

# Did you know that NHSBSA Prescription Services is going digital?

This is the first in a series of articles discussing how the NHS Business Services Authority (NHSBSA) is improving prescription pricing through digitisation.

Since the beginning of 2017 the NHSBSA has been working on digitising the prescription submission form (FP34C) and prescription returns referred back items, a process which currently is very paper heavy.

As a community pharmacy contractor, you will know that bundling your prescriptions at the end of the month along with processing referred back prescriptions forms for re-submission can take up a significant amount pharmacy staff time. The NHSBSA has been aiming to reduce some of the workload pressures on pharmacies when it comes to sending through their 'end of month' claim, so in order to do so, they have been developing an online platform to replace the current FP34C submission form.

### What are the NHSBSA's aims?

- To provide a secure online alternative to the current paper based submission of the FP34C;
- To reduce the number of disallowed items and unpaid items; and
- Save time for pharmacies and reduce operating costs at the NHSBSA.

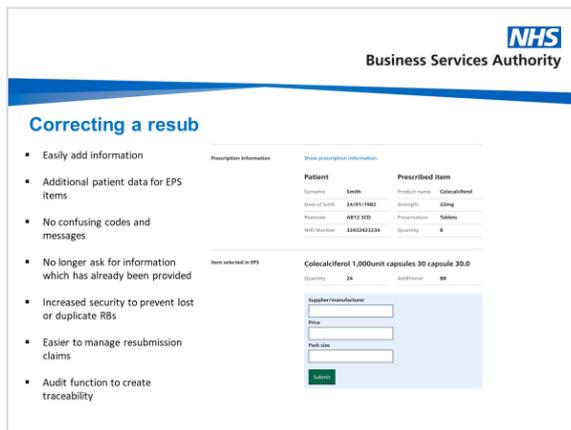
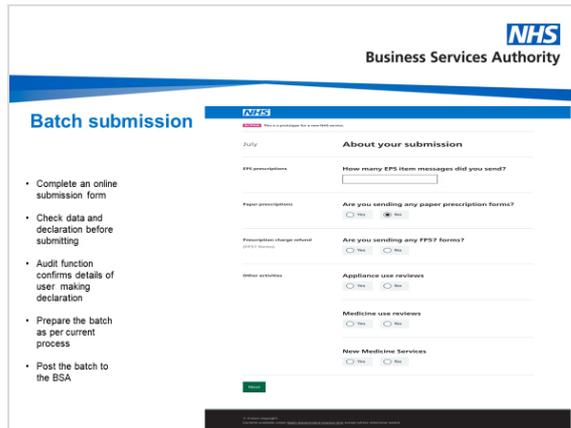
### What has the NHSBSA produced to date?

The NHSBSA has developed an application called 'Manage Your Submissions', an online platform which has been designed using pharmacy user feedback. The platform has so far been built and tested, and moved to a secure environment. It is now undergoing private beta testing with 31 community pharmacies across the sector.

### How will 'Manage Your Submissions' affect my pharmacy?

Once deployed, pharmacies will be able to complete their end of month prescription submission completely online, i.e. through an online equivalent to the FP34C. Of course, paper prescriptions will still need to be sent to the NHSBSA as normal. However, the new platform aims to:

- Dramatically reduce anomalies which might occur with the paper FP34C;



- Simplify management of your re-submissions and therefore earlier payment of these items where applicable;
- Allow you to view historical submissions in one place; and
- Enable easier post-payment verification of your prescription bundle when your bundle has been processed and you receive your Schedule of Payment.

### PSNC's role

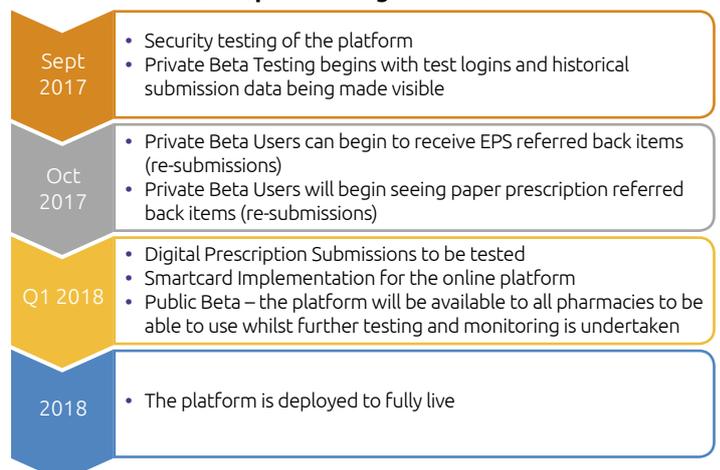
PSNC has, for a number of years, been pressing for changes to the FP34C submission document in order to improve transparency of payments for pharmacies, we therefore welcome this piece of work. The PSNC Transparency Group (a small subgroup of the PSNC committee) has been working closely with the NHSBSA Digitisation Group to make improvements to 'Manage Your Submissions', and regularly provides feedback to the NHSBSA. We are also helping to shape some of the value-added features of the platform which will be useful to contractors as well as their staff.

