



Creating Opportunities to Flourish through Inspirational Leadership

Buddy Visits



You may have been visited by one of our Committee members recently to undergo a 'buddy visit'. If not, you will be visited at some point in the New Year.

The general feedback from these visits is that they are always welcome and useful. We are very interested to learn of any ways in which we can support you and please rest assured that any issues raised at these meetings will be investigated and acted upon where necessary. Please note, however, you do not need to wait until a buddy visit takes place to ask us questions or raise queries, you can contact the office any time with these!

The main issues highlighted this round of visits can be seen in the table below (other issues/actions will follow in weekly updates):

Question/Issue Raised	Action Taken/Outcome
EPS – generates extra workload, concerns around whether training is adequate and the system is always being used correctly	Training for EPS 2 will be rolled out in the new year.
Flu – is it too late to do the flu training? Will the cost of training definitely be recovered?	CPNY consider it is too late to undergo training now (training dates for next year's flu/refresher courses will be sent out June/July 2016). To demonstrate how few vaccinations need to be administered to cover the cost of training please see matrix on page 2.
Pharmoutcomes/Horizon - data entry is onerous - is it all necessary? (It is difficult to keep up to date if not entered at the time of consultation and	Two CPNY committee members will compile a list of issues to approach Pharmoutcomes and Horizon about. Horizon will also be

not all pharmacies have consultation areas)	attending the next Committee Meeting in January 2016 where this issue and others will be addressed.
DBS Checks - are all staff members issuing condoms required to have one?	YorSexualHealth and North Yorkshire County Council said they would recommend this for anyone issuing to under 18s. More in depth advice to follow in the weekly email update dated 04-12-15.

Action for Contractors

- If you have any questions/concerns around the Horizon system, please email us with these by 11th January 2016 and they can be raised at the Committee Meeting on 21st January 2016.

Smoking Cessation Contract



Solutions4Health has been awarded a three year contract to provide smoking cessation services across North Yorkshire. We are therefore currently in the process of negotiating a contract with Solutions4Health on behalf of contractors so that they may offer a smoking cessation scheme in pharmacy. We are working hard to ensure that the costs involved in providing the service will be covered by the payments involved for referrals and successful quitters.

We will produce a financial model/matrix and recommendations to help you determine whether or not you wish to participate in the service.

If successfully negotiated, it is expected that the scheme will commence in January 2016. Please see Solutions4Health's website for more information: <http://www.solutions4health.co.uk/products-and-services/smoking-cessation-services/>

Derek Clarke, Retires after 30 Years as Committee Member



Derek Clarke has been a member of the LPC Committee for 30 years and a pharmacist for more years that he can remember. After a long career with Boots, he has decided to retire and will therefore be standing down as a CCA representative.

Another long serving member of the Committee, our Vice

Chair and Treasurer, Ian Dean, said in a tribute to Derek's service "Derek is retiring from both Boots and CPNY in December and will be missed for his wisdom and knowledge. He has been a positive contributing member of the Committee for many, many years. He has often been viewed as a 'role model' to many new Committee members. He has overseen successes such as the Respiratory MUR referral service from York District Hospital and has always been a "voice of reason" throughout the Committee's deliberations. As a representative of CCA on the Committee, Derek has always remained loyal to the Committee's aims and shown his professionalism at all times. His valued contributions will be missed by the Committee but we wish him and Avril a long and happy retirement".

Whilst the Committee is very sad to lose him as a member, they are very happy indeed that he has agreed to continue to support the ongoing work of the Committee in service development as an employee.

Flu Vaccination Fees Matrix



The number of contractors currently engaged in the Flu Vaccination programme is 90 (out of a possible 152). It has been mentioned on some buddy visits, that some pharmacists are hesitant to join the scheme because they are unsure that they will recoup the initial training costs involved.

As such, please find set out below a financial matrix that shows how many vaccinations need to be carried out to recover the £99 training fee. Once you have administered 11 vaccinations, the margins start to be realised and as you can see, there are profits to be made!

