

Welcome to the CPPE North West newsletter.

This is the second edition of our newsletter. If you would like a copy of the previous edition please contact one of our regional tutors, details can be found below.

We also have a new regional tutor joining our team from April- Craig Smith. We are looking forward to welcoming Craig to our team.

If you have any questions or suggestions of what should be included in future newsletters please contact one of the regional tutors:

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### Online workshops

In line with government advice, CPPE has postponed all face-to-face events. We are now offering workshops online via the zoom platform. The online workshops offer the same range of activities, group discussion, small group learning & networking as the face-to-face workshops but in the comfort of your own space. Pharmacists, pre-reg's and pharmacy technicians from any sector are welcome to attend. Please book quickly as places fill fast.

Topics include:

- [COPD focal point](#)
- [Asthma focal point](#)
- [Deprescribing](#)
- [Mental capacity 2005 & covert administration of medicines](#)
- [Consultation skills](#)
- [Emergency contraception](#)
- [Supporting patients living with dementia](#)
- [Antimicrobial Stewardship](#)
- [Falls Prevention](#)
- [Depression](#)

The attached workshop flyer contains more information about each workshop and the link to book your place.

### Community Pharmacy Consultation Service

The NHS Community Pharmacist Consultation Service (CPCS) launched as an advanced service of the community pharmacy contract in October 2019.

CPPE has developed a range of learning resources for pharmacists and pre-registration pharmacists to prepare to provide the CPCS, including a self-assessment framework which helps you to identify gaps in your knowledge.

We have now introduced the *NHS Community Pharmacist Consultation Service: essential skills* programme.

The aim of the programme is to support pharmacists and pre-registration pharmacists to develop the knowledge, skills and confidence needed to undertake effective consultations, communications and clinical assessments in order to provide the NHS CPCS.

The programme is made up of two components: a self-directed e-course and either a single online workshop (hosted by CPPE) or a series of two interactive workshops (hosted by RPS/RCGP). You must complete both components (the e-course and attend the online workshop(s) to meet the learning objectives below.

You need to work through materials in the e-course ahead of attending the online workshop(s). Significant activities that you should complete before the workshop are clearly signposted to help you get the most benefit from either organisation's online workshop.  
(Note: we estimate these tasks to be around 10 to 12 hours of learning)

You can then revisit the e-course after the online workshop(s) to complete any outstanding learning and use the e-course as a resource to keep you up to date.

**The CPPE workshops fill up extremely quickly book your place now to avoid disappointment.**

<https://www.cppe.ac.uk/programmes/e/t/cpcs-ew-01>

### E-learning

E-learning programmes are great for self-study. They are online interactive learning programmes, podcasts or e-lectures.

#### [NHS Discharge Medicines Service: improving outcomes for patients transferring care](#)

This is a 2 hour self-directed e-learning programme. This programme aims to support community pharmacy professionals to deliver the NHS Discharge Medicines Service. It will enable pharmacy professionals in other settings to understand how their role links to the patient's journey through this service. The [declaration of competence](#) for this service is also now available.

#### [Remote consultation skills](#)

This 2 hour 30 minute e-learning programme is for all pharmacy professionals undertaking virtual consultations. It has been developed to support you in applying your existing consultation skills when undertaking consultations via video and over the telephone.

### Supporting You

We know that this is a challenging time for everyone. The [Supporting You](#) section of our website has lots to offer to help you and your teams at this time and going forward. The [resilience resources](#) has lots of suggestions of where help can be sought.

### Covid -19

The CPPE [COVID-19 learning and resource hub](#) draws together the resources that we think would be most useful for a range of situations; for example COVID vaccination programme, returning to pharmacy practice, upskilling to look after those who are critically unwell.

You can also go straight to the [COVID-19 gateway page](#) where we have collated a range of advanced learning and tools.

### Pharmacy Technicians

Would you like to upskill? CPPE has an [Accuracy Checking Pharmacy Technician Programme \(ACPT\)](#). This programme is fully funded for pharmacy technicians working in small chain and independent community pharmacies, health & justice sector and most NW hospitals. However, the

programme is available to pharmacy technicians working in any sector, with employer support. The programme is expected to take 3-12 months to complete. Learning includes resources for self-directed study, e-learning and practice-based activities.

Contact [acpt@cppe.ac.uk](mailto:acpt@cppe.ac.uk) if you cannot find the answers to your question on the Accuracy checking pharmacy technician programme pages.

As a pharmacy technician you may also be interested in the e-learning [\*Professionalism and professional judgement for pharmacy technicians\*](#)

[\*Pharmacy technician gateway page\*](#) is also a great one stop shop for Pharmacy technician resources.

### Foundation Pharmacist Programme

CPPE is here to support pharmacy professionals throughout their career. If you are a Provisionally Registered Pharmacist working in a small chain or independent community pharmacy, primary care or the health and justice sector, don't miss out on the [\*Foundation Pharmacist Programme\*](#).

This programme builds on your knowledge and experience from your degree and pre-registration developing your skills further. Module 2 is a fantastic way to help you revise for the GPhC examination as most of the case based module includes high weighted topics.

The programme includes support from a CPPE education supervisor and assessments that will aid you to build up a portfolio of evidence for your future.

### Fundamentals of palliative care

CPPE are delighted to announce the launch of our new e-course, *Fundamentals of palliative care*, which aims to support pharmacists and pharmacy technicians in any sector of practice to provide a person-centred holistic approach to palliative care which goes beyond the supply of medicines.

The e-course includes interactive activities, audio, and video to help you to understand what palliative and end-of-life care means, and how to recognise that someone is at this time of their life.

The *Fundamentals of palliative care* programme covers:

- what palliative care is and how national guidance has influenced palliative care services.
- how to communicate confidently with people and their carers regarding palliative care, giving them the tools to respect patients' wishes and navigate responses when things go wrong.
- supporting the management of key symptoms that people might experience during palliative care and at the end of life.

- the role of the pharmacy professional in the care of people who are accessing palliative care within national priorities.
- how to respond to issues raised with the supply of medicines and products for palliative care, without compromising person-centred care.

Working through the six-unit e-course, you will develop your consultation skills further, using tools to navigate conversations with people and their carers during their palliative care. You will be confident in the symptoms experienced during palliative care and their management, including pain management and management of nausea and vomiting, constipation and other symptoms.

This programme is open to pharmacists, pharmacy technicians, and pre-registration trainees.

To access the programme, visit:

<https://www.cppe.ac.uk/programmes/l/palliative-ec-01/>