



Small doses

A series of stories on elements of the CPCF and other important information from Northamptonshire and MK LPC

Booking open now for CPPE
CPCS workshop on 8th March
2020

Community Pharmacist Consultation Service

CPCS started on 29 October 2019 and we have already seen a large number of referrals to registered pharmacies across our LPC area.

NHS England and Improvement (NHSE&I) would also like to remind all community pharmacists that the emergency supply regulations apply to all supplies via CPCS as well as private emergency supplies.

Emergency supplies are made under the provisions and requirements of Regulations 225, 253 and Schedules 18 and 23 of the Human Medicines Regulations 2012. <http://www.legislation.gov.uk/uksi/2012/1916/contents/made> which states that for schedule 4 or 5 controlled drugs the maximum quantity supplied must not exceed 5 days duration. (Part 12 Chapter 3).

The most common mistakes include:

- Supply of pregabalin or gabapentin – schedule 3 since 1st April 2019 (emergency supply not permitted);

- A whole box of 100 co-codamol 300/500, or other strengths;
- Multiples of seven days supply; and
- Whole bottles of oramorph.

NHSE&I is currently writing to any pharmacy that has made a supply that falls outside the regulations. If you have made a supply that does not conform to the requirements please self-report via <http://www.cdreporting.co.uk> as soon as possible.

CPCS Frequently Asked Questions

With the Community Pharmacist Consultation Service (CPCS) now bedding in, PSNC has compiled answers to a selection of questions about the service asked by which pharmacy teams over the last few weeks.

View the full PSNC article at: <https://psnc.org.uk/our-news/cpcs-frequently-asked-questions/>

CPCS: CPD opportunities

NHS England & NHS Improvement and Health Education England will be using funding from the Pharmacy Integration Fund to commission continuing professional development (CPD) sessions for pharmacists related to the Community Pharmacist Consultation Service (CPCS).

This training will aim to enhance the efficiency of pharmacists to undertake effective consultations, communications and clinical assessments. A limited number of training places are available from the Centre for Pharmacy Postgraduate Education (CPPE) in 2019/20, but the main roll out of the training will be in 2020/21.

View the full PSNC article at: <https://psnc.org.uk/our-news/cpcs-cpd-opportunities/>

Northamptonshire and Milton Keynes LPC will benefit from one of these events next year. Details of the booking process for the event in Northampton on 8th March 2020 can be found here <https://www.cppe.ac.uk>

CPCS: Final version of toolkit published

The final version of the toolkit to support pharmacy teams to provide the NHS Community Pharmacist Consultation Service (CPCS) has now been published.

Updates to the original draft toolkit are included in the final version, so all pharmacy contractors that are providing the service are encouraged to download and retain a copy of the final version, to use as a reference document when providing the service.



Please be reminded that you should check the PharmOutcomes system for any referrals before contacting NHS 111 stating that you have not received the patient referral.

[Download the CPCS Toolkit](#)

View the full PSNC article at: <https://psnc.org.uk/our-news/cpcs-final-version-of-toolkit-published/>

Do remember. All pharmacists (including all locums) have read the [CPCS service specification](#) and the pharmacy's Standard Operating Procedure for the service - a template SOP is available on the [PSNC website](#).

A completed copy of the Key Contact Details list for the service (Annex C of the service specification) is included within the SOP and is readily available within the pharmacy. **A copy of a pre-populated Annex C has been sent out by email already. We cannot publish this information on our website as it contains non public information. If you did not receive this email please contact chiefofficer@pharmacynorthamptonshire.co.uk**



Pharmacy Quality Scheme

Do you know what the **4 gateway** criteria are for the Pharmacy Quality Scheme?

Do you **understand** all the Quality Criteria Bundles? Visit the VIRTUALOUTCOMES online training platform available FREE to all of you. Just pop in your ODS code AND **[GET STARTED](#)**

To make it easier to navigate, training is divided into **separate** modules allowing you and the team to **easily access** the information you require to implement the Pharmacy Quality Scheme (PQS)

The **five** modules are:

1. Overview and Gateway
2. Risk Management
3. Medicines Safety and Quality
4. Prevention
5. Asthma, PCNs and Digital Enablers

Each module is between 5 and 9 minutes long



Access your full online training library **[HERE](#)**

[PQS: Deadline for requesting editing rights for your NHS website profile](#)

Community pharmacy contractors should have requested editing rights for their NHS website profile via their premises-shared NHSmail account by 15th November to ensure that they receive these before the deadline (11.59pm on 30th November 2019) for updating their NHS website to meet the gateway criterion of the Pharmacy Quality Scheme (PQS).

