



HEALTHY LIVING PHARMACY LEADERSHIP TRAINING

THURSDAY 9 NOVEMBER 2017
7PM TO 10PM

(hot buffet served from 6.45pm)

**Holiday Inn, M1, Jct.8 | Breakspear Way,
Hemel Hempstead, Hertfordshire, HP2 4UA,**

Leyla Hannbeck, Chief Pharmacist/Director of Pharmacy at the National Pharmacy Association will be presenting this training which covers the following:

- Changes in pharmacy and the direction of travel
- What you need to know about Healthy Living Pharmacies
- The role of Health Champions
- General Pharmaceutical Council (GPhC) standards and NHS requirements
- Qualities seen in great leaders and how this relates to pharmacy
- Understanding the employment laws
- Change management
- The ability to build strong relationships
- How to build a great team – lead, motivate, delegate, develop self and others
- Communication
- How to give feedback
- How to manage a conflict situation
- Group work, examples and action plan

Participants are presented with a certificate at the end of the session which can be counted towards continuing professional development (CPD).

To book your place at the above event email your name and the name of your pharmacy to info@hertslpc.org.uk.

One of the Quality Payment criteria is: 'On the day of the review, the pharmacy is a Healthy Living Pharmacy level 1 (self-assessment).'

Leadership training is one of the key criteria for becoming a HLP.

It must be undertaken by the manager and/or pharmacist.

Leadership training supports development of the pharmacy team to change from reactive to proactive provision of health services.

HERTFORDSHIRE LPC

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