

Your Reference:
Our Reference: MM-PH-200
Department: Medicines Management
Please ask for: Zoe Trumper

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27 March 2019

«FAO»
«Company_Name»
«Address_Line_1»
«Address_Line_2»
«Address3»
«City»
«State»
«ZIP_Code»

Dear «Dear»

NHS STANDARD CONTRACT 2019/20 FOR LOCALLY COMMISSIONED PHARMACY SERVICES

Please find enclosed the NHS Standard Contract 2019/20 with the embedded service specifications for Wigan Borough CCG's Locally Commissioned Pharmacy Services.

The CCG's Locally Commissioned Services affected by this are:

- Palliative Care Service
- Monitored Dosage System (MDS) Service
- Minor Ailment Scheme Service

Only the individual service specifications which are relevant to your Pharmacy/Pharmacies have been embedded into the contract document. As the contract document is a PDF, you will be unable to open the embedded service specifications. For this reason the service specifications have been attached separately for you to access them and for ease of dissemination to individual Pharmacy premises.

Palliative Care Service

There have been no changes to the service specification for this service. The service specification has been renewed for a period of 24 months.

Monitored Dosage System (MDS) Service

The Monitored Dosage System (MDS) Service is currently being updated following the outcome of the contract monitoring visits which have recently taken place. All Pharmacies providing the service have been visited by the Medicines Management Team and the outcome of these visits has informed a review of the service specification. As part of this process, the GP referral letter to the service has already been updated following feedback during the review and has been sent to Pharmacies in advance of the overall specification being updated.

A new service specification for the MDS service will be sent out as a variation of the NHS contract as soon as it is completed, however all Pharmacies are aware from the discussions which have taken place and the reports which have been provided to each Pharmacy of their responsibilities to provide the service in line with the current service specification and best practice guidance. Until the new service specification is complete, please advise your Pharmacies to continue to work to the current service specification for the MDS service dated January 2013.

Minor Ailment Scheme Service - 12 month Extension Only

Following publication of the NHS England guidance on conditions for which over the counter items should not routinely be prescribed in primary care work is currently underway within Greater Manchester (GM) to implement this guidance consistently across the Greater Manchester Health and Social Care Partnership (GMHSCP).

<https://www.england.nhs.uk/publication/conditions-for-which-over-the-counter-items-should-not-routinely-be-prescribed-in-primary-care-guidance-for-ccgs/>

Greater Manchester Medicines Management Group (GMMM) have issued a commissioning statement for medications used for minor self-limiting conditions which has been adopted by Wigan Borough CCG and we are now working with our GM colleagues to implement the policy over the next 12 months.

<https://www.wiganboroughccg.nhs.uk/get-involved/we-need-your-help?showall=&start=1>

The Primary Care (Optometry & Pharmacy) Team of the GMHSCP will be reviewing all Pharmacy Minor Ailment Schemes in operation across GM and advising on their future use. It is likely that the review will recommend changes to existing Minor Ailment Schemes therefore the Wigan Borough Minor Ailment Scheme service specification and accompanying protocols are being **extended for 12 months** pending the outcome of the review.

Although the existing protocols are being extended rather than updated and re-issued, providers are responsible for ensuring that staff remain alert to any developments in national guidance which has been issued since March 2016 and supersedes the information in the current protocols. Pending the update of the Minor Ailment protocols, providers must ensure that up to date evidence, best practice guidance and professional standards are followed at all times.

Further information following the GM review of Minor Ailment Schemes and any changes to our local scheme will be sent out to all Pharmacy Contractors over the coming 12 months.

The Greater Manchester Local Pharmaceutical Committee is aware of this work and involved in the development of supporting materials for Pharmacies to support implementation of the NHSE guidance. Should you require any further information please contact GMLPC

Please can you arrange for the authorised signatory to sign and return page 7 of the contract either by secure fax on 0203 009 5555 or by scanning and returning by email to catherine.oatley@wiganboroughccg.nhs.uk or by posting to the following address as soon as possible:-

Catherine Oatley
Medicines Management Department
Wigan Life Centre
College Avenue
Wigan
WN1 1NJ

Please can you ensure this information is communicated to any Pharmacies affected by this contract and that individual Pharmacies have copies of the service specification for each of the services they provide. All staff should familiarise themselves with the new documentation and review any SOPs to ensure they comply with the requirements within the specification.

If you have any queries regarding this change please contact the Medicines Management Department on 01942 482838

Yours sincerely

Zoe Trumper

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ACTING ASSISTANT DIRECTOR OF MEDICINES MANAGEMENT