

# CORONAVIRUS

# ORDERING YOUR

# PRESCRIPTIONS

Local pharmacies are experiencing unprecedented demand during the current COVID-19 pandemic. Please support your pharmacy at this time.

- ✓ Allow at least seven days between ordering your prescription and collecting from a pharmacy.
- ✗ Do not over order.
- ✗ Do not ring the pharmacy to see if your prescription is ready.
- ✗ If you go to a pharmacy to collect your prescription before it is ready, then they may ask you to call back later.
- ✓ If your prescription is urgent that day, please go to the pharmacy and they will complete as soon as possible. You may have to wait or call back.
- ✓ If you get a message from your surgery/NHS app to say your prescription has been processed, please give the pharmacy seven days to get it ready unless urgent or acute.
- ✓ The best way to order your repeat prescription is online through your GP practice or the NHS app.

If you do not have friends, family or a carer to support you, go to [gov.uk/coronavirus-shielding-support](https://www.gov.uk/coronavirus-shielding-support) or call **0800 028 8327**, the Government's dedicated helpline.

**CORONAVIRUS**  
**STAY HOME**  
**PROTECT**  
**THE NHS**  
**SAVE LIVES**