

Oldham CCG Antiviral Stock Arrangements – 2021/22

Oldham CCG has commissioned 9 pharmacies across the borough to hold a range of antiviral medicines for influenza outbreaks. 8 of the pharmacies hold the following stock:

Antiviral stock levels per pharmacy (except Lloyds at the Integrated Care Centre – see below):

Antivirals	Per Pack	Quantities held (courses)
Tamiflu (Oseltamivir) 75mg caps	10	X20
Tamiflu (Oseltamivir) 45mg caps	10	X12
Tamiflu (Oseltamivir) 30mg caps	10	X12
Tamiflu (Oseltamivir) 6mg/mL suspension	65	X3
Relenza (Zanamivir) 5mg inhalation powder	20	X2

Additionally the **Lloyds Pharmacy at the Integrated Care Centre (ICC)** holds the following stock:

Relenza (Zanamivir) 5mg	12 Inhalers
Tamiflu (Oseltamivir) 6mg/ml	10 bottles
Tamiflu (Oseltamivir) 75mg	149 courses
Tamiflu (Oseltamivir) 45mg	110 courses
Tamiflu (Oseltamivir) 30mg	112 courses

Access at each pharmacy is via **normal opening hours** which are listed on Appendix 1.

Out-of-hours access

There is currently no arrangement for access to antiviral medicines in an out-of-hours situation but coverage between all the pharmacies is typically from:

7.00am to 11pm on Mondays to Fridays

7.00am-10.30pm on Saturdays

8.00am to 11.00pm on Sundays

Please see Appendix 1 for individual pharmacy opening times

Pharmacies will need advanced notice of large prescription quantities

'Out of Season' Arrangements

The period of time before the Chief Medical Officer's letter is issued allowing prescribing of antivirals on NHS FP10 prescriptions is known as being 'Out of Season'

If influenza is diagnosed 'out of season' involving a local outbreak in an 'at risk group' such as in a care home, residential or nursing home, a prescriber may wish to prescribe antiviral medication. 'Out of season' use of FP10s is not allowed and so it is undertaken on a Patient Specific Direction (PSD). The templates for PSDs are found in appendix 2 and 3.

The following points should be borne in mind:

Guidance for Prescribers:

1. The pharmacies, with the exception of the Lloyds Pharmacy at the ICC, have relatively small numbers of treatments stocked in anticipation.
2. Each pharmacy has 20 x 75mg courses, and enough 45mg and 30mg courses to allow another 12 patients to be treated with a combination. The Care Home PSD should only contain the patient details of a maximum of 20 patients. This will allow Multiple PSDs to be taken to multiple pharmacies and prevent delay of having to wait for stock to be ordered.
3. Both PSDs require the dose to be written in mg, with the strength of the preparation not being required to allow pharmacies to use up the stock they have available – e.g. pharmacies will have flexibility to use 30mg tablets and 45mg tablets to make 75mg dose if needed.
4. The templates for the PSDs for individuals and groups of patients are found in appendix 2 and 3 respectively.
5. GP Practices should only be contacted to write an individual PSD, Go to Doc will be contacted for a Group PSD or individual PSD during out of hours.
6. The PSDs are formatted so it can be typed or handwritten at the care home to avoid delay of a care home representative having to travel to collect the PSD.
7. If a care home PSD contains patients needing different formulations doses or durations of Tamiflu, please consider separating these patients clearly on the form to make it easier to spot for the pharmacy team. A separate PSD will be needed for different medications, one for Tamiflu and one for Relenza. Please see BNF or SPCs for specific doses and duration regarding all patients especially when regarding weight and kidney impairment.
8. Make practice staff aware that high risk patients with influenza symptoms should be assessed on the same day and treatment must be started within 48 hours of onset.