View the full PSNC article at: <https://psnc.org.uk/our-news/pqs-deadline-for-requesting-editing-rights-for-your-nhs-website-profile/>

[PQS: Have you updated your NHS website and your DoS profile?](#)

Community pharmacy contractors are reminded of the Pharmacy Quality Scheme (PQS) gateway criterion to edit or validate their NHS website entry for their pharmacy and to edit or confirm their Directory of Services (DoS) profile to meet the DoS quality criterion of the Digital enablers domain by **11.59pm on 30th November 2019**.

There are still a number of contractors who have not yet met these criteria and are putting their PQS payment at risk if these are not met by **30th November 2019**.

[NHS website gateway criterion](#)

To meet this, contractors must edit or validate three sections of their NHS website profile - their opening hours (including Bank Holidays up until the end of May 2020); its facilities; and the services provided. Distance selling pharmacies should follow the process outlined on pages 14-16 in the [NHS England and NHS Improvement guidance](#) to meet the NHS website gateway criterion.

[Directory of Services quality criterion](#)

Contractors are required to edit or confirm the information about their pharmacy is correct on the [DoS Profile Updater](#).

View the full PSNC article at: <https://psnc.org.uk/our-news/pqs-have-you-updated-your-nhs-website-and-your-dos-profile/>



The latest data from the [NHS Business Services Authority \(NHSBSA\)](#)

shows that:

- **7,508** contractors have met the NHS website gateway criterion; and
- **7,062** contractors have met the DoS quality criterion.

This means that there is still a number of contractors who have not yet met these criteria and are putting their PQS payment at risk if these are not met by 30th November 2019.

Other News

Reminder: Start of the Help Us Help You campaign

Community pharmacy contractors are reminded that the Help Us Help You (HUHY) campaign runs from 11th November to 31st December 2019. Contractors should therefore ensure they display the below promotional materials in their pharmacies from today as part of the public health campaign:

- A5 Stay Well This Winter leaflets (plus countertop dispenser, which can be used by contractors if they wish);
- A4 Flu poster aimed at at-risk groups; and
- A4 Flu poster aimed at pregnant women.



Amendments have been made to Parts I, II and IIIA of the Drug Tariff to recognise SSPs. The new wording provides details of the endorsement requirements, reimbursement and remuneration for supplies made in accordance with SSPs.

For hints and tips see page 10: [October 2019 CPN](#)

The campaign will also be running on TV, online and social media, and on billboards across the country. The campaign aims to encourage people to prepare for winter and get vaccinated against the flu virus. This supports the overall flu vaccination programme to increase uptake amongst key audiences, who are more likely to spread or become seriously ill from the flu virus.

View the full PSNC article at: <https://psnc.org.uk/our-news/reminder-start-of-the-help-us-help-you-campaign/>

Parallel export ban update

Hepatitis A and B vaccine has been made to the [list of medicines which must not be parallel exported from the UK](#). The restriction came into effect from 00:00am on 14th November 2019.

View the full PSNC article at: <https://psnc.org.uk/our-news/hepatitis-a-and-b-vaccine-to-be-added-to-the-list-of-medicines-that-cannot-be-parallel-exported-from-the-uk/>

October edition of CPN magazine is out

The October 2019 edition of PSNC's Community Pharmacy News (CPN) is now available. This month's CPN features:

- CPCS goes live;
- Five-year CPCF implemented;
- PSNC annual report; and
- SSPs for Fluoxetine capsules.

[Click here to download the PDF copy](#)

View the full PSNC article: <https://psnc.org.uk/our-news/october-edition-of-cpn-magazine-is-out/>

Audits

[PQS: Lithium audit support materials published](#)

Resources to support community pharmacy contractors to meet the lithium quality criterion of the Pharmacy Quality Scheme (PQS) have now been published, so contractors may now want to consider when they are going to start completing the audit (if they have not already started). The resources include a PSNC Briefing with a flow chart on how to meet the criterion, guidance from the Community Pharmacy Patient Safety Group, and methods of collecting patient data.