### How can my pharmacy get involved?

Keep an eye out for future PSNC articles on the 'Manage Your Submissions' portal

so that you can use this portal as soon as it becomes public. If you have any specific suggestions or comments feed them into us via [info@psnc.org.uk](mailto:info@psnc.org.uk)

### What does the roadmap for 'Manage Your Submissions' look like?



# Dispensing and Supply News

Our Dispensing and Supply Team highlights the latest news, information and guidance that community pharmacy teams should be aware of.

## PSNC responds to consultation on prescribing restrictions

PSNC has published its response to the NHS England and NHS Clinical Commissioners (NHSCC) consultation on *Items which should not routinely be prescribed in primary care: A Consultation on guidance for CCGs*.

In its response, PSNC has supported the proposals for restricting the prescribing of 18 products, as evidence-based clinical rationales have been provided.

PSNC is however concerned about a range of potential unintended consequences and other issues that it highlights may occur as a result of NHS England and NHSCC's proposals to restrict the prescription of various over-the-counter products.

Read the response in full at: [ow.ly/5DBC30g3loZ](http://ow.ly/5DBC30g3loZ)

## Sanofi announce distribution changes

Sanofi have announced that as of 1st November 2017 AAH Pharmaceuticals Limited and Phoenix Healthcare

(Distribution) Limited are the distributors for the majority of Sanofi medicines to all dispensing points in the United Kingdom, the Isle of Man and the Channel Islands.

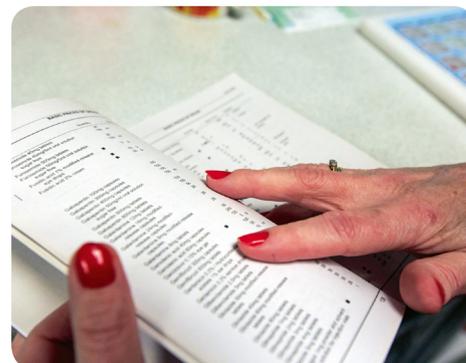
If you would like to discuss these changes in more detail, or have any further queries, please contact the Sanofi Customer Services team on 0800 854430 or email [gb-customerservices@sanofi.com](mailto:gb-customerservices@sanofi.com)

Find out more, including the list of affected products, at: [ow.ly/jWlt30gfsKx](http://ow.ly/jWlt30gfsKx)

## Contractors reminded to store FP57 forms carefully

Following reports of inappropriate use of FP57 refund and receipt forms, community pharmacy contractors are reminded of the need to store these forms securely and process claims carefully.

NHS England recently received allegations of misuse of FP57 forms, which are used to issue appropriate refunds to persons who have paid the prescription charge. FP57 forms should not be left in locations where



they may be accessed by the public; PSNC recommends that they are locked away when not required and only authorised staff should process prescription refunds.

Further information is available at: [ow.ly/Hw3O30g3K9b](http://ow.ly/Hw3O30g3K9b)

## Hints & Tips newsletter

The Pricing Authority produces a quarterly newsletter called "Hints & Tips for dispensing contractors". We would like to draw your attention to the latest edition (Issue 29) which contains some really useful information and advice regarding:

- New medical devices;
- How to help your patients avoid costly mistakes;
- Ordering stationery from the NHS; and
- Products now available as licensed medicines.

All editions of the Hints & Tips newsletter can be found at: [tinyurl.com/ybcun4fg](http://tinyurl.com/ybcun4fg)

## Can it be dispensed on an FP10?

When pharmacy teams receive NHS prescriptions, they must check whether the items prescribed are allowed on the NHS before dispensing otherwise the pharmacy contractor may not be paid for them. Below is a list of some products that we have recently received queries about.

