Community Pharmacy Newsletter
NHS England South West (North)
BaNES, Gloucestershire, Swindon and Wiltshire

**Urgent** items marked: | Items requiring **action** marked: | Items included for **info** marked:
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**NHS England Calendar: What’s coming up, and Contractual Deadlines**

<table>
<thead>
<tr>
<th>Contractual Deadlines</th>
<th>October 2018</th>
<th>November 2018</th>
<th>December 2018</th>
<th>January 2019</th>
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<tr>
<td><strong>Week 1</strong></td>
<td>MUR &amp; NMS Returns via NHSBSA Due (Qtr2 2018-19): Contractors must submit MUR electronic returns via the NHS BSA Online form within 10 working days from the last day of the quarter the data refers to (last day of June, September, December and March)</td>
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<td>Prepare for the 4th contractual Public Health Campaign on the 2018-19 Year.... ‘Help Us Help You’ continues</td>
<td>Preparation for End of Year 2018-19 begins...</td>
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<td><strong>Week 2</strong></td>
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<td>CPAF Visits For those pharmacies that have been selected to complete the full CPAF questionnaire, the visits will commence at the end of January 2019</td>
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<td><strong>Week 4</strong></td>
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E: england.bgsw-pharmacy@nhs.net
### URGENT: Adrenalin150 Micrograms Auto-Injectors Supply – Action Required by Pharmacy Teams

You will all be aware of the recent DHSC Supply Disruption Alert on EpiPen® and EpiPen Junior® adrenaline auto-injectors (AAIs) that advises conserving supplies for patients who truly need them.

We have now reached a critical supply issue and need to implement controls on the supply of 150microgram adrenaline auto injectors.

In light of these concerns we would like to ensure all community pharmacists receive the enclosed advice on Epipen supply to patients. The information, attached, describes what pharmacists should do when a patient presents a script for a renewal of their autoinjector.

More stock is anticipated at the end of the month and work is ongoing to resolve the shortage as fast as possible. The guidance attached remains in force until further notice.

### Flu Jab – Inadvertent Administration

Public Health England (PHE) has updated its guidance on the process to follow when individuals have inadvertently been given a flu vaccine type that is not recommended for their age group.

PHE has now published an addendum to the community pharmacy influenza Patient Group Direction (PGD) to reflect this change (previously it did not allow for revaccination if a patient has already received a flu vaccination for the current flu season). Further details are available here: https://psnc.org.uk/our-news/revised-flu-process-inadvertent-administration-of-inappropriate-flu-vaccine-type/?utm_source=PSNC+Newsletter&utm_campaign=c2c4e87c58-EMAIL_CAMPAIGN_2018_10_08_10_24&utm_medium=email&utm_term=0_b5ca69e1d1-c2c4e87c58-48557229

Contractors/pharmacists are strongly encouraged to print a copy of the addendum and attach it to the PGD in the pharmacy to ensure that new pharmacists signing up to the service are made aware of the addendum.

### FLU Fraud

Notifications from GP practices that pharmacies have inadvertently given a free flu jab to ineligible patients have begun to surface.

Can we please ask all pharmacies to remind customers who are seeking NHS flu jab that by signing the consent form and ticking the conditions box to prove entitlement, their details could be subject to verification checks and they will be prosecuted if they are found to be making a fraudulent declaration of entitlement.
2018-19 Flu Season – A Quick Guide to Vaccines: aTIV and QIV

For the 2018-19 flu vaccination season, adjuvanted trivalent influenza vaccine (aTIV) (Fluad, Seqirus) should be offered to all those aged 65 and over, whilst adults aged under 65 in clinical at-risk groups should be offered a quadrivalent influenza vaccine (QIV).

QIV should not be offered to those aged 65 years and over other than in exceptional circumstances. In the event that aTIV is not available individuals should be sign-posted to other providers to access the recommended vaccine or asked to return later in the season when the vaccine will be available. Only if it is highly unlikely to become available may QIV be offered as a second line option.

If offering QIV to individuals not recommended having it, or if offering non-adjuvanted TIV to any individual, when gaining consent for immunisation, pharmacists should ensure they inform the individual the vaccine is not one nationally recommended for them and explain the possible lower efficacy of the vaccine. The discussion should be documented in the individual’s records.

