

# GP-CPCS Service.

9<sup>th</sup> March Mobilisation Launch Event

# Role of the PCN Leads

- ▶ 1) The PCN lead to encourage all Pharmacies in their patch to **watch the pre-recorded video.**
- ▶ 2) To hold a **discussion with each Pharmacy** and drive **completion of the survey form** to confirm discussions held and send back to contractor/LPC as evidence .
- ▶ 3) To remind all Pharmacies to **read the updated specification and toolkit** of GPCPCS service.
- ▶ 4) To remind all Pharmacies to **claim £300** set up fee.
- ▶ 5) To **engage with the NHSE Implementation Lead** to ensure a smooth transition and problems are communicated to LPC quickly.
- ▶ 6) **Brief your PCN** contractors when their go live is near.
- ▶ 7) To have a **discussion with PCN surgeries** on best method of referring any patients back to surgery should they need to be seen by GP and communicating that to Pharmacies on their patch.

# Preparing for GPCPCS: Pharmacies.

- 1) Watch the on-boarding video and read and think over the 2 short briefing slide decks
- 2) Expect a call from your Community pharmacy PCN Lead to discuss the go-live on your patch and then document that the discussion with Lead has been held.
- 3) Read the updated Service specification and Toolkit.
- 4) Brief your whole Pharmacy Team on the new service.
- 5) Understand how the new GP-CPCS referral system will work, and have the necessary SOP in place.
- 6) Claim the £300 via the MYS portal for engagement fee.
- 7) Complete the LPC Survey-monkey that confirms that 1-6 above are complete!

# Successful operation of GP-CPCS service

- ▶ 1) Ensure all Team members have access to Pharmoutcomes and NHS.net (back up system) when the Pharmacy is opened including bank holidays and weekends.
- ▶ 2) Pharmacists to ensure they contact the Patient within 4 hours of receiving the referral to acknowledge receipt of referral and action accordingly.
- ▶ 3) Ensure that any patient that needs further care is appropriately referred back to surgery via agreed method and it is recorded effectively.
- ▶ 4) Work with the NHSE implementation lead where appropriate.