Product	Is the item listed in the Drug Tariff?	Is it in the blacklist?*	Does it have a 'CE' mark?	Can it be dispensed on an FP10?	Additional information
Milton No.2 sterilising fluid	No	No	No	Yes	This item is not a medical device (CE marked) and is not listed in Part XVIII (the 'blacklist') of the Drug Tariff.
Milton Sterilising Tablets	Yes	Yes	No	No	This item is listed in Part XVIII (the 'blacklist') of the Drug Tariff.
Carnation finger and toes bandage	No	n/a	Yes	No	This item is a medical device (CE marked) and is not listed in Part IX of the Drug Tariff.
Haleraid	No	n/a	Yes	No	This item is a medical device (CE marked) and is not listed in Part IX of the Drug Tariff.

\*n/a is because medical devices are not listed in the blacklist.

**Please note:** If the prescription is an FP10CN or FP10PN (community nurse prescriber), an FP10D (dental prescriber) or an FP10MDA (instalment dispensing), please visit [psnc.org.uk/prescriptionforms](http://psnc.org.uk/prescriptionforms) for more information.

## Ask PSNC

The team at PSNC provides pharmacy teams with support and advice on a range of topics related to dispensing and NHS IT. Questions asked in recent weeks have included:

**Q. How can I have the SCR role added to my Smartcard?**

**A.** Community pharmacists and pharmacy technicians at sites going live with access to the Summary Care Record (SCR), will need to have SCR roles added onto their Smartcard. The changes can be made remotely.

Once you have completed the SCR CPPE e-assessment, you can tick the box under the 'SCR assessment registration process' heading in your profile on the My CPPE section of the website. This will allow the Registration Authority to see that you have passed the assessment and then allow you access to the SCR using your Smartcard.

**Q. I have a Smartcard with the FFFFF locum code, how can I have the SCR role added to my Smartcard?**

**A.** Locum pharmacists and pharmacy technicians with the FFFFF Smartcard code may follow NHS Digital guidance in order to gain access to the Summary Care Record (SCR).

If locums with the FFFFF Smartcard code work in regular sites, they may have the site added to their card to reduce the need to use the generic code each time. The Registration Authority (RA) may check this when SCR access is requested.

If there is no longer the business need for the FFFFF, this may be removed. If the FFFFF code is not present but may be needed, this could be raised with the RA (in situations where many pharmacies are worked at, at short notice). Locums which may work at multiple sites at short notice can apply for SCR locum access using the NHS Digital application form.

**Q. If the pharmacy ODS code changes, do I need to update my Smartcard? (i.e. will the Smartcard stop working at that premises)**

**A.** Yes, all pharmacy staff will be registered linked to ODS codes of the pharmacy sites where they operate the service on a regular basis. The exception to this model is the case of community pharmacists/ dispensing technician locums who may need to work within many community pharmacies at short notice. In such cases, they will also have a user role profile registered against a generic organisation ODS code for a "locum pharmacy" that allows them to operate the system from any pharmacy.

If the pharmacy ODS code changes, all users need to have the new ODS code added to their profile. An RA02 form needs to be completed and sent to the Registration Authority Manager to be actioned. This can be done before the removal of the old ODS code to aid transition.

To minimise the disruption caused by changes in ODS codes, a new ODS code should only be requested when a change of ownership occurs and the contractor buys out a business on a non-debts and liabilities basis (i.e. the outgoing contractor requires payment for all items dispensed up to the date of sale). More information on ODS codes is available at: [psnc.org.uk/ODScode](http://psnc.org.uk/ODScode)

**Q. What should I do if I'm experiencing supply issues?**

**A.** Community pharmacy teams who experience problems in obtaining medicines or appliances are asked to feed this back to PSNC's Dispensing and Supply Team.

PSNC reports the feedback received to the Department of Health to support their monitoring of the situation. It is also used in discussions with manufacturers, for example, highlighting problems with contingency arrangements. Please report using our online feedback forms: [psnc.org.uk/feedback](http://psnc.org.uk/feedback)

**Look out for more frequently asked questions next month...**

If you would like more information on any of the topics covered, the team at PSNC will be happy to help (0203 1220 810 or e-mail [info@psnc.org.uk](mailto:info@psnc.org.uk)).

# Drug Tariff Watch

The Preface lists additions, deletions and alterations to the Drug Tariff. Below is a quick summary of the changes due to take place from **1st December 2017**.