Valproate Pregnancy Prevention Programme

If you are involved in the care of female patients on valproate in the UK, see a reminder of actions required for this medicine: https://www.gov.uk/drug-safety-update/valproate-pregnancy-prevention-programme-actions-required-now-from-gps-specialists-and-dispensers

Valproate medicines must no longer be used in women or girls of childbearing potential unless a Pregnancy Prevention Programme is in place...please see here for the full details: https://www.gov.uk/drug-safety-update/valproate-medicines-epilim-depakote-contraindicated-in-women-and-girls-of-childbearing-potential-unless-conditions-of-pregnancy-prevention-programme-are-met

Action for Pharmacists, as follows:

- Ensure valproate medicines are dispensed in whole packs whenever possible — all packs dispensed to women and girls of childbearing potential should have a warning label either on the carton or via a sticker (see later for more about Warnings added to packs)
- Discuss risks in pregnancy with female patients each time you dispense valproate medicines and ensure they have the Patient Guide and have seen their GP or specialist to discuss their treatment and the need for contraception.

Joining NHS Mail / Additional User Requests

Joining NHS Mail:
If you haven’t already arranged set-up of a premises specific shared NHSmail account, please find guidance on how to do so at this link: https://portal.nhs.net/Help/joiningnhsmail.

If you have any problems using the NHS mail system you can direct queries to: pharmacyadmin@nhs.net.

Additional User Requests:
If you haven’t yet arranged for additional users to have access to your shared NHSmail account, you can do so by completed the attached Additional User Requests form. Once completed, please return to england.bgsw-pharmacy@nhs.net where it will be approved for the Pharmacy Admin Team to action.
Replacement for IG Toolkit…Available NOW

The Data Security and Protection (DSP) Toolkit for 2018/19 is now available for completion; this replaces the Information Governance toolkit that contractors have completed in previous years.

As before, the deadline for submitting this year’s information governance return is 31st March 2019. Contractors should register to access the new Toolkit via the DSP Toolkit registration page (contractors will need their pharmacy’s ODS code to register).


NUMSAS Service Specification

As you are aware from previous Newsletters, the NHS Urgent Medicine Supply Advanced Service pilot has been extended until the end of March 2019. The service has been running since 2016 and has successfully contributed to reducing the burden on urgent and emergency care services handling urgent medication requests, whilst ensuring patients have access to the medicines or appliances they need.

The good news is, if you haven’t already done so, you can still sign-up to provide the service. To do so you need to register by completing the notification form on the NHS BSA website which can be found at this link. https://www.nhsbsa.nhs.uk/pharmacies-gp-practices-and-appliance-contractors/dispensing-contractors-information/nhs-urgent. Please note this office is unable to sign you up to the service.

One of the requirements for providing the service is the pharmacy must have a premises specific shared NHSmail account. If you need to arrange set-up please find guidance on how to do so at this link: https://portal.nhs.net/Help/joiningnhsmail. If you have any problems using the NHS mail system you can direct queries to: pharmacyadmin@nhs.net.


and a Toolkit for pharmacy staff here:

The PSNC website is also holds very useful information on NUMSAS here: https://psnc.org.uk/services-commissioning/urgent-medicine-supply-service/

2018-19 funding agreement - Community Pharmacy

The 2018-19 funding agreement for Community Pharmacy was announced on 22 October 2018. Please see below for the Announcement Summary:
The full details can be found on the PSNC website by following the link below: http://psnc.org.uk/our-news/community-pharmacy-funding-announcement-funding-of-2-592bn-agreed-for-2018-19/

Second Quality Payments Scheme for 2018/19

The revised scheme will have a review point on 15th February 2019, with contractors having a four-week window throughout February in which to make their declarations. Key changes to the gateway criteria include:

- The NHSmail criterion now requires contractors to have at least two live personal accounts linked to their shared premises NHSmail account;
- The EPS criterion has been removed and replaced with a requirement on IT operating system and web browser compliance with the NHS Digital Warranted Environment Specification; and
- The CPPQ quality criterion has been moved to become a gateway criterion.

Key changes to the quality criteria include:

- Removal of the safeguarding and Summary Care Records criteria;
- New criteria on risk management and an audit on non-steroidal anti-inflammatory drugs and gastrointestinal protection; and
- Additional requirements to meet the written patient safety report, Healthy Living Pharmacy and asthma criteria.

New guidance will be issued by NHS England in due course to provide further information.

Help Us Help You Campaign: A Reminder

A new brand to Help Us Help You this winter and beyond

Help Us Help You brings together a family of campaigns including flu immunisation, staying well in winter, NHS111, pharmacy and extended GP hours. Commissioned by NHS England and Public Health England it builds on the success of Stay Well This Winter - to encourage preventative self-care to help those most at risk of hospitalisation over winter and ease the pressure on NHS services.

