

**Your Reference:**  
**Our Reference:** MM-PH-221  
**Department:** Medicines Management  
**Please ask for:** Zoe Trumper

**Tel:** 07810181043  
**Fax:** 0203 009 5555  
**Website:** [www.wiganboroughccg.nhs.uk](http://www.wiganboroughccg.nhs.uk)  
**Email:** [zoe.trumper@wiganboroughccg.nhs.uk](mailto:zoe.trumper@wiganboroughccg.nhs.uk)

16 September 2021

Dear Pharmacist

## **UPDATE REGARDING CHANGES TO THE MONITORED DOSAGE SYSTEM (MDS) SERVICE ONLINE CLAIM PLATFORM**

We wrote to you in August to advise that the current online claim submission module for the Wigan CCG commissioned MDS service (ServicePact) would no longer be available from October/November 2021 and that we were working with PharmOutcomes to set up a similar claim module on their web-based system to ensure pharmacy contractors could continue to claim payment for this service.

We are now in a position to confirm the arrangements for the change of platform and details of how pharmacy contractors providing the CCG commissioned MDS service can submit claims.

The current Cegedim (ServicePact) platform will remain open until 31 October 2021. This will be for pharmacies to submit any claims for provision of MDS provided **up to and including 30 September 2021**. Claims from 1 October 2021 onwards must not be submitted onto the Cegedim (ServicePact) platform and will not be paid. Invoices for claims up to and including 30 September (including any backdated claim for the previous 3 months) submitted via this platform will be run on 5<sup>th</sup> November instead of 5<sup>th</sup> October to allow all pharmacies additional time to submit any outstanding claims onto this platform before the platform closes and final invoices are run.

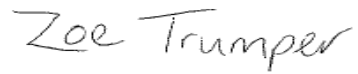
Any MDS claims relating to service provision **from 1 October 2021 onwards must be submitted on the new PharmOutcomes platform**, to reiterate, any claims relating to 1 October 2021 onwards which are submitted on the Cegedim ServicePact platform will not be paid.

Once again, we apologise for the short notice of this changeover, however, we have taken steps to ensure there is a crossover period which allows pharmacies additional time to submit claims on the current platform before it closes which should minimise any disruption for pharmacy teams who provide this service. The final amendments to the new Pharmoutcomes MDS claim platform are currently being completed to ensure the module is as similar as possible to the former platform and we will send a reminder email to all pharmacies providing this service once the Pharmoutcomes platform is live.

We would also like to reiterate that all other aspects of the CCG commissioned MDS service will remain unchanged at this time.

If you have any queries regarding this change, please contact the Medicines Management Team on 07810181043.

Yours sincerely

A handwritten signature in cursive script that reads "Zoe Trumper".

Zoe Trumper

**ASSISTANT DIRECTOR OF MEDICINES MANAGEMENT**