

# NHS Community Pharmacy Minor Ailments Service - Record Form

Patients details

Registration													
<b>Date of First Visit</b>													
<b>Name</b>													
<b>Date of Birth</b>													
<b>Ethnicity</b>													
	White - British												
	White - Irish												
	White - Gypsy or Irish Traveller												
	White - Other												
	Mixed - White and Black Caribbean												
	Mixed - White and Black African												
	Mixed - White and Asian												
	Mixed - Other mixed groups												
	Asian or Asian British - Indian												
	Asian or Asian British - Pakistani												
	Asian or Asian British - Bangladeshi												
	Asian or Asian British - Chinese												
	Asian or Asian British - Other Asian Background												
	Black or Black British - African												
	Black or Black British - Caribbean												
	Black or Black British - Other black background												
Arab													
Any other ethnic group													
Prefer not to say													
<b>Postcode</b>													
<b>Address</b>													
<b>Gender</b>													
	Male												
	Female												
	Prefer not to say												
		<b>GM Locality</b>											
					Bury								
					Heywood, Middleton & Rochdale								
					Manchester								
					Oldham								
					Salford								
					Stockport								
					Tameside & Glossop								
					Trafford								
					Wigan								
<b>Eligibility for GM MAS Service</b>	Individual is named on a current HC2 charges certificate												
	Individual or their partner receives Income Support, Income based Job seekers Allowance or Income related Employment and Support allowance												
	Individual is a young person under the age of 20 who is dependent on someone receiving those benefits												
	Individual receives Universal Credit where where entitlement to free prescriptions is stated on the Universal Credit award notice												
<b>Please confirm if evidence of exemption has been checked:</b>				yes		No							

Minor Ailments Service - Consultation Information																		
Date of consultation																		
Patient Name																		
Consent to share with GP	Yes		consent to share given					This information will be passed to the patient's GP, and may also be shared with the CCG and NHSE for the purposes of service monitoring and post-payment verification'										
	No		consent to share not given															
Patients GP Practice																		
Patient Present	Yes		No		If no please state reason													
	face to face			digital			Phone											
Pharmacist Name																		
GPhC Number																		
Presenting Symptoms 1																		
	Allergy	Athletes Foot	Atopic Eczema	Constipation	Contact dermatitis	Diarrhoea	Dry eyes	Ear Wax	Fever	Head lice	Indigestion & heartburn	Insect bites & stings	Mouth Ulcers	Nappy Rash	Pain(Including Teething)	Threadworm	Oral Thrush	
Were any red flag symptoms identified?				Yes		No												
If there were red flag symptoms, where is the patient being referred to?	GP via usual appointment, Print notification & hand to patient at the end of the consultation. notification will also be sent electronically to patient's GP								GP urgent request by telephone. Pharmacist to telephone GP surgery to arrange an appointment									
	NHS 111 urgent via telephone								Dentist									
	Walk-in centre								Podiatrist									
	A&E								Optometrist									
Presenting Symptom 1 Outcome																		
Outcome of consultation	provide advice and a medicine from the local formulary, supported by advice on its use																	
	provide advice on the management of the ailment plus a referral to an appropriate healthcare professional																	
Presenting Symptom 2																		
	Allergy	Athletes Foot	Atopic Eczema	Constipation	Contact dermatitis	Diarrhoea	Dry eyes	Ear Wax	Fever	Head lice	Indigestion & heartburn	Insect bites & stings	Mouth Ulcers	Nappy Rash	Pain(Including Teething)	Threadworm	Oral Thrush	
Were any red flag symptoms identified?				Yes		No												
If there were red flag symptoms, where is the patient being referred to?	GP via usual appointment, Print notification & hand to patient at the end of the consultation. notification will also be sent electronically to patient's GP								GP urgent request by telephone. Pharmacist to telephone GP surgery to arrange an appointment									
	NHS 111 urgent via telephone								Dentist									
	Walk-in centre								Podiatrist									
	A&E								Optometrist									

Presenting Symptom 2 Outcome												
Outcome of consultation	provide advice and a medicine from the local formulary, supported by advice on its use											
	provide advice on the management of the ailment plus a referral to an appropriate healthcare professional											
Information and advice provided	Discussed symptoms - Duraton and what is normal											
	Discussed self care messages											
	Given antibiotic advice where appropriate											
	Printed information provided - self care forum factsheet											
	Printed information provided - patient.co.uk health information											
	Printed information provided - antibiotic leaflet											
	<b>Ensure the safety netting message is given to all patients: If your symptoms do not improve or become much worse, then either come back to see me or seek advice from your GP. You can call NHS 111 or 999 if the matter is urgent and a Pharmacist or GP is not available</b>											
Service audit												
How did you hear about the service?							Without service would patient have:					
	Referral by NHS111	Referral by GP practice	Promotion by Pharmacy	Word of Mouth	Referred by Optician	Other (Please State)		Gone without medication	Purchased medication	Contacted GP practice	Contacted the out of hours service	Visited A&E or an urgent care centre
Patient Experience												
Would patient recommend to friends and family?							Would the patient use the service again?					
	Extremely likely	Likely	Neither likely nor unlikely	Unlikely	Extremely unlikely	Don't know		Extremely likely	Likely	Neither likely nor unlikely	Unlikely	Extremely unlikely
Patient Comments												