Help Us Help You is a powerful new way to frame our conversations based on the principle of reciprocity which empowers both service users and staff - that by following their advice, people can help NHS experts help them stay well, prevent an illness getting worse, take the best course of action and get well again sooner.

Every community pharmacy in England will receive a free Help Us Help You pharmacy pack delivered by the Healthcare Distribution Association UK (HDA UK) from 10th-26th October (the bulk will arrive in the w/c 15th Oct)

Additional free resources (including paper, digital and social media) and more information (including a webinar and slide deck) to help you and colleagues to use the campaign can be found at https://campaignresources.phe.gov.uk/resources/campaigns/81-help-us-help-you/resources
Pharmacy integration Fund / HEE Funded Postgraduate Certificate in Clinical Pharmacy Practice

The University of Bath is one of HEE’s providers for fully funded postgraduate certificates in clinical pharmacy practice.


Click on “Fully funded postgraduate courses for pharmacists – apply now!”.

South West (North) Community Pharmacy webpage

The NHS England South West (North) BGSW Pharmacy Team have recently set up a webpage for all Pharmacy Contractors in BaNES, Gloucestershire, Swindon & Wiltshire.

On this page to-date, you can find the following information:

- **NHS England South West (North) Pharmacy Team Contact details**
- **Contact for Controlled Drugs, Incidents or Concerns**
- **NHS Complaints Procedure**
- **Use of NHS Mail Shared E-Mail Accounts (including Additional User Requests and Requests to Change the Name of an Existing Email Address)**
- **Changes to Core or Supplementary hours**
- **Unplanned Closures**
- **NHS Choices: Your Profile Page**
- **Primary Care Support Services: An online portal for stationery supplies**
- **MUR/NMS Quarterly Submission Process**
- **Newsletters**

We will shortly be sharing links to the 2018-19 Christmas & New Year opening hours for all pharmacies across the BGSW area, and will let you know when they become available on this webpage.

Please refer to our webpage by following the link below:


CPCF national audit 2018-19

Guidance and a manual data collection form you can use for the 2018/19 Community Pharmacy mandatory national audit, looking at patients with diabetes and how they access influenza vaccination, were published last week.

This audit is to be conducted over a one-week period (or longer, if necessary, to collect data from a minimum of 10 patients) between 24 October and 16 December 2018 (you may need to use more than one copy of the data collection form to collect data from all patients). More information on how to conduct this audit can be found in the attached guidance, which is also available from [https://www.england.nhs.uk/commissioning/primary-care/pharmacy/pharmacy-resources/](https://www.england.nhs.uk/commissioning/primary-care/pharmacy/pharmacy-resources/).

As the national NHS England audit for 2018/19, this audit is for completion by all pharmacies, including those not operating the seasonal influenza vaccination advanced service in 2018/19. If the pharmacy is
not offering the influenza service, or does not have sufficient stocks of vaccine at the time of the audit, please direct those who wish to be vaccinated to speak to their GP surgery or another pharmacy to access vaccination. Due to national supply issues with some vaccines, patients should be advised to call ahead to ensure their chosen provider has the recommended vaccine available.

Once you have collected the data, please visit the online portal at https://pharmacy-flu2018.nhsdatacollection.org/ to submit your data. Please note that the portal will open on 22 October and close at midnight on **30 December 2018** – please ensure you have submitted your data before this date to ensure you are compliant with your contractual Terms of Service.

**Update on Government preparations for EU exit**

On 23 August 2018 you will have received an email from NHS England with a letter attached, from the Rt.Hon. Matt Hancock MP, Secretary of State for Health and Social Care, which provides an update on Government preparations for EU exit.

The letter is also attached to this newsletter for your reference.

**Contact Details**

**Email Address**
As per our last newsletter dated 20 August 2018, we now have **one email address** which you can use to contact us for all pharmacy queries across BaNES, Swindon, Wiltshire & Gloucestershire.

The email address is as follows: **england.bgsw-pharmacy@nhs.net**

If you haven’t yet done so, please update your records

**PLEASE NOTE THAT NHS ENGLAND WILL ONLY BE ABLE TO COMMUNICATE WITH YOU THROUGH YOUR NHS.NET EMAIL ACCOUNTS GOING FORWARD.**

**PLEASE ENSURE THAT YOUR NHS MAIL ACCOUNTS ARE CHECKED DAILY.**


**Postal Addresses:**

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<tr>
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<td>Primary Care Commissioning, NHS England South West (North), Sanger House, 5220 Valiant Court, Gloucester Business Park, Brockworth, Gloucester, GL3 4FE</td>
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