Flu Matrix

Fee	Additional Fee	Total	No. of Vacs	Income	Training x 1	Profit
£7.64	£1.50	£9.14	10	£91.40	£99	-£7.60
£7.64	£1.50	£9.14	20	£182.80	£99	£83.80
£7.64	£1.50	£9.14	30	£274.20	£99	£175.20
£7.64	£1.50	£9.14	40	£365.60	£99	£266.60
£7.64	£1.50	£9.14	50	£457.00	£99	£358.00
£7.64	£1.50	£9.14	100	£914.00	£99	£815.00
£7.64	£1.50	£9.14	150	£1371.00	£99	£1272.00
£7.64	£1.50	£9.14	200	£1828.00	£99	£1729.00
£7.64	£1.50	£9.14	250	£2285.00	£99	£2186.00
£7.64	£1.50	£9.14	300	£2742.00	£99	£2643.00
£7.64	£1.50	£9.14	350	£3199.00	£99	£3100.00
£7.64	£1.50	£9.14	400	£3656.00	£99	£3557.00
£7.64	£1.50	£9.14	450	£4113.00	£99	£4014.00
£7.64	£1.50	£9.14	500	£4570.00	£99	£4471.00
£7.64	£1.50	£9.14	550	£5027.00	£99	£4928.00
£7.64	£1.50	£9.14	600	£5484.00	£99	£5385.00
£7.64	£1.50	£9.14	650	£5941.00	£99	£5842.00
£7.64	£1.50	£9.14	700	£6398.00	£99	£6299.00
£7.64	£1.50	£9.14	750	£6855.00	£99	£6756.00
£7.64	£1.50	£9.14	800	£7312.00	£99	£7213.00
£7.64	£1.50	£9.14	850	£7769.00	£99	£7670.00
£7.64	£1.50	£9.14	900	£8226.00	£99	£8127.00
£7.64	£1.50	£9.14	950	£8683.00	£99	£8584.00
£7.64	£1.50	£9.14	1000	£9140.00	£99	£9041.00

Contractor Engagement Survey – Free Prize Draw



PLEASE complete our communications survey, if you haven't already done so – we do appreciate you are all very busy but it should take no longer than ten minutes to complete! Your continued feedback is really important to us – **PLEASE HELP US TO HELP YOU!!**



As a thank you for taking part, all respondents who meet the EXTENDED submission deadline of 11pm, Friday 18th December 2015, will be entered into a PRIZE DRAW to WIN a £25 Amazon gift card (winner selected at random).

Action for Contractors

- Please follow this link <http://cpny.co.uk/our-news/contractor-engagement-survey-2/> to access the survey and enter the password: **amazon**

Pharmacy Holiday Cover

Please use this link for pharmaceutical cover information for the Christmas and New Year Bank Holiday period provided by NHS England (Yorkshire and Humber): <http://cpny.co.uk/resources/christmas-new-year-holiday-cover/>

The above information collected from pharmacies in respect of 18 November 2015. There may be additional opening hours on this date, so please check with the pharmacy directly.

Disclaimer: This list may not represent complete information available in NHS England for all pharmacies in a pharmacy and may not apply to all pharmacies. Pharmacies opening on bank holidays may wish to complete availability and opening hours in advance by telephone.

The information shared is from pharmacies that have notified the NHS of their opening times over the Bank Holiday period. **Please note this information has been updated since last distributed in the weekly update email.** There is also a useful template on our website which pharmacies may wish to use in which to direct patients to the nearest pharmacies open on the BH dates whilst their pharmacy is closed.

Tier 2 Lifestyle Weight Management Programme Evaluation

North Yorkshire County Council is providing total grant funding to the seven district councils across North Yorkshire to pilot Tier 2 Lifestyle Weight Management Programmes for individuals aged 18 and over with a BMI of >25.