**KEY:**

- SC** Special container
- R** Item requiring reconstitution
- \* This pack only (others already available)

**Part VIIIA additions**

*Category A:*

- Busulfan 2mg tablets (25)
- Glucosamine sulfate 1.5g oral powder sachets sugar free (30)
- Labetalol 100mg/20ml solution for injection ampoules (5)

*Category C:*

- Acetylcysteine 600mg effervescent tablets sugar free (30) – *Aceteff*
- Budesonide 9mg gastro-resistant granules sachets (60) – *Budenofalk*
- Co-magaldrox 175mg/200mg/5ml oral suspension sugar free (250ml) – *Maalox*
- Ferric maltol (iron 30mg) capsules (56) – *Feracru*
- Isopropyl alcohol 70% liquid (500ml) – *J M Loveridge Ltd*
- Lurasidone 18.5mg tablets (28) – *Latuda*
- Lurasidone 37mg tablets (28) – *Latuda*
- Lurasidone 74mg tablets (28) – *Latuda*
- Nepafenac 1mg/ml eye drops **SC** (5ml) – *Nevanac*
- Nepafenac 3mg/ml eye drops **SC** (3ml) – *Nevanac*
- Opicapone 50mg capsules (30) – *Ongentys*
- \*Paracetamol 120mg/5ml oral solution paediatric sugar free (2000ml) – *Alliance Healthcare (Distribution) Ltd*
- Progesterone micronised 100mg capsules (30) – *Utrogestan*
- Progesterone micronised 200mg vaginal capsules (21) – *Utrogestan*
- Somatropin (rbe) 1.2mg powder and solvent for solution for injection pre-filled disposable devices (7) – *Genotropin MiniQuick*
- Somatropin (rbe) 1.4mg powder and solvent for solution for injection pre-filled disposable devices (7) – *Genotropin MiniQuick*
- Somatropin (rbe) 1.6mg powder and solvent for solution for injection pre-filled disposable devices (7) – *Genotropin MiniQuick*
- Somatropin (rbe) 1.8mg powder and solvent for solution for injection pre-filled disposable devices (7) – *Genotropin MiniQuick*
- Somatropin (rbe) 12mg powder and solvent for solution for injection cartridges **SC** (1) – *Genotropin*

- Somatropin (rbe) 1mg powder and solvent for solution for injection pre-filled disposable devices (7) – *Genotropin MiniQuick*
- Somatropin (rbe) 200microgram powder and solvent for solution for injection pre-filled disposable devices (7) – *Genotropin MiniQuick*
- Somatropin (rbe) 400microgram powder and solvent for solution for injection pre-filled disposable devices (7) – *Genotropin MiniQuick*
- Somatropin (rbe) 5.3mg powder and solvent for solution for injection cartridges **SC** (1) – *Genotropin*
- Somatropin (rbe) 5.3mg powder and solvent for solution for injection pre-filled disposable devices **SC** (1) – *Genotropin GoQuick*
- Somatropin (rbe) 600microgram powder and solvent for solution for injection pre-filled disposable devices (7) – *Genotropin MiniQuick*
- Somatropin (rbe) 800microgram powder and solvent for solution for injection pre-filled disposable devices (7) – *Genotropin MiniQuick*

**Part VIIIA amendments**

- Co-codamol 15mg/500mg capsules (100) – *Codipar* is changing to Category A
- Dexamethasone 4mg tablets (50) is changing to Category C – *Consilient Health Ltd*
- Docusate 12.5mg/5ml oral solution sugar free (300ml) – *Docusol* is changing to Category C – *Typharm Ltd*
- Dutasteride 500microgram capsules (30) – *Avodart* is changing to Category A
- Piperacillin 2g / Tazobactam 250mg powder for solution for injection vials **SC** (1) – *A A H Pharmaceuticals Ltd* is changing to Category C – *Tazocin*

**Part VIIIA deletions**

- \*Paracetamol 120mg/5ml oral solution paediatric sugar free (500ml) - *A A H Pharmaceuticals Ltd*

**Part IX deletions**

Take careful note of removals from Part IX because if you dispense a deleted product, prescriptions will be returned as disallowed.

Product	Size, type and product code
Transparent Semi Permeable Dressing LMJTD	9cm x 11cm
Molutrex 5% solution	10ml
Provox FreeHands HME System – Replacement Kit (Device & Fitted Membrane)	Light (7716), Medium (7717), Strong (7721)
Provox FreeHands HME System – Replacement Membrane	Light (7713), Medium (7714), Strong (7715)
GlucoMen Sensor testing strips	50
GlucoMen Visio testing strips	50