Contractors must have started the lithium audit **by 29th November 2019 at the very latest**, to be able to meet the requirement to complete the audit over a consecutive three-month period. Contractors are only required to complete ONE audit to meet this quality criterion in the following order of preference: lithium; methotrexate; amiodarone; or phenobarbital. The flow chart in this link will clarify:

<https://psnc.org.uk/wp-content/uploads/2019/11/PSNC-Briefing-054.19-Decision-tree-Lithium-or-other-medicines-audit.pdf>

View the full PSNC article at: <https://psnc.org.uk/our-news/pqs-lithium-audit-support-materials-published/>

[PQS: Support for the valproate audit published](#)

Resources to support community pharmacy contractors to meet the valproate quality criterion of the Pharmacy Quality Scheme (PQS) have now been published. The resources include a PSNC Briefing with a flow chart on how to meet the criterion, guidance from the Community Pharmacy Patient Safety Group, and a GP referral form.

[PQS: Support available for meeting the NSAID quality criterion](#)

Resources to support community pharmacy contractors to meet the non-steroidal anti-inflammatory drug (NSAID) quality criterion of the Pharmacy Quality Scheme (PQS) have now been published. The resources include a PSNC Briefing with a flow chart on how to meet the criterion, recommendations from the 2018/19 Quality Payments Scheme NSAID audit, guidance from the Community Pharmacy Patient Safety Group, and methods of recording and reporting the data.

View the full PSNC article at: <https://psnc.org.uk/our-news/pqs-support-available-for-meeting-the-nsaid-quality-criterion/>



As part of meeting the quality criterion, contractors should implement, into their day-to-day practice, the findings and recommendations from the previous clinical audit on NSAIDs prescribed for those aged 65 years and above without gastroprotection, undertaken as part of the 2018/19 Quality Payments Scheme. This should be done before completing the updated 2019/20 NSAID audit. The report from the 2018/19 Quality Payments Scheme NSAID audit has now been published on the [NHS](#)

[England website](#).

Flu: Transferring excess QIV vaccines between providers

NHS England and NHS Improvement (NHSE&I) have issued a [letter](#) advising that the Medicines and Healthcare products Regulatory Agency (MHRA) has confirmed that that due to the current supply issues with quadrivalent influenza vaccines (QIV), it would not prevent the transfer of these vaccines between providers. This could apply, for example, from a community pharmacy to a GP practice or vice versa. This applies to both the egg-grown quadrivalent influenza vaccine (QIVe) and the newly licenced cell-based quadrivalent influenza vaccine (QIVc).

View the full PSNC article: <https://psnc.org.uk/our-news/flu-transferring-excess-qiv-vaccines-between-providers/>



In December 2019, NHS England and NHS Improvement (NHSE&I) will decide which pharmacies to visit as part of the CPAF process.

Community Pharmacy Assurance Framework (CPAF) full questionnaire arrangements

Pharmacy contractors are reminded that, from 1st November 2019, some community pharmacies in England will be invited to complete the full Community Pharmacy Assurance Framework (CPAF) questionnaire, as part of the CPAF process for this year. The full CPAF questionnaire will be available on the NHS Business Services Authority (NHSBSA) website until Sunday 1st December 2019, for the selected pharmacies to complete.

Pharmacies may be selected for the full CPAF questionnaire if, for example, they did not complete a screening questionnaire or if there are concerns about the pharmacy relating to patient safety. Some pharmacies may also be selected to validate their screening questionnaire answers.

View the full PSNC article: <https://psnc.org.uk/our-news/community-pharmacy-assurance-framework-cpaf-full-questionnaire-arrangements/>

Self Care Week and HLP

Are you interested in making MK a great place to live and work? There are lots of great initiatives going on around MK and if local communities were a bit more connected then we can help spread great ideas across the city. If this sounds like something you would like to get involved in then please email



chiefofficer@pharmacynorthamptonshire.co.uk for a copy of the excellent toolkit.

It's based on the 5 Ways to Wellbeing, which are evidenced based actions we can all take to improve our health & wellbeing. While there are 5 Ways, people might find it easier to undertake just #OneADayMK. The toolkit contains some examples and resources to help you get started. **National Self Care Week is coming up on 18th November** so if you have anything planned that week relating to health and wellbeing it's a good opportunity to promote the 5 Ways to Wellbeing.