Teesside University has been commissioned to deliver an academic evaluation of this pilot, the evaluation taking place from 1st October 2015 to 31st March 2016. An essential part of the evaluation is to collect accurate information about the service awareness and views from North Yorkshire residents and health and social care practitioners. NYCC has therefore requested that we forward on the following e-survey to pharmacies across North Yorkshire and encourage all pharmacy staff to complete.

The survey should take approximately 10 minutes to complete and the closing date for all submissions is Friday 11th December 2015.

Please note – any funding available will not include those pharmacies within the City of York boundary, however, we would still encourage you to complete the survey as it may result in additional services being commissioned in the future.

Action for Contractors

- Please follow this link to complete the Tier 2 Lifestyle Weight Management survey: <https://consult.northyorks.gov.uk/snapwebhost/s.asp?k=144474375158>

North Yorkshire Councillor Flu Jab Visit



County Councillor David Chance (member of North Yorkshire County Council's Health and Wellbeing Board) visited Scarborough Delivery Chemist on 26th November 2015 to promote the pharmacy flu vaccination service. The pharmacist in the photo with Cllr David Chance is Syd Bashford.

Dispensing Health in Later Life

Pharmacy Voice has issued a useful document detailing research and findings on how half of all older patients may be on too many medicines and are not always taking them as prescribed. Click on this link to read the in depth study: <http://cpny.co.uk/resources/dispensing-health-in-later-life/>

New Sexual Health Service, Needle Exchange and Consumption Services

North Yorkshire County Council's Public Health department has produced **updated** guidance on the new sexual health service by way of FAQs (inclusive of needle exchange and supervised consumption). There have been a number of issues to date, in particular the payment of the £300 retainer fee through PharmOutcomes and this is addressed in this document. To access this resource, please go to the 'Resources' page on our website: <http://cpny.co.uk/resources/new-sexual-health-service-needle-exchange-and-consumption-services/>

Sharing Good Practice

If you have a good news story to tell us about or wish to share how you have successfully set up a new service, we would love for you to write a short article that could appear in a future issue of the newsletter (300-400 words please).

Please email articles to laura.smart@cpny.co.uk.

Future CPNY Meeting Dates

Any contractor that wishes to attend any meeting is invited to do so. If you do wish to attend one of the meetings, arrange this by contacting either your assigned buddy from the Committee or Laura Smart (Engagement Officer) at laura.smart@cpny.co.uk. We can then amend any agenda to address any issues you feel should be raised at the time.

Time	Day	Date	Venue
12 Noon	Thursday	21 st January 2016	The Allerton Court Hotel, Northallerton
TBC	Thursday	17 th March 2016	Richmond (Venue TBC)
TBC	Thursday	19 th May 2016	Skipton (Venue TBC)
TBC	Thursday	14 th July 2016 (AGM)	Innovation Centre, York
TBC	Thursday	15 th September 2016	Malton (Venue TBC)
TBC	Thursday	17 th November 2016	Harrogate (Venue TBC)

therefore be grateful if you could let us know if you move to another pharmacy and/or new members of staff join you who would benefit from being on our mailing list and receiving our weekly email updates. Thank you!

Key Contact Details

- Jack Davies (CPNY Chief Executive Officer) jack.davies@cpny.co.uk
- Laura Smart (CPNY Engagement Officer) laura.smart@cpny.co.uk

Actions for Contractors	Complete (tick)
Complete Tier 2 Lifestyle Weight Management survey by Friday 11th December 2015	
Complete Contractor Engagement Survey by Friday 18th December 2015	
Horizon queries/issues emailed to laura.smart@cpny.co.uk by Monday 11th January 2016	

Contractor Communication

CPNY urges all contractors to keep up to date with all the latest news by following us on Twitter at [@CPNY_News](https://twitter.com/CPNY_News) https://twitter.com/CPNY_News and checking our regularly updated website frequently <http://cpny.co.uk/>.



Keeping Us Informed

We endeavour to keep our database up to date with your names/email addresses so that all important information and opportunities reach all of our contractors. We would