declaration of Competence for pharmacy services' produced by CPPE and NHS Health Education England. This is available at <http://www.cppe.ac.uk>.

During Post payment Verification checks Pharmacy Contractors may be asked to provide evidence that only appropriate pharmacists were engaged to deliver this service. Pharmacy contractors are responsible for ensuring that pharmacists that they engage are working to the most recently issued PGD.

Pharmacists carry responsibility for ensuring that they are competent to practice under this PGD and should ensure that they maintain their competence as governed by General Pharmaceutical Council standards and codes. It is important that all pharmacists read through the reviewed PGD and ensure they understand any changes incorporated within it and where necessary ensure they meet the service specification in line with the PGD before signing.

It is the responsibility of the pharmacist to make sure that they are working to a valid PGD and they should make a note of any expiry date and ensure that they obtain a newer version when necessary.

The PGD should be used as a working document supported by any consultation documentation that is used.

If you have queries with regard to the move to PharmOutcomes or either of the PGDs please contact Andrea Entwistle on 0161 770 3386; any queries of a clinical nature can be addressed to Stephen Woods, Senior Medicines Optimisation Pharmacist at Greater Manchester Shared Services on 0161 212 5680.

Yours sincerely,

Andrea Entwistle

Public Health Business & Strategy Manager