

Pharmacy Quality Scheme 20/21 – Part 1

- To be completed and declared by 29th January 2021
- Must be completed in full to qualify for £1,630 payment
- Payment to be claimed on MYS by the 5th of the month after completion
- Must be completed to qualify for Part 2 (details to be released by Sept 2020)

Checklist

	Criteria	Details/Guidance
<input type="checkbox"/>	1a) The contractor has conducted a COVID-19 infection control risk assessment for the pharmacy premises and where risks have been identified, has implemented mitigating actions, e.g. use of physical barriers such as above head height protective screens, where possible and appropriate	Example: PDA risk assessment tool
<input type="checkbox"/>	1 b) The contractor has made reasonable adjustments to maximise social distancing in accordance with the latest government guidance on COVID-19 secure workplaces	Working safely during coronavirus
<input type="checkbox"/>	2. The contractor has updated the pharmacy Standard Operating Procedures (SOPs) or related guidance, where appropriate, to minimise the risk of transmission of SARS-CoV-2, having considered the guidance within the latest NHSE&I COVID-19 Pharmacy SOP. All staff have been briefed on changes relevant to their role in the pharmacy and a record of this is maintained.	NHSE&I COVID-19 Pharmacy SOP
<input type="checkbox"/>	3 a) The contractor has appropriate and up to date COVID-19 posters, warnings and information displayed so they are visible at entry points to the pharmacy premises.	PHE Resources
<input type="checkbox"/>	3 b) For Distance Selling Pharmacies, there are appropriate and up to date COVID-19 public information and advice displayed prominently on their website	
<input type="checkbox"/>	4. Members of staff have been informed of risk factors for poorer outcomes of COVID-19 such as gender, age, BAME background and comorbidities. Individual COVID-19 risk assessments have been offered to all members of staff. Where the staff members accepted the offer, the contractor has conducted an individual risk assessment for each member of staff and put in place any appropriate mitigations. A record of this is maintained.	HSE Safe Working
<input type="checkbox"/>	5. The contractor has a process in place to advise and refer staff with symptoms of COVID-19 for testing in accordance with Government guidance	Testing Essential Workers
<input type="checkbox"/>	6 a) The contractor has available facilities and resources (e.g. alcohol hand rub) to support staff to conduct hand hygiene procedures frequently, to reduce the transmission risk of SARS-CoV-2 and support infection control.	
<input type="checkbox"/>	6 b) The contractor has posters displayed in relevant areas to promote best hand hygiene practice	Best Practice - Hand Washing
<input type="checkbox"/>	6 c) The contractor has posters displayed in relevant areas to promote best practice use of hand rub for example	Best Practice Hand Rub
<input type="checkbox"/>	7. The contractor has reviewed and adopted, as a minimum, the PPE recommendations for their staff working in the pharmacy.	PPE Recommendations
<input type="checkbox"/>	8. The contractor has reviewed and, as appropriate, updated business continuity plans for the COVID-19 pandemic including Emergency Business Continuity Planning for any potential closure(s), identifying one or more local pharmacies, which can support and provide pharmaceutical services to their patients, whilst the pharmacy is closed.	PSNC Business Continuity Plan template & checklist
<input type="checkbox"/>	9. The contractor has identified an area of the pharmacy where symptomatic patients could be isolated if they are unable to leave the premises, e.g. if an ambulance is required, and can follow the process outlined in the latest COVID-19 Pharmacy SOP (including decontamination of the area after the symptomatic patient has left).	NHSE&I COVID-19 Pharmacy SOP
<input type="checkbox"/>	10. The contractor has reviewed examples of good practice during the pandemic and has adopted them as considered appropriate for the individual pharmacy. These include examples collated by the General Pharmaceutical Council	Examples of Good Practice
<input type="checkbox"/>	11. The contractor and registered staff working at the pharmacy have read relevant COVID-19 guidance on the GPhC website and a record of this is maintained	GPhC COVID-19 Guidance