

Controlled Drugs Newsletter

NHS England Central Midlands

Controlled Drug Support Team

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Welcome to the NHS England Central Midlands Controlled Drugs Newsletter.

Online CD Reporting Tool

- Please remember to register via the web link www.cdreporting.co.uk if you have not done so already.
- Tutorial videos are available on www.cdreporting.co.uk/tutorials/
- CD destruction requests are now made via the Online CD Reporting Tool. Reminders for CD destruction requests will **not** be sent through the post. It will be up to individual contractors to manage the safe storage of their out of date or damaged stock CDs and to request a destruction visit when appropriate.

CQC Update

As mentioned in a previous newsletter CQC have established under the CD National Group, four sub-groups to focus on the key areas of thefts and frauds (vigilance), patient safety, policy and operational issues and prescription monitoring. They will produce quarterly newsletters to report on their findings and signpost guidance.

The second issue of the newsletter from the Vigilance sub-group can be found on the CQC website (www.cqc.org.uk/content/use-controlled-drugs). The newsletter covers 3 case studies and survey results for the Security of prescription forms.

A new prescribing resource tool 'OpenPrescribing' (<https://openprescribing.net/>) has been developed by EBM Data lab funded by the West of England Academic Health Science Network. The tool aims to support safer, more efficient prescribing.

NICE Guidelines

NICE guidelines [NG46] - Controlled drugs: safe use and management is now available at <https://www.nice.org.uk/guidance/ng46>

Sharing learning from incidents

Incident Description

- Patient was over using codeine phosphate tablets and requesting at shorter time intervals.
- Compliance for Codeine prescribing between 2013 and 2015 ranged from 126% to 197%.
- Surgery had a 'Repeat Prescribing – Prevention of Misuse Policy' in place.
- Patient was never identified for formal drug control and did not have a 'Major Alert' placed on their clinical record to that effect.

Actions/Learnings

- Repeat prescriptions should not normally be reprinted early by GP Practices. Patients over using medication should be identified and appropriate action(s) taken e.g. alert on record
- Community Pharmacies should identify and flag up to GPs any patients who are over using medication and requesting shorter time intervals on their repeat prescriptions.

Controlled Drug Liaison Officer (CDLO)

- CDLOs attend any premises to ensure the regulations are being adhered to and can take documents or copies of such documents that are required to assist with their enquiries or investigations.
- A targeted inspection can also be undertaken to identify or trace individuals who are currently part of an investigation for both law enforcement and health care agencies.
- Part of the CDLOs' remit is the policing of controlled drugs within the Health Service.
- CDLO contact details for the Central Midlands are:

Milton Keynes	Ray Scotcher	Raymond.scotcher@thamesvalley.pnn.police.uk	07816 549913
Bedfordshire	Steve Easton	steve.easton@bedfordshire.pnn.police.uk	
Hertfordshire	Sheryl Woodhams	sheryl.woodhams@herts.pnn.police.uk	07736 087411
Leicestershire	Gary Tupling	gary.tupling2@leicestershire.pnn.police.uk	07740 826719
Lincolnshire	Dave Williams	dave.williams@lincs.pnn.police.uk	07786 854554
Northampton	Peter Hodgson	peter.hodgson@northants.pnn.police.uk	07557776081

- Further information can be found on the Association of Police Controlled Drug Liaison Officers website <http://www.apcdlo.org.uk/index.html>

Ordering of CD Stationery

- Private CD prescribers authorised by the NHS England CDAO can obtain a supply of FP10PCD forms by using the link <http://pcse.england.nhs.uk/nonprimarycarecustomers/>
- A form can be downloaded with the range of products you can order. This form can then be emailed to the Service Desk who will place the order.
- There is also a link to frequently asked questions at <http://pcse.england.nhs.uk/help/#OrderingPCSEsuppliesFAQs>
- Soon Private Prescribers will get their logins so that they can interact with the Portal in the same way as the Primary Care Contractors.
- For any support with registering or accessing the portal, please email PCSE.enquiries@nhs.net and put 'Portal registration support needed' in the subject line. If the enquiry is urgent, you can call their customer service centre on 0333 014 2884.