



Daily Update

Wednesday 13th January 2021

This daily update contains important information for community pharmacy teams about the ongoing response to the COVID-19 pandemic.

In today's update: Second Pharmacy Advice Audit; advice on making PPE claims; communications job vacancy at PSNC.

Contractors asked to take part in second PSNC Pharmacy Advice Audit

Community pharmacy contractors and their teams are being asked to take part in a second PSNC Pharmacy Advice Audit later this month (January 2021).

PSNC is increasingly concerned about the pressures that pharmacy teams are under during the COVID-19 pandemic and also about reports that general practice teams are referring patients to pharmacies for consultations informally, rather than via the agreed Community Pharmacist Consultation Service (CPCS) route.

This audit will provide a critical temperature check – the data will allow PSNC to quantify how many unpaid GP referrals are taking place, and it will tell us more about impact that COVID is having on pharmacy teams and on the advice that patients are seeking from you. This will provide crucial evidence for our ongoing funding discussions with HM Government and the NHS.

[Learn more about the upcoming audit](#)

Advice on PPE claims via the MYS portal

As of today, the personal protective equipment (PPE) claim tab on the NHSBSA's Manage Your Service (MYS) portal is now live and fully functioning. PSNC has received lots of queries on how the process works and so we would like to draw contractors' attention to the detailed information available through our recently published [FAQs document](#) and on our [Personal protective equipment, staff safety and security webpage](#).

One of the most popular questions is answered below.

Q. For standard claims, what amount should I enter in the PPE Claims tab on the MYS portal?

A. For standard claims (covering spend on PPE during the first claim period between 27th February 2020 and 31st October 2020), the claim amount figure to enter should follow the item volume banding table below. For example, if a pharmacy is in Band 4 and was open for 60 hours or less per week during the first claim period, a contractor will input 1640 in the pounds section and 00 in the pence section on the MYS PPE claim form.

If contractors spent more on PPE during this period, a claim for higher amounts can be submitted as an exceptional claim.

Band	Range of number of items dispensed per month	Standard claim, <=60 opening hours	Standard claim, >60 opening hours
1	0 – 100	£830	£1,650
2	101 – 2,500	£830	£1,650
3	2,501 – 5,000	£1,030	£1,850
4	5,001 – 12,500	£1,640	£2,460
5	12,501 – 19,167	£2,490	£3,310
6	19,168 +	£3,240	£4,060

New job opportunity at PSNC

PSNC is looking to recruit a new **Digital Communications and LPC Support Officer**. This is a new role to support both our busy communications functions and our new LPC and Contractor Support Directorate.

The successful candidate will support PSNC in making better use of digital technology to strengthen its relationships with LPCs and to promote community pharmacy more widely. Working as part of a small team, this will be a varied role covering everything from managing email newsletters and designing infographics, to delivering a new engagement strategy and supporting the development of LPC websites.

[Find out more, including how to apply](#)

Keep up-to-date on COVID-19 with our hub page: psnc.org.uk/coronavirus

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