

Spectrum Drug and Alcohol Service Hertfordshire

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CGL Hatfield St Martin's House, 14 The Common Hatfield AL10 0UR



August 2019

Dear Pharmacist,

New Service Level Agreement for Service Level Agreement for Supervised Consumption Programme and Pharmacy Needle & Syringe Programme including Naloxone Take Home

Please find enclosed revised Service Level Agreement (SLA) for the provision of Supervised Consumption for **Opiate Replacement Treatment** and **Pharmacy Needle & Syringe Programme including Naloxone Take Home** which comes into effect on September 1st 2019. Some of you participate on both schemes. Those of you already involved in the Pharmacy Needle & Syringe Programme including Naloxone Take-Home will notice changes to payment arrangements which will come into effect from April 1st 2020.

Please familiarise yourself with the joint agreement which include the use of PharmOutcomes for records management, information sharing and payment arrangements.

In order to fully participate on this SLA you will require to undertake accredited CPPE training on substance use and misuse and safeguarding children and vulnerable adults every two years. Details on skills and competency framework and required training for both SLAs are included.

For Naloxone Take-Home new staff will need to have attended training on Naloxone Take-Home before engaging in the delivery of the service. We will be holding another Pharmacy training event for Naloxone Take-Home in January 2020. In the meantime any requests for extra training can be made to the Nurse Clinical Lead or NSP Lead.

Kindly sign the attached Service Level Agreement Terms and Conditions which you will need to personalise with your Pharmacy Name. For those of you working as part of a group of pharmacies under the same Company Name you will need to involve your Head Office and include all names in the one document.

We thank you for your interest and on-going partnership work with our service and service users.

Yours sincerely,

Steve Smith
Services Manager



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Change, grow, live (CGL) Registered Office: 3rd Floor, Tower Point, 44 North Road, Brighton BN1 1YR. Registered Charity Number in England and Wales (1079327). Company Registration Number 3861209 (England and Wales).



Our goal is to help service users regain control, change the direction of their lives, grow as a person and live life to its full potential.