

Consent to share with GP	Yes	consent to share given		This information will be passed to the patient's GP, and may also be shared with the CCG and NHSE for the purposes of service monitoring and post-payment verification'													
	No	consent to share not given															
Patients GP Practice																	
Patient Present	Yes	No	If no please state reason														
	face to face		digital		Phone												
Pharmacist Name																	
GPhC Number																	
Presenting Symptoms 1																	
	Allergy	Athletes Foot	Atopic Eczema	Constipation	Contact dermatitis	Diarrhoea	Dry eyes	Ear Wax	Fever	Head lice	Indigestion & heartburn	Insect bites & stings	Mouth Ulcers	Nappy Rash	Pain(Including Teething)	Threadworm	Oral Thrush
Were any red flag symptoms identified?				Yes	No												
If there were red flag symptoms, where is the patient being referred to?	GP via usual appointment, Print notification & hand to patient at the end of the consultation. notification will also be sent electronically to patient's GP							GP urgent request by telephone. Pharmacist to telephone GP surgery to arrange an appointment									
	NHS 111 urgent via telephone							Dentist									
	Walk-in centre							Podiatrist									
	A&E							Optometrist									
Presenting Symptom 1 Outcome																	
Outcome of consultation	provide advice and a medicine from the local formulary, supported by advice on its use																
	provide advice on the management of the ailment plus a referral to an appropriate healthcare professional																
Presenting Symptom 2																	
	Allergy	Athletes Foot	Atopic Eczema	Constipation	Contact dermatitis	Diarrhoea	Dry eyes	Ear Wax	Fever	Head lice	Indigestion & heartburn	Insect bites & stings	Mouth Ulcers	Nappy Rash	Pain(Including Teething)	Threadworm	Oral Thrush
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	NHS 111 urgent via telephone							Dentist									
	Walk-in centre							Podiatrist									
	A&E							Optometrist									
Presenting Symptom 2 Outcome																	
Outcome of consultation	provide advice and a medicine from the local formulary, supported by advice on its use																
	provide advice on the management of the ailment plus a referral to an appropriate healthcare professional																
Information and advice provided	Discussed symptoms - Duraton and what is normal																
	Discussed self care messages																
	Given antibiotic advice where appropriate																
	Printed information provided - self care forum factsheet																

Printed information provided - patient.co.uk health information

Printed information provided - antibiotic leaflet

Ensure the safety netting message is given to all patients: If your symptoms do not improve or become much worse, then either come back to see me or seek advice from your GP. You can call NHS 111 or 999 if the matter is urgent and a Pharmacist or GP is not available

Service audit

How did you hear about the service?	Referral by NHS111	Referral by GP practice	Promotion by Pharmacy	Word of Mouth	Referred by Optician	Other (Please State)	Without service would patient have:	Gone without medication	Purchased medication	Contacted GP practice	Contacted the out of hours service	Visited A&E or an urgent care centre	Visited a walk in centre	Other (Please State)

Patient Experience

Would patient recommend to friends and family?	Extremely likely	Likely	Neither likely nor unlikely	Unlikely	Extremely unlikely	Don't know	Would the patient use the service again?	Extremely likely	Likely	Neither likely nor unlikely	Unlikely	Extremely unlikely	Don't know

Patient Comments