Guidance for care home, residential and nursing team:

1. During working hours if only one patient is confirmed to have flu, contact the patient's GP practice to arrange an assessment and an individual PSD to be written. If more than one patient is affected, contact Go to Doc to arrange an assessment and a group PSD to be written. The PSD should be written in the care home to avoid delay in collecting the form.
2. Contact one of the nine designated pharmacies using the designated phone number to inform the pharmacy of the number of patients affected and number of antivirals needed. This is to ensure that the pharmacy has the available stock. The list of pharmacies can be found in Appendix A.
3. During bank holidays, weekends and out of hours (after 5pm) – Contact Go to Doc, regardless of whether the PSD is for an individual case or group.
4. If there are more than 20 patients to be treated then there should be multiple PSD documents – these may need to be taken to separate pharmacies to ensure rapid dispensing.
5. The care home staff are responsible for collecting antiviral medicines from the pharmacy when ready. The pharmacy is not responsible for delivering the medicines.

Guidance for Pharmacies

1. The care home should give enough notice to the pharmacy to allow them to prepare the items ahead of collection.
2. The 75mg dose of Tamiflu can be made up with a combination of 30mg and 45mg capsules if unable to fulfil the PSD with 75mg capsules alone. If this is the case, please state on dispensing label to be taken with 30mg/45mg capsule to make a total dose of 75mg.
3. If supplying the liquid formulation, please include dose in mLs. As this item is a special container please give enough full bottles to complete the course for the patient with a note to discard remainder once course is complete.
4. Please direct any queries back to the prescriber as soon as possible to avoid delay in treatment.
5. The stock should be replenished to the agreed stock levels after each dispensing and the CCG informed of the cost of this for reimbursement – please see point 6 below

6. The pharmacy will be reimbursed for the dispensing fees at the standard NHS rates for dispensing. They will also be reimbursed for the cost of the stock as it is being replenished. The out of season pharmacy claims form should be used for these fees and sent to the medicines optimisation team at the CCG via the email address: oldccg.medicinesoptimisationenquiries@nhs.net. Please send forms for reimbursement of stock and dispensing fees at the end of the month.
7. If any unused stock becomes expired please contact the medicines optimisation team at the CCG via the email address oldccg.medicinesoptimisationenquiries@nhs.net. To arrange plans for replenishing stock and reimbursement.
8. Please note the PSD is for the supply and retention of the brands Tamiflu and Relenza. Reimbursement for stock will be based on cost of these brands. If there are any issues obtaining these brands please contact the medicines optimisation team at the CCG via the email address: oldccg.medicinesoptimisationenquiries@nhs.net
9. Appendix 4 contains a template that can be used to submit claims. A form does not have to be submitted if no PSDs were completed within the month.
10. The PSD document must be retained in the pharmacy for the period of time in line with local and national guidance and legislation – currently a minimum of two years as per private prescription requirements.

Use of Antivirals 'In Season'

Standard NHS prescriptions, FP10s, will be issued for all patients. These will be submitted for payment to the NHSBSA.

Stock will need to be replenished to the agreed levels.

There is no requirement to inform the CCG of this activity.

