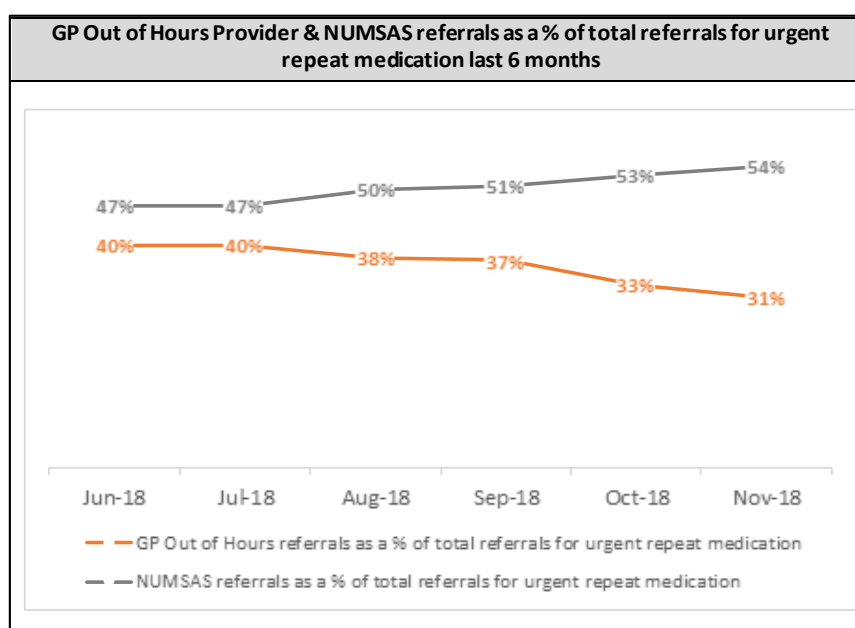


Dear NUMSAS provider,

Thank you for your involvement with the NHS Urgent Medicine Supply Advanced Service (NUMSAS). This month's update provides updated service statistics as well as some information from the NHSBSA on submitting tokens.

Service Overview

- Over 4,170 community pharmacies¹ registered for NUMSAS (January 28th 2019)
- 196,588 referrals² to NUMSAS from December 2016 to November 2018
- 160,807 items of medication supplied from December 2016 to November 2018
- 40,268 items recorded as 'no supply' from December 2016 to November 2018
- Approximately 75% of people were supplied their requested item(s) through NUMSAS
 - Most frequently requested: Ventolin, Salbutamol, Sertraline and Citalopram
- Approximately 25% of cases resulted in no supply following consultation with the pharmacist:
 - **When submitting information to the NHSBSA it is important to name the prescription items not supplied**
 - Where this information has been provided, the most commonly cited items are Tramadol, Salbutamol and Ventolin
- There is a continued significant impact on GP out-of-hours (OOH) appointments following the uptake of NUMSAS. The national picture shows that as a percentage of total referrals for urgent repeat medication in November 2018, NUMSAS accounted for 54% compared to 31% for GP OOH:



¹ NHS BSA reported data

² NHS 111 reported data gathered by NHS Digital DoS IDT tool

Submitting NUMSAS Tokens to the NHSBSA

When including NUMSAS tokens within your prescription batch, claims should be placed within a sealed envelope clearly stating 'NUMSAS' and your ODS Code. Additional information to identify your pharmacy would also be useful.

Before sealing the envelope, steps should be taken to ensure that there is a completed submission form, including a signature, as well as tokens relating to each referral. If any of this information is not present, a delay in processing and payment may occur. A completed token is required even if no item has been dispensed. This should have full details of what was requested and the patient's GP, so that a full picture of medicines requested can be made.

Claims should relate to a single month only. Where more than one month is sent, these should be separated and a submission form completed for each month. Only one submission form is required per monthly claim.

Any additional information relating to the service i.e. NHS111 referral information is not required for processing claims, therefore should not be included within your claim submission.

To help with the preparation processes, please refrain from stapling forms or tokens and the attachment of sticky labels or post it notes where possible.

Thank you for your participation in this service, and for the time and effort you have spent helping patients when they need an urgent supply of medication.

Feedback on NUMSAS is welcome at england.pharmacyintegration@nhs.net – please include the name and address of your pharmacy so the appropriate Regional Pharmacy Integration Lead can respond.

Pharmacy Integration Programme

NHS England

england.pharmacyintegration@nhs.net