MK CCG plan to update the toolkit regularly so if you have a good news story that you would like us to share then please get in touch or share on our social media pages using #OneADayMK.

Arti Chauhan, Medicines Optimisation Pharmacist Northamptonshire CCGs writes "The Prescribing team are keen to support this initiative and we have arranged for information on this to be published on the CCG website and social media. We are writing to Practices to ask them to support this too. As a key message of Self Care Week is promoting that Pharmacy is viewed as the first port of call for self care advice, we are hoping pharmacies will promote the week too? In case you haven't already seen, the following website contains some helpful resources:<http://www.selfcareforum.org/events/self-care-week-resources/>



Primary Care Networks Domain PQS

Contractors must meet the **one** quality criterion listed below in the PCN domain to be able to claim payment for this domain. Meeting this domain is worth:

- **22.5 points** and has a value of **between £1,440 – £2,880** for a Pharmacy PCN lead; or
- **12.5 points** and has a value of **between £800 – £1,600** for a non-Pharmacy PCN lead.

Funding will be divided between qualifying pharmacies based on the number of points they have achieved. Payments will be made to eligible contractors depending on how many domains they have met and hence points claimed.

On the day of the declaration, the pharmacy must be able to demonstrate that their pharmacy, and all of the other pharmacies within the PCN footprint who wish to engage with a PCN, have agreed a collaborative approach to engaging with their PCN. This approach must include agreement on a single channel of communication by appointing a named lead representative for all of the community pharmacies who wish to engage with their PCN in the PCN footprint. The Pharmacy PCN Lead must have provided their name to the Local Pharmaceutical Committee (LPC) in which the PCN lies and must have demonstrable evidence that they have started the engagement process with the PCN, i.e. they have made initial contact with the Clinical Director for the PCN either by contacting them through correspondence (post/email) or by arranging a meeting with them or by meeting them. All pharmacies claiming for this domain must submit the name of their appointed Pharmacy PCN Lead and the pharmacy name and ODS code for the Pharmacy PCN Lead as WILL BE described in the NHS England and NHS Improvement Pharmacy Quality Scheme 2019/20 Guidance.

The Pharmacy PCN Lead must declare:

- that they are the appointed Pharmacy Lead for that PCN;
- the name of the PCN;
- **that they have notified this to the LPC** in which the PCN lies; and
- that they have evidence of having started the engagement process with the PCN, as outlined above.

It is therefore clear that without a Pharmacy Lead for a PCN, the engagement pathway will be incomplete and therefore no pharmacies within that PCN will be eligible to claim PQS points for the PCN domain.

If you are interested in taking up the position of lead for your PCN, please get in touch immediately chiefofficer@pharmacynorthamptonshire.co.uk

Ideally, you would want engagement with the Clinical Director of your PCN to be underway by mid December latest.



CENTRE FOR PHARMACY
POSTGRADUATE EDUCATION

NORTHAMPTON - CPPE Antimicrobial Stewardship 19th NOVEMBER

CPPE Event Northants - Anti-microbial Stewardship

Dear Colleagues,

There are still places available on our new Optimize workshop - **Antimicrobial stewardship: focus on antimicrobial prescribing**, which is aimed at supporting you to develop your knowledge and skills round this important subject and to help us optimise the use and prescribing of antimicrobials across our locality.

This new format of workshop is designed for pharmacists, pharmacy technicians and pre-registration pharmacists from all sectors of pharmacy practice. Working through the clinically-focused activities with colleagues from other sectors will help you to understand different parts of the patient's pathway and other pharmacy professionals' perspectives on treatment and care.

The workshop includes dedicated time to allow you to reflect on your learning and consider how you might apply this to your own practice to benefit people using your services. You will be able to discuss this with colleagues and think about how you could use your reflections to complete a revalidation record.

So why not sign up for the local event now. You can do this via the CPPE website where you can also download pre-workshop activity required.

Tuesday 19th Nov 2019 (19:30 – 2130)

Moulton Community Centre, Moulton, Northants NN3 7AX

Event ID: 49200

I look forward to seeing you

Kind regards

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