Appendix 1: Pharmacy Opening Times – corrected September 2021

NAME and Address	TEL / FAX / Email	OPENING HOURS
<p>BOOTS UK LTD 6 Elk Mill Central Park Broadway Royton Oldham OL2 5HX</p>	<p>Tel 0161 652 1620 Fax 0161 652 1585 Email pharmacy.fx611@nhs.net Palliative/Antiviral Px designated mobile contact number: 07783309451</p>	<p>MON 08:30 – 20:00 TUE 08:30 – 20:00 WED 08:30 – 20:00 THU 08:30 – 20:00 FRI 08.30 – 20.00 SAT 08:30 – 19:00 SUN 11:00 – 17:00</p>
<p>FOCUS PHARMACY The Keppel Building Ashton Road West Off Oldham Road Failsworth Manchester M35 0AD</p>	<p>Tel 0161 682 6035 Fax 0161 682 7871 Email pharmacy.fl059@nhs.net Palliative/Antiviral Px designated mobile contact number: 07783373483</p>	<p>MON 08.30 – 18.30 TUE 08.30 – 18.30 WED 08.30 – 18.30 THU 08.30 - 18:30 FRI 08.30 – 18.30 SAT 09.00 – 17.00 SUN CLOSED</p>
<p>LLOYDS PHARMACY Oldham ICC New Radcliffe Street Oldham OL1 1NL</p>	<p>Tel 0161 626 5426 Fax 0161 626 5458 Email pharmacy.fve24@nhs.net Palliative/Antiviral Px designated mobile contact number: 07783309944</p>	<p>MON 08:15 – 19:00 TUE 08:15 – 19:00 WED 08:15 – 19:00 THU 08:15 – 19:00 FRI 08:15 – 19:00 SAT 09:00 – 17:30 SUN 10:00 – 16:00</p>
<p>Oldham Late Night Pharmacy 87-89 Lees Road, Oldham, Greater Manchester, OL4 1JW</p>	<p>Tel/Fax 0161 6522221 Email pharmacy.fdv91@nhs.net Palliative/Antiviral Px designated mobile contact number: 07783373304</p>	<p>MON 07:30 – 22:30 TUE 07:30 – 22:30 WED 07:30 – 22:30 THU 07:30 – 22:30 FRI 07:30 – 22:30 SAT 07:30 – 22:30 SUN 10:00 - 20:00</p>
<p>OUR PHARMACY Hopwood House Vineyard Lees Road Oldham OL4 1JN</p>	<p>Tel 0161 624 5101 Fax 0161 850 5101 Email pharmacy.fjf58@nhs.net Palliative/Antiviral Px designated mobile contact number: 07783373447</p>	<p>MON 07:00 – 22:30 TUE 07:00 – 22:30 WED 07:00 – 22:30 THU 07:00 – 22:30 FRI 07:00 – 22:30 SAT 07:00 – 20:30 SUN 08:00 – 17:00</p>
<p>Seemed Pharmacy 165 Waterloo Street , Oldham, OL4 1EN</p>	<p>Tel 0161 620 7100 Fax: 0161 850 7100 Email pharmacy.fp837@nhs.net Palliative/Antiviral Px designated mobile contact number: 07761692243</p>	<p>MON 09:00 – 13:00 14:00 -19:00 TUE 09:00 – 13:00 14:00 -19:00 WED 09:00 – 13:00 14:00 -19:00 THU 09:00 – 13:00 14:00 -19:00 FRI 09:00 – 13:00 14:00 -19:00 SAT 09:00 – 12:00 SUN 18:00 – 23:00</p>

<p>STRACHAN'S CHEMIST 7 New Street Uppermill OL3 6AU</p>	<p>Tel/ Fax: 01457 820228 Email pharmacy.fhe42@nhs.net Palliative/Antiviral Px designated mobile contact number: 07761682866</p>	<p>MON 08.30 – 18.30 TUE 08.30 – 18.30 WED 08.30 – 18.30 THU 08.30 – 18.30 FRI 08.30 – 18.30 SAT 09.00 – 13.00 SUN CLOSED</p>
<p>TESCO PHARMACY Featherstall Road North Oldham OL9 6BW</p>	<p>Tel 0161 602 8925 Email pharmacy.fw694@nhs.net Palliative/Antiviral Px designated mobile contact number: 07761692236</p>	<p>MON 08.00 – 23.00 TUE 07.00 – 23.00 WED 07.00 – 23.00 THU 07.00 – 23.00 FRI 07.00 – 23.00 SAT 07.00 – 22.00 SUN 11.00 – 17.00</p>
<p>Well Pharmacy 38 / 40 Market Square Royton Oldham OL2 5QD</p>	<p>Tel 0161 624 4104 Fax 0161 633 9031 Email pharmacy.fgc21@nhs.net Palliative/Antiviral Px designated mobile contact number: 07761692231</p>	<p>MON 08:30 - 17:30 TUE 08:30 - 17:30 WED 08:30 - 17:30 THU 08:30 - 17:30 FRI 08:30 - 17:30 SAT CLOSED SUN CLOSED</p>

Appendix 2 – The PSD Template for Care Homes



Out of Season PSD
care homes flu PSD 21

Appendix 3 – The PSD Template for Individuals



Out of Season PSD
Individual flu PSD 202

Appendix 4 – Template for pharmacy reimbursement



Out Of Season
Pharmacy claims forr